

SHS Regional Policy and Oversight Committee

Draft endorsed KEIs



Environmental indicator	Provides context for
Total number of evictions	<ul style="list-style-type: none"> • System inflow / outflow • Eviction prevention need
Total number of people and/or households experiencing homelessness	<ul style="list-style-type: none"> • System inflow / outflow • Overall need
Median length of time experiencing homelessness by self-report	<ul style="list-style-type: none"> • System inflow / outflow
Vacancy rates <ul style="list-style-type: none"> • Private market (various affordability levels) • Regulated affordable (different MFI levels) 	<ul style="list-style-type: none"> • Housing supply / need • System inflow / outflow
Median rents <ul style="list-style-type: none"> • Studio, 1-bedroom, 2-bedroom, 3-bedroom units 	<i>To be developed</i>

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Draft endorsed KEIs (cont.)



Environmental indicator	Provides context for
<p>Construction rates</p> <ul style="list-style-type: none"> • Studio, 1-bedroom, 2-bedroom, 3-bedroom units • Private market (various affordability levels) • Regulated affordable (different MFI levels) 	<ul style="list-style-type: none"> • Housing supply / need • System inflow / outflow
<p>Median Income</p>	<ul style="list-style-type: none"> • Housing supply / need • Overall need
<p>Number of people and/or households experiencing homelessness with specialized needs <i>(e.g. older adults (65+), people with disabilities, people with substance use disorders, people with severe mental health concerns, etc.)</i></p>	<ul style="list-style-type: none"> • System inflow / outflow • Overall need • Housing supply / need • System alignment need
<p>Housing Burden</p>	<ul style="list-style-type: none"> • Median income as it relates to median rents • Housing supply / need

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Draft endorsed KPIs



KPIs	Examples of what is measured
Eviction preventions	Households and people served
Shelter	<ul style="list-style-type: none">• Emergency shelter utilization rates• Individuals served, total number of shelter units• Exits to housing
Housing Placements	<ul style="list-style-type: none">• Permanent Supportive Housing (PSH)• Rapid Rehousing (RRH)• Other housing programs
Housing Retention Rates	Permanent supportive housing at 12-, and 24-months post-placement
Regional Coordination and Alignment	<i>To be developed</i>

Draft endorsed goals



Five-year (2026-2030)

1. Reduce the length of time people experience homelessness
2. Increase efficiency and effectiveness in housing placements and service connections
3. Ensure housing stability and retention for people placed in housing
4. **Interim (18 months):** No net loss amid shifting federal and state funding and policy landscape.