

SUPPORTIVE HOUSING SERVICES COUNTY ANNUAL REPORTS FOR FISCAL YEAR 24

Date: November 1, 2024

Department: Housing

Meeting Date: November 19, 2024

Presenters:

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Length: 45 minutes

ISSUE STATEMENT

Housing Department staff will present the Supportive Housing Services (SHS) third year annual reports from Clackamas, Multnomah and Washington County covering the period from July 1, 2023, through June 30, 2024. Counties provide annual program reports using a jointly created template describing how funds were spent and how those expenditures contributed to Local Implementation Plans and regional outcome metrics.

Metro Council is leading ongoing discussions about the future of SHS and affordable housing funding. As these discussions are happening the current program administration must move forward. This annual report can help inform future Council discussions about accountability, key performance metrics and allocation methodology.

During the third year of implementation, counties continue to build capacity to deliver housing services, while advancing the priorities of the SHS program. With three years of SHS programming complete, we are able to start evaluating the SHS fund programs over time. One way that we will do this is by reporting on progress towards SHS regional outcome metrics as part of the SHS Regional Oversight Committee's (SHS ROC) annual regional report. The regional outcome metrics that were adopted by Metro Council as part of the SHS Work Plan are used to understand the impacts and outcomes of the program. The SHS Work Plan includes regional outcome metrics and goals for housing stability, equitable service delivery and engagement and decision making. Metro staff will present preliminarily information on counties' progress towards the regional outcome metrics.

The annual reports are also an opportunity to evaluate county performance compared to annual work plans and local implementations plans. As shared in the quarter four presentations to Council, the counties set quantitative regional program goals for placements into permanent supportive housing and rapid rehousing, and for eviction prevention and shelter beds. Clackamas County met all four of their quantitative work plan goals; Multnomah and Washington County each only met two of the four goals. This upcoming presentation will also include a high-level overview of how counties performed in all their annual work plan goals and progress towards their Local Implementation Plans.

The county annual reports start a critical season for the SHS ROC. With SHS program year three finalized, the SHSOC will start evaluating the performance of all three counties and

drafting the third SHS annual regional report. The SHS ROC regional report provides an overview and assessment of counties performance, progress, challenges and may include recommendations to improve implementation and strengthen oversight, accountability and public transparency.

Time for Council questions and discussion will follow the presentation; however, County staff will not be in attendance or available for questions during the presentation.

ACTION REQUESTED

No Council action is requested at this time.

IDENTIFIED POLICY OUTCOMES

Metro Council is strongly aware of implementation progress for the SHS program.

POLICY QUESTION(S)

No policy questions for Council to consider. This presentation is informational.

POLICY OPTIONS FOR COUNCIL TO CONSIDER

No policy options for Council to consider; this presentation is informational.

STAFF RECOMMENDATIONS

No staff recommendations at this time.

STRATEGIC CONTEXT & FRAMING COUNCIL DISCUSSION

Metro’s primary role in SHS implementation is to provide accountability and oversight of tax revenue and progress towards commitments made to the voters and to convene and coordinate long-term regional solutions. As Metro Council is leading ongoing discussions about the future of SHS and affordable housing funding it is crucial to continue to advance Metro’s oversight functions while examining changes to the program that would increase effectiveness and accountability.

In accordance with resolution N0. 20-5148 Metro established the SHS Regional Oversight Committee. Consistent with addendum D of the SHS Metro Work Plan; The committee is charged with the following duties:

- Evaluate Local Implementation Plans, recommend changes as necessary to achieve program goals and guiding principles, and make recommendations to Metro Council for approval;
- Accept and review annual reports for consistency with approved Local Implementation Plans and regional goals;
- Monitor financial aspects of program administration, including review of program expenditures; and
- Provide annual reports and presentations to Metro Council and Clackamas, Multnomah and Washington County Boards of Commissioners assessing performance, challenges and outcomes.

On October 31, 2024, Metro received annual progress reports from the three local implementation partners, Clackamas, Multnomah, and Washington County, in accordance with intergovernmental agreements. The three counties presented to the SHS Regional Oversight Committee on November 4, 2024. Metro staff and the SHS Regional Oversight Committee are in the process of conducting an in-depth analysis of the reports to ensure compliance to the Metro SHS Work Plan and intergovernmental agreements, and to fully capture implementation progress, successes, and challenges for the year. Once the analysis is completed, the SHS Regional Oversight Committee will prepare a regional level report of performance, progress, challenges and potential recommendations to improve implementation and strengthen oversight and public transparency for Metro Council review in March 2025.

Metro staff will provide an overview of county annual reports with a focus on the following:

- SHS implementation, including 10-year goals
- Capacity building across the tri-county area to create a homeless system of care
- High-level performance outputs including the number of placements in permanent housing, shelter beds and households served with eviction prevention programming by county
- Implementation of racial equity strategies to ensure communities of color are centered in the regional goal of making homelessness rare, brief and nonrecurring as possible, and counties are in alignment with Metro's racial equity goals and work toward racial justice

BACKGROUND

Approval of Measure 26-210 created a new tax that is projected to generate an average of \$250M per year to fund a regional system of care governed by four jurisdictions: Metro and Clackamas, Multnomah and Washington counties. The tax took effect in January 2021 and will expire in 2031 unless reauthorized by voters.

In December 2020, the Metro Council adopted a Supportive Housing Services Work Plan to guide implementation. The Work Plan defines the fund's guiding principles, racial equity goals, priority populations, service areas, accountability structures and funding allocations.

Within the framework of the regional Work Plan, each county's specific SHS investments and activities are guided by local implementation plans informed by community engagement and approved by Metro Council in spring 2021.

SHS implementation is guided by the following regionally established principles:

- Strive toward stable housing for all
- Lead with racial equity and work toward racial justice
- Fund proven solutions
- Leverage existing capacity and resources
- Innovate: evolve systems to improve
- Demonstrate outcomes and impact with stable housing solutions
- Ensure transparent oversight and accountability

- Center people with lived experience, meet them where they are, and support their self-determination and well-being
- Embrace regionalism: with shared learning and collaboration to support systems coordination and integration
- Lift up local experience: lead with the expertise of local agencies and community organizations addressing homelessness and housing insecurity

Since the measure’s passage, Metro Council has taken the following actions to direct implementation of the program:

- Creation and appointment of the **Supportive Housing Services Regional Oversight Committee**, to provide program oversight on behalf of the Metro Council;
- Approval of the **Supportive Housing Services Work Plan**, which provides an operational framework for the program;
- Approval of **local implementation plans** for all three of Metro’s local implementation partners, as part of **intergovernmental agreements** which lay out the terms and conditions upon which Metro will disburse tax funds to local implementation partners; and
- Creation and appointment of the **Tri-County Planning Body** to strengthen coordination and alignment of program implementation across the Metro region.
- Review and approve recommendations presented by the **Supportive Housing Services** in the FY21-22 annual regional report
- As required by the SHS Metro Work Plan, Counties must submit an annual report to the SHS oversight committee and Metro Council as part of an annual review process. As stated in the Metro Work Plan section 5.3 the Regional Oversight Committee summarizing its progress and outcomes under the Local Implementation Plan, including:
 - A full program accounting of investments or a financial report;
 - Reporting on required outcome metrics; and
 - An equity analysis incorporated into all facets of the report, including reporting on the success or failure of racial inequity mitigation strategies and steps being taken to improve racial equity outcomes.

ATTACHMENTS

- 1) Clackamas County FY24 SHS annual report
- 2) Multnomah County FY24 SHS annual report
- 3) Washington County FY24 SHS annual report

[For work session:]

- Is legislation required for Council action? **No**
- If yes, is draft legislation attached? **No**
- What other materials are you presenting today? **None**