



SHS Regional Policy Oversight Committee

Agenda Item Summary and Presentation Navigation Tool

Agenda Item Number: 4.1.1

Agenda Item Title: SHS reform: KEIs, KPIs and goals

Presenter: Liam Frost, Housing Director; Yesenia Delgado, SHS Division Director

Executive Summary

This is the final part of a five-part series discussion for SHS RPOC to provide final recommendations to Metro Council on updating 5-year goals and KPIs and establishing KEIs for the system. Metro Council endorsed the draft goals, KPIs and KEIs in December 2025 as part of the first SHS reforms package.

After it was determined that the committee needed more time with this topic, committee action to recommend the package of goals, KPIs and KEIs to Metro Council was postponed to September. Metro Council is expected to vote on the final package later in the fall.

The goal of this discussion is to provide the committee with more information on:

- An updated, detailed summary of goals, KPIs and KEIs
- Member proposals
- Next steps

Preparation Guidance

To prepare for this meeting, please take the time to reflect on the following questions:

- What additional information would be helpful as you prepare for the September vote?

Requested Action

☐ Information Only

☒ Discussion

☐ Recommendation

☐ Vote/Approval

☐ Other:

Presentation Navigation Tool

Presentation Topic / Discussion Area	Supporting Document	Document Page(s)	Notes
Goals, KPIs, and KEIs	Reference Guide: Draft Goals, Key Performance Indicators, and Key Environmental Indicators	All	This reference guide provides a high-level overview of supporting information for each draft SHS goals, KPI and KEI.
Goals, KPIs, and KEIs	Regional Coordination & Alignment Key Performance Indicator Brief	All	This brief provides an overview of the regional alignment KPI, including SHS RPOC feedback.
Member proposals	Metropolitan Mayors' Consortium: Supportive Housing Services outcomes	All	Recommendation submitted by the Metropolitan Mayors' Consortium on July 8, 2026.
Member proposals	HereTogether: Member Recommendation to the SHS Regional Policy and Oversight Committee	All	Recommendation submitted by HereTogether on July 16, 2026.
Member proposals	Clackamas County Commissioner letter	All	Recommendation submitted by Clackamas County Commissioner Ben West on August 4, 2026.