

For thousands of people in Clackamas County, **home** is made possible by SHS

2,873
people housed
in Clackamas County
in permanent supportive
housing and rapid rehousing

3,335
evictions prevented
in Clackamas County
stopping homelessness
before it starts

SINCE SUPPORTIVE HOUSING SERVICES BEGAN IN 2021

Supportive Housing Services Annual Report

FY 24-25 | July 1, 2024 – June 30, 2025



FY 24-25 Outcomes & Spending

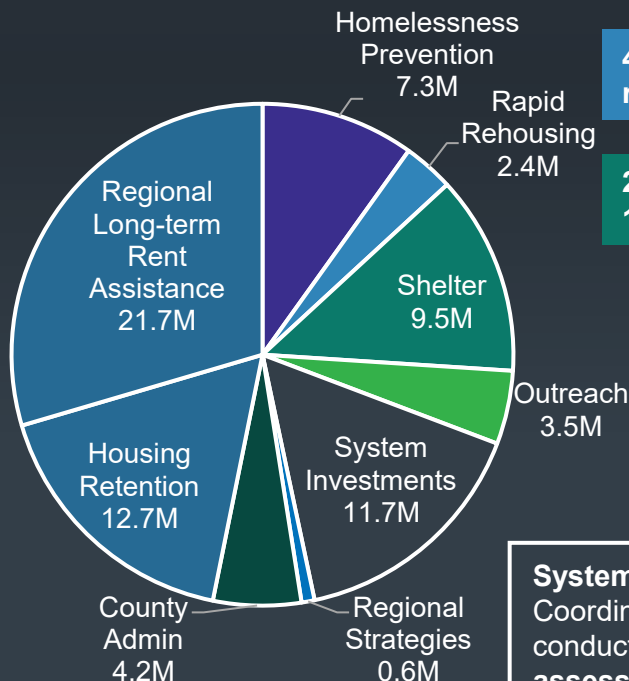
This year Clackamas County invested \$73.5M of SHS funds across the continuum of homeless services.

1,821 evictions were prevented, stabilizing 3,793 people in their own homes.

Permanent Supportive Housing accounted for the largest component of SHS spending, 34.6M.

This year we **placed 363 people** into Permanent Supportive Housing. A total of **1,829 people** received ongoing Regional Long-term Rent Assistance. The Permanent Supportive Housing program boasts a **95% retention rate**—meaning that 95% of formerly homeless families have not returned to homelessness.

County Administrative costs support staff for **program planning, data quality, contract administration, accounting, and reporting.**



423 people were rapidly rehoused.

238 shelter beds served 1,426 people.

Outreach workers connected with **1,155 people experiencing homelessness** on the streets and at events and service centers.

Regional Strategies this year included **landlord recruitment** and **health-housing alignment.**

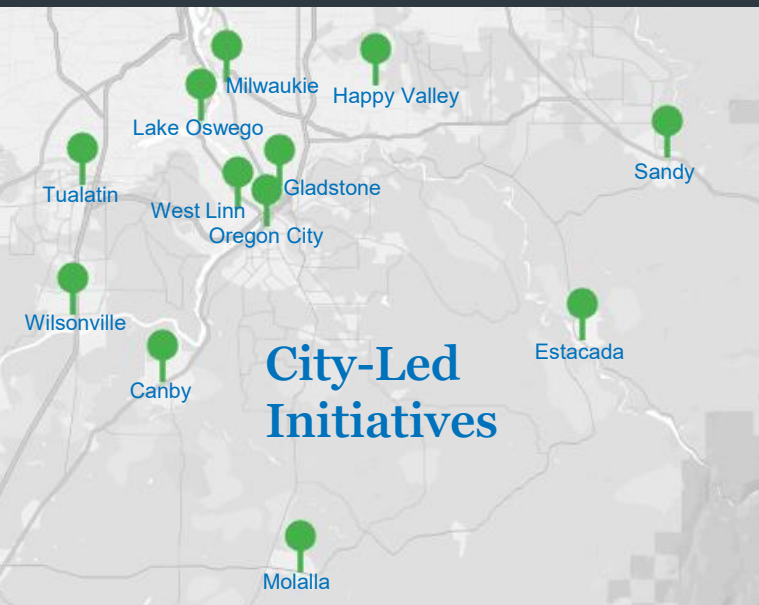
System investment included Coordinated Housing Access, which conducted **1,192 new assessments**; our **Homeless Management Information System** for program enrollment, data, and tracking; and **construction** of new projects like Clackamas Village and A Caring Place.

Five years early Clackamas County has **surpassed** the SHS mandate

When voters approved the SHS Measure in 2020, Clackamas County's mandate was clear: **by 2030**, place **1,065 households** in permanent supportive housing, and stabilize 2,130 households.

Five years ahead of schedule, the county has exceeded both goals—housing **1,111 households in permanent supportive housing** and stabilizing **3,741 households through rapid rehousing and eviction prevention**.

Local Innovation



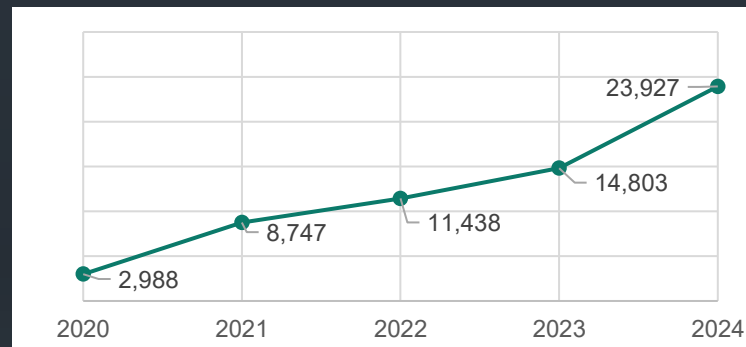
Across Clackamas County, **City-Led Initiatives** are funding local, innovative approaches to address housing insecurity and homelessness. City leaders are implementing programs from food assistance and shelter to partnerships with law enforcement and employment support. Rural initiatives are funded with non-SHS sources.



This fiscal year we broke ground on **Vuela**, an upcoming mixed-used development over an active ground floor space located next to Wilsonville Transit Center. Of Vuela's 120 affordable units, 20 will be permanent supportive housing, with services provided by Clackamas Women's Services. In addition to Vuela, 188 units of permanent supportive housing are project-based at Tukwila Springs, Fuller Road Station, Good Shepherd Village, Mercy Greenbrae, and Las Flores, all developments funded by the Metro Bond.



In May we celebrated the grand opening of **Clackamas Village**, a new 24-unit transitional housing development. A critical asset in our recovery-oriented system of care, the village has round-the-clock support for homeless individuals with high needs, including substance use disorders and behavioral health challenges.



Coordinated Housing Access, or CHA, is the county's front door through which people in housing crisis access a range of services, right sized to fit their level of need. CHA partners with local community organizations to ensure connections to resources that are up-to-date and effective. Due to increased accessibility, outreach, and community need, call volume has grown over time.

The CHA Resource Navigation program works directly with individuals experiencing homelessness, diverting them from chronic homelessness and freeing housing resources for other community members in need. In FY 24-25, Resource Navigators successfully problem-solved with 73 homeless individuals to navigate them into housing.

CHA was the recipient of the 2024 NACo Achievement Award, celebrating its innovation, creativity, and effectiveness.

Advancing Racial Equity

Considering the longstanding tradition of exclusion, the work of housing and the interruption of racism in housing systems are one and the same. In 2021, our Local Implementation Plan firmly committed the county to implementing racial equity into all SHS programs and functions.

This year the county contracted with **six culturally specific agencies** who are positioned to serve historically marginalized communities via outreach, shelter, and case management. Total investment in culturally specific service providers this year was \$5.3M.

A suite of **equity-centered professional development** opportunities was offered to all contracted service providers. Training attendees engaged on topics like fair housing, bias, harm, and accountability.

Our 2025 **equity analysis** highlighted that individuals identifying as Black or African American, Hispanic/ Latinx, and American Indian/ Alaska Native were consistently overrepresented in SHS housing programs, relative to the county's poverty statistics. These groups were also retaining housing at statistically significant greater rates than expected, suggesting that the county's continuum of housing services is effectively advancing equity by enrolling and maintaining housing stability for Black, Indigenous, and people of color in the community.

Aligned with our commitment to continuous improvement through **inclusive engagement**, we leveraged the capable oversight of two key advisory bodies this year: the Coordinated Housing Access Core Team and the Youth Action Board, both of which have overrepresentation from communities of color and people with lived experience of housing insecurity or homelessness.



Cross Sector Partnerships



Community Paramedic

Partnerships across sectors enrich SHS programming and have been standard practice throughout SHS implementation.

A major milestone this year was the launch of the **Medicaid Waiver**, allowing Medicaid dollars to fund rental assistance for improved health outcomes and housing stability. The county also added a **community paramedic** to the homeless outreach team, meeting people where they are and providing low barrier healthcare. Another health-housing integration accomplishment was the grand opening of **Clackamas Village**, a transitional housing village with 24-hour support, including services for people with behavioral health and recovery treatment needs.

A variety of collaborations sprung from **City-Led Initiatives**, including food assistance, a specialty court, and partnerships with local law enforcement. We also continued our partnerships with **Haven House**, a facility accommodating 12 residents at a time in their transition from incarceration or residential treatment back into the community, the **Landlord Tenant Mediation Program**, providing no cost-mediation and conflict resolution for housing providers and renters, and **ASSIST**, application assistance for social security benefits.

Continuous Improvement

Clackamas County collaborated with housing service providers across multiple functional domains this year to improve service delivery.

The development of a host of strategies, including a library of co-designed aids, regular data quality meetings, and enhanced 1:1 technical support, were reflected in improved data quality, completeness, and accuracy scores. This coincided with quarterly contract check-ins, with discussions driven by a new standardized tool assessing key performance indicators, fiscal progress, program benchmarks, and staffing workloads.

We continue to support self-sufficiency and income development in our permanent housing programs, and in FY 25-26, we will launch Housing 4 Success to assist households to transition off permanent rental assistance.



Workforce & Housing Symposium