



February 3<sup>rd</sup> 2021

# RID Patrol Program Best Practices

The Community Stewardship team in Metro's Waste Prevention and Environmental Services Department has identified best practices that inform how we develop programs and services. The following best practices are drawn from research, as well as, engagement that centered the voice of our regional partners RID Patrol collaborates with to deliver more effective, upstream, and equitable approach to solid waste enforcement. These practices function as a toolkit and a lens that supports staff and management when designing internal operations, workforce programs, and cleanup services on public land. As a team, we strive to cultivate a culture of competency surrounding these concepts in order to achieve our vision of a waste reduction program, centered on people, and deliver on the vision of the [2030 Regional Waste Plan](#).

| Practice & Definition  | RID Patrol Commitment Statement   |
|--|---|
| <b>Trauma-Informed Care</b><br>An approach to in the human services field that assumes that an individual is more likely than not to have a history of trauma. Trauma-informed care recognizes the presence of trauma symptoms and acknowledges the role trauma may play in an individual's life.  | <b>In practice this means...</b><br>RID Patrol is committed to developing programs and services that support safe and productive work environments. Our program recognizes that is it more likely than not that our staff and the people we serve have been impacted by adverse lived experiences.  |
| <b>Harm Reduction</b><br>Harm reduction is a set of practical strategies and ideas aimed at reducing negative health, social and legal consequences associated with drug use. Harm reduction is also a practice deeply rooted in restorative justice built on the belief in, and respect for and the rights of people who have used drugs. | <b>In practice this means...</b><br>RID Patrol and its partners are committed to using harm reduction <a href="#">principles and methods</a> to reducing negative consequences associated with the people we serve in the field who use drugs. RID Patrol will follow these guidelines internally and externally, while still adhering to and enforcing Metro's policies for employment regarding the use of drugs. RID Patrol will apply these guidelines which are grounded in justice and human rights to create positive change and reduce harms of program practices and services. |

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| <p><b>Restorative Justice</b><br/>Restorative justice is a process for achieving justice that helps to restore the dignity of all people involved in a wrong-doing and puts into place a framework for each person involved to have the opportunity to share in their mutual human development.</p> | <p><b>In practice this means...</b><br/>In line with the first principle of the 2030 Regional Waste Plan, Community Restoration, RID Patrol is committed to acknowledging and repairing its own negative impacts from past practices. RID Patrol will focus on the opportunity to create reconciliation with community at large and support its program participants to see themselves as stewards of our region.</p> |
| <p><b>Self-determination</b><br/>A motivational leadership theory centered in the acknowledgment that people thrive best when they can self-determine their own destiny. This theory centers the pillars of psychological growth: Competence, Connection, and Autonomy.</p>                         | <p><b>In practice this means...</b><br/>RID Patrol will strive to ensure all members of our team have access to gaining competencies towards skills they seek for success, connection to safe communities that cultivate a sense of belonging, and the autonomy to manage independence through good decision making.</p>  |
| <p><b>Center Social Determinants of Health</b><br/>A health equity practice that evaluates a multitude of conditions in places where people live, learn, work, and play that affect a wide range of health risks and quality of life outcomes.</p>  | <p><b>In practice this means...</b><br/>RID Patrol will plan and evaluate its workforce program, as well as public service delivery, by considering social determinants of health for employees and members of the public to create environments, social and physical, that promote good health for all.</p>  |
| <p><b>Racial Equity</b><br/>Metro defines racial equity as a practice where race can no longer be used to predict life outcomes and all outcomes for all groups are improved.</p>   | <p><b>In practice this means...</b><br/>RID Patrol will focus its internal operations to employ those who have the most barriers to employment based on race. In line with the 2030 Regional Waste Plan, RID Patrol will also prioritize its service delivery utilizing actions in the plan identified as having the highest potential to increasing racial equity in the system.</p>                                 |