

### 2021 Transportation System Management and Operations (TSMO) Strategy Update

JPACT Presentation Caleb Winter, Metro Kara Hall, Fehr&Peers June 17, 2021



#### What do we want to hear from you?



How can we better serve BIPOC and HMCs through technology and partnership opportunities to improve TSMO?  $\sim$ 

Are we on the right track with Vision and Goals to advance TSMO in our region?

# What is TSMO?

### TSMO is making the most of what we have in order to make the system more efficient.





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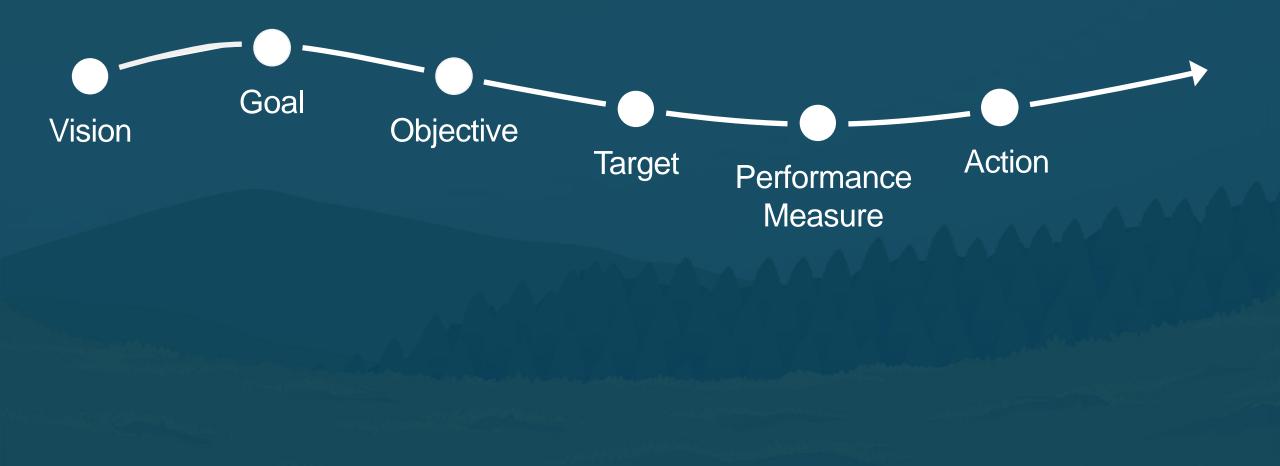


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### TSMO is making the most of what we have in order to make the system more efficient.



#### The TSMO process



#### What's new?

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Progress

Build on 10 years of TSMO progress.



### Diversity

Equity

Develop a strategy with a broader and more diverse set of voices.

Approach TSMO with an equity focus.

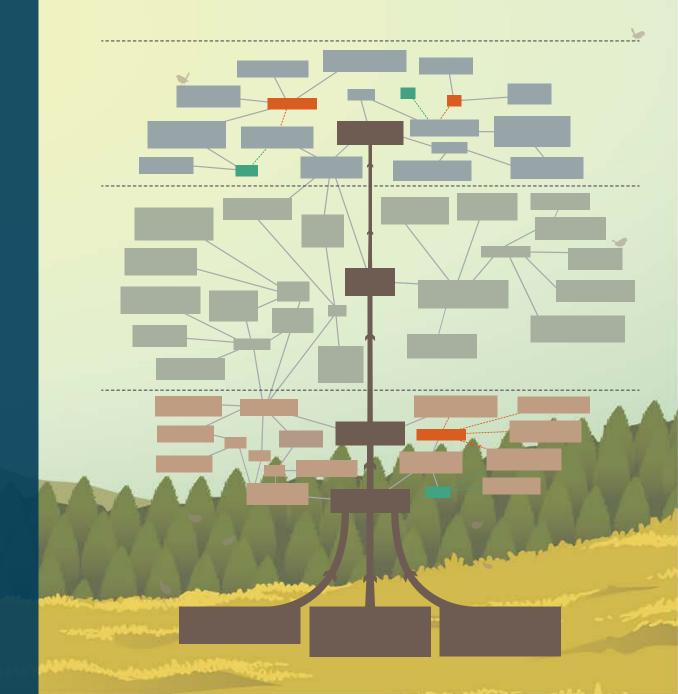
#### What's new?



### **TSMO Equity Tree**

"By addressing the barrier experienced by people of color, we will effectively also identify solutions and remove barriers to other disadvantaged groups."

Excerpt from Metro's 2016 Strategy Plan to Advance Racial Equity, Diversity, and Inclusion



**66** Collaborate to provide reliable, agile, and connected travel choices so that all users are free from harm, and to eliminate the disparities experienced by black and indigenous people of color and low-income communities.

#### TSMO goals to align strategy and actions



### Keep everyone free from harm.

Create a transportation system where all users are free from harm.



## Collaborate and partner regionally.

Collaborate as effective stewards of the transportation system.



# Eliminate disparities.

Eliminate transportation system disparities experienced by black and indigenous people of color and low-income communities.

### Prepare for change.

Manage the system to be agile in the face of growth, disruptions, and changing technology.



### Ensure reliable travel choices.

Provide a transportation system that is reliable for all users.

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# Connect travel choices.

Connect all people to the goods, services, and destinations they need through a variety of travel choices.



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