

STAFF REPORT

IN CONSIDERATION OF RESOLUTION NO. 26-5567, FOR THE PURPOSE OF ADOPTING OVERSIGHT AND ACCOUNTABILITY MEASURES AND AGENDA PRIORITIES FOR THE SUPPORTIVE HOUSING SERVICES REGIONAL POLICY AND OVERSIGHT COMMITTEE

Date: 3/6/26

Department: Council Office, Housing

Meeting Date: 3/12/26

Presenter(s): Liam Frost, Metro Housing Director; Yesenia Delgado, SHS Division Director

Length: 60 minutes

Prepared by: Robin Ye,
robin.ye@oregonmetro.gov

ISSUE STATEMENT

Councilors Duncan Hwang and Juan Carlos Gonzalez are bringing forth an addendum resolution to the newly created SHS Regional Policy Oversight Committee workplan on March 12, 2026 for council adoption. Previously, Councilors brought this resolution for discussion and feedback during work sessions on February 24, 2026 and March 3, 2026. This was a companion resolution to follow Metro Council's December 2025 adoption of Resolution No. 25-5534 [Supportive Housing Services (SHS) Reform Work Plan].

ACTION REQUESTED

Metro Council vote to adopt Resolution No. 26-5567 during a council business meeting on March 12, 2026.

IDENTIFIED POLICY OUTCOMES

The proposed reform actions outlined in this addendum Work Plan are expected to focus on the following policy outcomes:

- Regional Performance Metrics and Dashboard
- Regional Investment Fund (RIF) Governance and Alignment
- Regional Continuous Improvement Framework and System Capacity
- Regional Funding Framework for Performance and Accountability (by May 2028)
- Regional Accountability and Corrective Action Plan Framework (by December 2026)

Many of these items are requested for staff to report back to Metro Council over the next two years after adoption of this resolution.

POLICY QUESTION(S)

- Does Metro Council support adopting and directing staff to implement the addendum to the SHS RPOC Work Plan?

- Should Council direct Metro Housing Department to work with RPOC to address topics such as continuous improvement methodology, minimum performance-based contracting standards and oversight practices, compliance, outcomes-based funding framework, escalating corrective action, revenue allocation and allocation formula?

POLICY OPTIONS FOR COUNCIL TO CONSIDER

Council could adopt this resolution, informed by SHS coalition partners, to emphasize certain accountability and oversight components to the RPOC workplan.

Council could provide not adopt the resolution and provide no further instruction and maintain the status quo on SHS governance .

STRATEGIC CONTEXT & FRAMING COUNCIL DISCUSSION

This resolutions follows the December 16, 2025 adoption vote and the Nov 6, 2025 presentation that outlined proposed reform action areas. Prior to that, Metro staff presented to Council on October 14, 2025 on the current state of SHS, gaps and lessons learned, and an update on state and federal headwinds due to unanticipated budget cuts and federal policy changes. Council first took on this resolution at a February 24, 2026 work session and again on March 3, 2026 to review feedback.

Over the past two years, Metro has engaged with a broad range of partners and key interested parties across the region to better understand both the challenges and the opportunities within our homeless response system. These conversations have been instrumental in shaping a series of commonsense improvements aimed at making the system more effective.

In response, Councilor Hwang and Metro staff have brought forward this reform package a outlining proposed work plan areas. The Reform Work Plan identifies a set of near-term, practical reforms that can be implemented without requiring a ballot measure. These changes are designed to streamline oversight, speed up coordination, and better support our regional system to deliver better outcomes for people experiencing homelessness.

BACKGROUND

Metro is responsible for ensuring the effectiveness of the system that supports SHS investments regionwide—for the benefit of the individuals it serves, for our partners, and for voters and taxpayers across the region. On December 16, 2025 Metro Council voted to adopt Resolution No. 25-5534 which created the new SHS Regional Policy Oversight Committee (RPOC), consolidating the previously existing committee structures. The RPOC formally becomes a legal entity and is set to convene in April 2026.

Resolution No. 25-5534 also adopted the Supportive Housing Services (SHS) Reform Work Plan (Work Plan) and directs staff to implement the identified actions.

Draft SHS reform actions outlined in the Work Plan for Metro Council consideration:

1. **GOVERNANCE:** Consolidate the Supportive Housing Services Oversight Committee and the Tri-County Planning Body into a single Regional SHS Policy and Oversight Committee; expand membership and clarify decision-making
2. **REGIONAL INVESTMENTS:** Establish new framework for the Regional Investment Fund
3. **KPIs AND GOALS:** Update regional key performance indicators, introduce new key environmental indicators, and establish both new five-year regional goals and an interim regional goal
4. **DATA TRANSPARENCY:** Create new regional financial and programmatic data dashboard
5. **STANDARDS:** Codify programmatic definitions and guidelines in administrative rule

ATTACHMENTS