

Council work session agenda

Tuesday, September 5, 2023

11:00 AM

Oregon Zoo, Conservation Hall, https://zoom.us/j/615079992 Webinar ID: 615 079 992 or 888-475-4499 (toll free);

This meeting will be held electronically and in person at the Oregon Zoo Conservation Hall. You can join the meeting on your computer or other device by using this link: https://zoom.us/j/615079992 Webinar ID: 615 079 992 or 888-475-4499 (toll free)

Call to Order and Roll Call

Work Session Topics:

11:00 Oregon Zoo Campus Planning Update <u>23-5916</u>

Presenter(s): Heidi Rahn, Oregon Zoo Director

Kristin Solomon, Senior Capital Project Manager

Attachments: <u>Staff Report</u>

12:00 Chief Operating Officer Communication

12:05 Councilor Communication

Adjourn

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សេចក្តីជូនដំណីងអំពីការមិនរើសអើងរបស់ Metro

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www.oregonmetro.gov/civilrights។
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January 2021

Oregon Zoo Campus Planning Update Work Session Topics

Metro Council Work Session Tuesday, September 5th, 2023

[STAFF REPORT FOR USE FOR WORK SESSIONS AND COUNCIL MEETINGS]

OREGON ZOO CAMPUS PLAN UPDATE

Date: August 17 2023 Department: CAM/Zoo

Meeting Date: September 5 2023

Presenter(s), (if applicable): Heidi Rahn, she/her, Zoo Director, Kristin Solomon, she/her, Senior Capital Project Manager

Length: 20 minutes

Prepared by: Kristin Solomon

503.914.6025

kristin.solomon@oregonmetro.gov

ACTION REQUESTED

The purpose of this work session is to provide updates for Oregon Zoo Campus Planning process and project status.

IDENTIFIED OUTCOMES

- Council members are aware of current project process and scope.
- Council members provide feedback on the concepts being proposed in the Campus Plan.

STRATEGIC CONTEXT & FRAMING COUNCIL DISCUSSION

The purpose of the project is to update the Oregon Zoo's 2011 Master Plan and 2013 Conditional Use Master Plan by analyzing current needs, including animal habitats, buildings and facilities, guest and staff experience, and site infrastructure.

This project will document the existing facilities and proposed potential projects, as well as conduct a thorough zoning and building code review which will then be submitted as a Conditional Use Master Plan ("CUMP") for a Conditional Use Permit with the City of Portland.

BACKGROUND

In 2008, voters in the region passed the \$125 million Oregon Zoo Bond Measure 26-29 that enabled the zoo to develop a comprehensive study to define the next 14 years of future development. The Oregon Zoo Comprehensive Capital Master Plan was completed in 2011 and the Conditional Use Master Plan was approved in 2013. As part of this effort roughly 40% of the zoo was renovated to improve sustainability, animal welfare and access to education, and included new habitats for California condors, polar bears, elephants, and primates, as well as a new veterinary medical center and education center. The total financial investment for this work was \$150 million.

The new Campus Plan is evaluating existing conditions at the zoo to propose upgrades for the remaining 60% of the campus to modernize facilities. Through this work the zoo will connect our community to the wonder of wildlife by creating an unparalleled guest experience.

Several projects identified (the penguinarium and giraffe exhibit in the Africa zone) will address concerns from the AZA (Association of Zoos and Aquariums) by modernizing habitats.

Other areas, such as Stellar Cove/Tiger/Red Panda, the Great Northwest, and Africa will replace some of the oldest structures at the zoo, dating back to the 1950s and 1980s. Not only were these structures built before current strategies about animal choice and guest viewing were developed, but accessibility was not considered in building design or code.

New buildings are also being proposed as part of the Campus Plan. A herpetarium (for reptile and amphibian exhibits) and tropical house (for tropical birds, bats, and mammal exhibits) will house species that are in the zoo's current collection as well as new species. These two buildings will improve guest experience by providing a more diverse collection of species. This will create more balance overall in the collection that currently emphasizes megafauna which require large amounts of space. These new buildings will provide shelter from the elements during extreme weather and enable the zoo to offer a better year-round experience for guests.

Improvements to the guest experience are also being developed through an addition of a new "south hub" which includes a restaurant and adjacent plaza space. Modifications to the front entry is also recommended to improve wayfinding, guest flow and amenities.

Metro Council's adopted budget for FY24 included zoo campus planning as part of the agency's capital improvement plan.

ATTACHMENTS

none

For work session:

- Is legislation required for Council action? \square Yes x No
- If yes, is draft legislation attached? ☐ Yes ☐ No
- What other materials are you presenting today? powerpoint presentation

Materials following this page were distributed at the meeting.



Sept. 5, 2023

Campus Planning

Agenda

Walking tour of existing conditions

Project timeline + milestones

Community engagement

Plan concepts

Sustainability

Prioritization + phasing

Next Steps + feedback



Campus Plan Timeline

Winter 2022 Campus Planning work began

Spring/Summer 2023 Campus Plan development and community engagement

Fall 2023

- Council feedback in 9/5 work session
- Final community engagement report to be presented to Council in October
- Plan concept accepted by Council
- Submit for Land Use (Type III) in November

Spring 2024 Approved Campus Plan and CUMP



Campus Plan

All areas of the zoo have been analyzed and considered for future improvements.

The proposed project zones are:

- Entry plaza
- Great Northwest
- Coastal shores
- South hub
- African zone
- Expansion site

Themes

- Improve animal welfare
- Inspiring guest experiences
- Infrastructure upgrades/operations improvements
- Accessibility



Community engagement

The planning process incorporates in-person engagement sessions with historically marginalized communities, including representatives from the following organizations*:

- Adelante Mujeres
- Autism Empowerment
- Boys & Girls Club of Portland Metro Area
- o Cairo PDX
- Centro Cultural

- People of Color Outdoors
- Rosewood Initiative
- Self Enhancement Inc
- Youth Empowerment Project PNW
- Ongoing work is being done with the Oregon Zoo Foundation to build an outreach strategy for the business community.
- Engagement work is also being done with staff, the ZAP youth program, the Community Advocacy Council, volunteers, members, and the Foundation.

Engagement

"Formative" evaluation, Aug. 7-10

Participants

Community partners: 15

Members & frequent visitors: 120

Staff: 127

Volunteers: 14

Community Advocacy Council: 8

ZAP members: 10

OZF Board: 10

TOTAL = **304**





Entry Plaza

- Memorable sense of arrival
- Refresh plaza experience
- Adaptions for mobile ticketing
- Maintain strong views and mountain goat exhibit
- Expanded guest amenities
 - Shade
 - Seating
 - Improved snacks
 - Etc.

Entry Plaza













Entry Plaza community feedback

A sense of arrival is needed

- Large empty space is disorienting and unwelcoming
- Draw on different senses: music, animal sounds, plants, water

A gathering place is critical

- To feel invited in
- To get organized for your visit
- To congregate comfortably

Should have a landmark

- Locating your group
- Taking a memorable photo

"You walk in the space – it doesn't feel like an entrance... Coordinated, conscious use of filling the space would be good."

- CAC member



Great Northwest

- Maintain immersive forest experience.
- Improve guest paths
- Modernize animal habitats and keeper facilities
- Showcase our local species recovery projects
 - California condors
 - NW pond turtles
 - Leopard frogs

Great Northwest

















Great Northwest community feedback

Broader walkways will enhance the guest experience

- Give people space to stop and observe (even with strollers!)
- Avoid bottlenecks

- Some expressed dislike or questioned one-way flow
- Maintain special immersive feeling of the forest path



Coastal Shores

Simplify & improve circulation: reduce redundancy, enhance options

Address aging infrastructure Enhance guest amenities

- Restrooms
- Snacks
- Elevators & stairs to entry plaza
- New, more relevant carousel experience

Showcase our sea otter conservation efforts

Coastal Shores

















Coastal Shores community feedback

Enthusiastic support among all groups for:

- New open-air penguin habitat
- Improved circulation and wayfinding
- Elevator/stairs

"We never find the penguins. They need to be outside. I love this!"

- Oregon Zoo Foundation Board member



South Hub

Create a new heartbeat at the south end

Expand and improve guest amenities and food options

Create new concentration of Asian animals adjacent to Elephant Lands

New cutting-edge ambassador animal and herp facilities

Improve play, rest and flexible event spaces

South Hub













South Hub

















South Hub community feedback

High interest in eating at this location

 Would like a variety of food concession options like snacks, sitdown meals, beverages, food court concept

Low interest in shopping here

- Don't want to carry purchases
- Seen as a distraction
- Prefer kiosk offering essentials and seasonal merch
- Prefer other uses for this space (animals, play, food)

A fun photo op or small play area would fit well here

"I would not want to carry something I bought at the bottom. I like having a gift shop at the exit."

- Oregon Zoo Foundation Board member



African zone

Modernize facilities

Wider and more accessible guest routes with clear wayfinding

New interactive opportunities in the south half of the campus

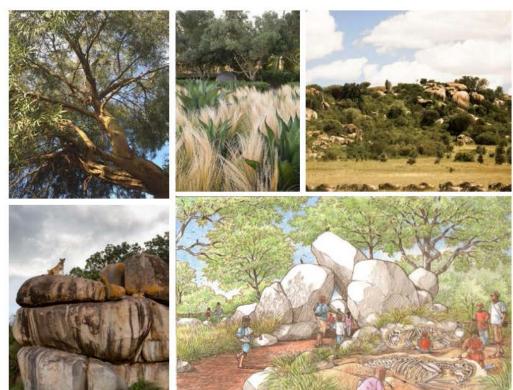
Enhanced hillside experience including elevator shortcut

New tropical bird and horticulture showcase facility with ability to support on-site events

African zone









African zone community feedback

Full support for the proposed elevator

Enthusiasm for new guest amenities, like seating, water bottle filling stations, misters, covered picnic tables, restrooms, etc.

Agreement that Forest Pavilion would be a draw during inclement weather

"Indoor spaces are great.
Oregonians are used to
weather, but the key is
more options of things to
do."

- CAC member



Potential Admin expansion site

If acquired, the expansion site could:

- Replace old administration facility
- Reduce congestion in current operation and facilities yard
- Open up space on zoo site for additional animal use or guest amenities.

Our Sustainability Philosophy

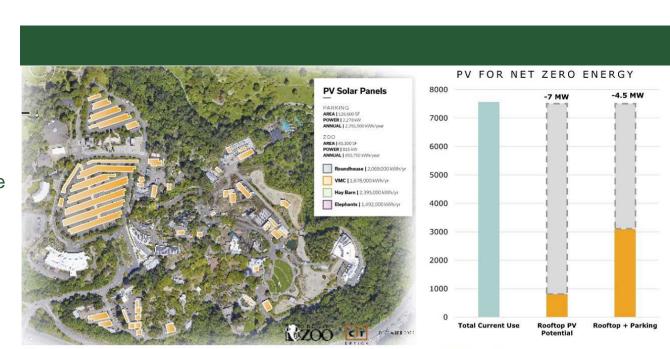
The Oregon Zoo campus will be designed to positively contribute to human and environmental wellbeing, to conserve natural resources and to lead and inspire sustainability practices by guests, community organizations and businesses.



Ambitious sustainability goals

Significantly reduce greenhouse gas emissions from operations by 2040 and prioritize actions that contribute to reduced regional greenhouse gas emissions.

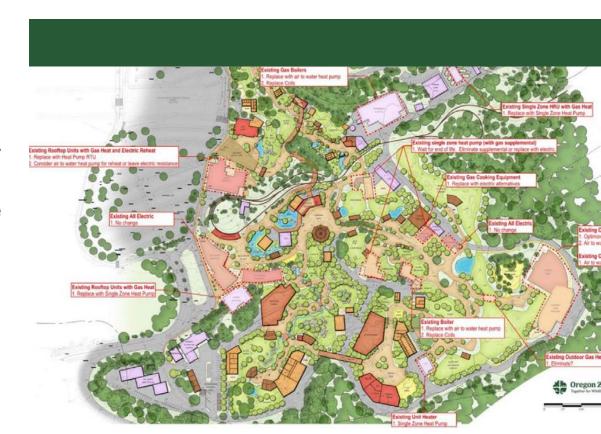
- Reduce energy demand
- Prioritize strategies that contribute to regional grid decarbonization
- Consider the climate impacts of a building through its entire lifecycle
- Minimize urban heat island effect



Sustainability strategies

Electrify the campus

Design new buildings to be allelectric, and electrify existing buildings over time as they are retrofitted



Phasing and implementation

PROJECT AREAS

1. South Hub and Restaurant

2. Asia

South Sequence

Non-Sequenced

- 3. Herpetarium
- 4. Predator
- 5. Primate
- 6. Tropical Forest
- 7. Savanna
- Entry Plaza
- Great Northwest
- · Coastal Shores
- Gate J / C3
- · Gate A / FM
- Polar Plaza
- Destination Play





Sequencing example

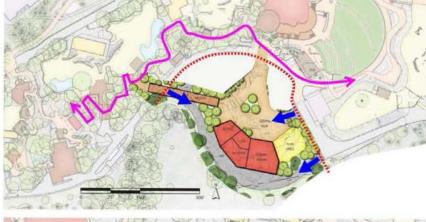
South Hub & Restaurant

- Establishes new restaurant allowing Aviary Café to go away
- Creates guest route connection between Africa Plaza and Treetops area
- Could consider temporary exhibit north of bridge
- Demo and construction impacts
 - Cheetah (out of collection)
 - Painted Dog (until Predator)
 - Lion (until Predator)
 - Lemur (until Primate)
 - Other species in predator building?

During Construction



Resulting Condition







To be finalized by Spring 2024

- Final Campus Plan
- An updated Conditional Use Permit is in process and on track
- Cost estimate and construction phasing plan



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