

Meeting Minutes

Meeting: Supportive Housing Services Regional Policy and Oversight Committee
Date/time: Wednesday, May 13, 2026 | 3 p.m. to 6 p.m.
Place: Virtual meeting (Zoom)
Purpose: Review RPOC seven-month agenda overview; discuss group agreements decision-making process; provide feedback on regional coordination KPIs; and engage in Q&A on FY27 draft county annual work plans.

Members Present

Juan Carlos González (he/him/él) (Chair), Metro Council
Christine Lewis (she/her), Metro Council
Duncan Hwang (he/him), Metro Council
Ben West, Clackamas County Board of Commissioners
Shannon Singleton (she/her), Multnomah County Board of Commissioners
Jerry Willey (he/him), Washington County Board of Commissioners
Joe Buck (he/him), City of Lake Oswego, Cities of Clackamas County
Beach Pace, City of Hillsboro, Cities of Washington County
Adam Brown (he/him), Multnomah County District Attorney's Office
Andrew Rowe (he/him/el), Portland Metro Chamber
Angela Martin (she/her), HereTogether
Brigitte Rodríguez (she/her/ella), El Programa Hispano Católica
Mindy Stadtlander, Health Share of Oregon
Peter Rosenblatt (he/him), NW Housing Alternatives
Zoila Coppiano (she/ella), Community Action
Gretchen Kent (she/her), Autzen Foundation
Margarat Salazar (she/her), Reach Community Development
Mike Savara (he/him), Oregon Housing and Community Services

Alternates Present

Jason Snider, Washington County
Lisa Batey, Cities of Clackamas County
Jairo Rios-Campos, Cities of Multnomah County
Lacey Beaty, Cities of Washington County

John Serra, Tri-Met

Note: Commissioner Snider served as the Washington County representative following Commissioner Wiley's departure from the meeting midway due to a prior obligation.

Members Excused

Keith Wilson (he/him), City of Portland

Metro Staff

Liam Frost (he/him), Housing Director

Yesenia Delgado (she/her), Supportive Housing Services Division Director

Punneh Abdolhosseini (she/her), SHS Policy Manager

Cole Merkel (he/him), SHS Regional Capacity Manager

Lizzie Cisneros (she/her), SHS Regional Oversight Manager

Facilitation Team

Raahi Reddi (she/her), Facilitator, Estolano Advisors

Ellen Bini (she/her), Estolano Advisors

Note: The meeting was recorded via Zoom. Please review the recording and archived meeting packet for additional detail and presentation slides.

Summary of Recommendations for Metro Council Consideration

None at this time.

Summary of Meeting Decisions

The committee approved the meeting minutes from April 15.

1. Call to Order and Declaration of a Quorum

Supportive Housing Services Regional Policy and Oversight Committee (SHS RPOC) Chair Juan Carlos González, Metro Councilor, called the meeting to order at 3:05 p.m. Chair González provided a high-level overview of the agenda before Raahi Reddi, Estolano Advisors, called roll. Chair González declared a quorum.

Raahi went over the safety and emergency plan for the members of the committee. She then gave a more in-depth overview of the agenda which included, review of the seven-month RPOC agenda, discussion of group agreements and decision-making, continued work on key performance indicators, key environmental impacts, and goals, a Q&A on the FY27 county annual work plans and public comments.

2. Staff Updates

Liam Frost, Metro, alerted the committee that Councilor Lewis was attending a groundbreaking for one of the Affordable Housing Bond projects and would join later in the meeting. He went over items that were shared in the meeting packet that the committee may want to review such as the by-laws, Mentimeter activity results, and a guide to voting. Additionally, he thanked Angela Martin, HereTogether, for sharing resources with the committee. He asked if the committee wants to share materials with their fellow committee members; they can email them to Metro staff, and they will be sent separately to the meeting packet. He acknowledged that Multnomah County and the City of Portland are going through a difficult budget cycle and asks that the committee respects that while also moving forward toward the shared goal of regionalizing the Supportive Housing Services (SHS) system.

3. Information/Discussion Items

3.1 RPOC 7-Month Agenda Overview

Chair González, Metro, asked the committee to review a printed document that showed the committee the major work items. These items included absorbing the previous two committee's responsibilities of oversight and policy while also creating new work. He reminded the committee that the group is an advisory body to the Metro Council and that the council establishes the committee's direction. He stressed that while the agendas are full and the committee is taking on a lot of work, that the councilors wanted there to still be a degree of flexibility to changing landscapes and needs. He stated that this could look like longer meetings, subcommittees, or adjusting agenda topics.

Yesenia Delgado, Metro, walked the committee through the seven-month agenda. She explained that this is staffs best proposal and thinking in terms of how to plan the next several

months of meetings focusing on core duties, like oversight and policy recommendations, and implementing SHS reforms like continuous quality improvement. She shared that Fall will be especially busy with the committee reviewing county annual reports, and balancing Metro Council's priorities. She stated that staff are open to feedback and would help to answer any questions that the committee may have.

Discussion and Q&A

- Question: Andrew Rowe, Portland Metro Chamber, asked how feedback will be incorporated and expressed interest in discussing gaps between the resolution and the work plan. He also raised questions about whether the committee is an action oriented or deliberative body.
 - Chair González, Metro, responded that feedback can be given in the moment or by email and that working groups are possible.
- Comment: Peter Rosenblatt, Northwest Housing Alternatives, urged minimizing presentations and maximizing discussion. He asked that committee members do prep work in advance of the meetings.
- Question: Mayor Beach Pace asked whether agendas can be adjusted as the committee makes decisions.
 - Chair González, Metro, confirmed that there is flexibility and that the agenda is a “best-effort” map, not a rigid schedule.

3.2 Group Agreements and Decision-Making

Raahi Reddi (she/her), Facilitator, Estolano Advisors introduced the activity explaining how setting these standards and culture forming will support efficiency, effectiveness and public trust. Raahi then asked the committee:

“For you as an individual, what do you need to do your best work?”

Q&A and Discussion

- Comment: Zoila Coppiano, Community Action, stated that it is important that the committee shares a big purpose and demonstrate meaningful outcomes to show public accountability.
- Comment: Angela Martin, HereTogether, shared that she would like to lead with curiosity.
- Comment: Mayor Pace, City of Hillsboro, stated that they believe it is important to agree to disagree because even though there is a shared purpose, there will not always be alignment on how we achieve the goals of that shared purpose.
 - Comment: Andrew Rowe, Portland Metro Chamber, shared that great committees are built on trust and respect. He also said that it is critical that there is a bias towards action that leads to measurable outcomes.

- Comment: Brigitte Rodríguez, El Programa Hispano Católico, stated that it is important to her that we center those who are most affected by pausing and assessing who is not at the decision-making table.
- Comment: Commissioner Singleton, Multnomah County, shared that she hopes that the committee's role is not just that of a cosigner but also as a deliberator. She wants the committee to have the ability to have real conversations and work through topics together so they feel more cocreated.
- Comment: Chair Gonzalez, Metro, stated that he wanted the committee and the SHS measure to be successful. He shared that there were a few items that he reflected on for the committee: that there were “no sacred cows” or topics, people or policies immune to criticism, questioning or change; the systems need to change toward a “collective mindset versus an individualistic one”, and lastly that the current system and participants can take fair criticism.
- Comment: Peter Rosenblatt, Northwest Housing Alternatives, stated that one thing he would like to hear is more congruency between county narratives and the SHS narrative.

Raahi asked the committee what it looks like to be able to show up fully regardless of if they agree with one another or not?

- Comment: Commissioner Singleton, Multnomah County, shared that for her, it is active listening and intentionally leaving space for others rather than waiting to respond.
- Comment: Mindy Stadlander, Health Share of Oregon, advocated for starting with an open conversation on the agenda topics so that input can be received by staff and followed up on.

Raahi asked the committee what it looks like for the members to show up in these spaces regionally while also representing their coalitions, constituents, boards, etc.?

- Comment: Commissioner Singleton, Multnomah County, shared that she comes with a social worker lens, centering people and ending homelessness. So rather than worrying about specific potions or places, it is important to center the people and what they need to be successful in attaining housing.
- Comment: Zoila Coppiano, Community Action, shared that it is important to have a “north star” or shared mission and goal. She explained that it means the committee can have rigorous debates while trusting and respecting one another.
- Comment: Andrew Rowe, Portland Metro Chamber, shared the Lean Six Sigma philosophy of “tough on process, soft on people”

- Comment: Gretchen Kent, Autzen Foundation, likened the committee to an Alexander Calder “art mobile.” She said that there must be balance in the space where each person plays their role to work together towards the shared goal.

Raahi rounded out the conversation emphasizing the importance of getting to know the people on the committee as individuals and building relationships. She noted that the group agreements are a living document and that they can be updated at any time by the committee. Raahi moved the group into the next half of the discussion, surrounding the voting method of the committee.

Raahi shared that the committee will have at least three official votes. She shared that the committee would be practicing voting today with approving the committee’s first set of meeting minutes. She stated that the recommendation from Metro staff for the voting process would be that staff inform the committee on a recommendation; the committee deliberates, and then votes around the specific milestones.

- Question: Commissioner Singleton, Multnomah County, asked how Metro staff are engaging with county staff who are implementing the recommendations. She wondered what happens to form the recommendations before informing the committee.
 - Yesenia Delgado, Metro, responded that it depends on the vote. For example, things like the SHS goals, KPIs and KEIs work is done collectively with the county partners to ensure that the goals and outcomes are feasible.
- Comment: Commissioner Singleton, wanted to confirm that Metro staff will commit to sharing the community engagement process. Yesenia confirmed.
- Question: Andrew Rowe, Portland Metro Chamber, asked if decision-making process for voting is consensus-based or simple majority?
 - Raahi responded that it is a modified consensus approach which essentially means that the committee is aiming for a vast majority vote, however, it does not have to be unanimous.
- Comment: Chair Gonzalez, Metro, explained what was on the slides stating that if there are ten total votes of “twos and threes” approves a vote. “Two” votes may need a little more explanation or conversation to get to a full three, but that is the methodology.
- Question: Mayor Pace, City of Hillsboro, asked what the protocol is if someone doesn’t agree with the decision being made. What is the guidance so that the committee can remain aligned with one another and not leave the room and have a different message?
- Comment: Peter Rosenblatt, Northwest Housing Alternatives, shared that it is important to share a collective voice. He shared that he believed it was okay to disagree with a vote outcome while respecting the vote process.

- Comment: Mayor Buck, City of Lake Oswego, shared that the discussion should be had in the room with the people who are voting. Once the decision is made, it should be considered as made by the committee. He then asked how the discussion moves forward if everyone is a “two” vote.
- Comment: Commissioner Singleton, Multnomah County, shared that modified consensus is common and is one way that she had successfully gotten people to agreement on other committees that do not typically agree.
- Comment: Chair González further explained that the “two” vote really meant that this person has voted ‘yes’, but they want to have their concerns or questions documented. A “one” vote is the only ‘no’ vote where they want to propose an alternative solution. He stated that he respects the committee’s time and wants to make sure that deliberation is efficient and timely while also allowing space for debate.

Raahi introduced Yesenia for the next agenda item.

3.3 SHS Reforms: Key environmental impacts, key performance indicators, and Goals

Yesenia Delgado, Metro shared what was presented on the slide deck. This included, recommending new five-year goals, KPIs and KEIs as part of the reform package. She also highlighted that there was going to be an activity on defining a KPIs for regional coordination and alignment.

She reiterated that the committee is responsible for recommending updated five-year goals and performance indicators to the Metro Council, reflecting lessons learned from early SHS implementation. She also shared that the purpose of the reform is to strengthen accountability and transparency, improve regional alignment and coordination, and ensure the system can adapt.

Yesenia continued sharing that feedback was incorporated by comparing SHS data to broader system data, Metro staff will provide clearer visuals on how KPI, KEI, and goals intersect, and acknowledged the fact that staff are currently working on baseline and performance measures that will be shared in June.

She shared the timeline for decision making around this reform goal as June 10 includes a presentation on the baselines and performance measures, then the July 8 meeting will continue the discussion and staff recommendations, August 12 the committee will vote on the goals and KPIs, and Metro Council is expected to vote in September or fall 2026. Alongside this work, she shared that the regional data dashboard will launch to support public reporting.

Raahi then described the activity that the committee was going to do in the room and on display boards to rate each part of the KPIs to show which part they agreed with or needed more discussion. They used yellow, green, and blue dots to show either a three, two or one. The blue dots indicated three points, the yellow dot indicated two points, and the green indicated one point. Three points mean they agree, two points mean they agree, but may have some questions and one point means they do not agree.

Q&A and Discussion

- Question: Angela Martin, HereTogether, asked how to respond if proposed KPIs do not fully capture regional coordination.
 - Yesenia Delgado, Metro, responded that members are encouraged to provide feedback through the exercise and follow-up communication.
- Comment: Mindy Stadlander, Health Share Oregon, suggested metrics should reflect public perception as well as stakeholder views.
- Comment: Peter Rosenblatt, Northwest Housing Alternatives, emphasized need for system-wide data beyond SHS-funded activities.
- Comment: Commissioner Singleton, Multnomah County, highlighted differences in county data systems impacting comparability.
- Comment: Margaret Salazar, Reach CDC, emphasized the importance of consistent data definitions and aligning funding decisions with metrics.
- Comment: Andrew Rowe, Portland Metro Chamber, suggested tracking the movement of individuals across counties.
- Comment: Angela Martin, HereTogether, encouraged focusing KPIs on outcomes for people rather than process metrics.
- Comment: Chair González, Metro, highlighted the need for clear definitions and consistent measurement across the region.

3.3 Fiscal Year 2027 County Draft Annual Work Plans

Lizzie Cisneros, SHS Regional Oversight Manager, gave a high-level overview of what each county were going to share on. She informed the committee that every year, Metro puts together a template and works together with counties on goals to meet. Once the goals are decided, the counties are then responsible for updating the annual template with their data as the year progresses. Metro staff then check in with each county to see where they need support, what challenges they may be facing, and if priorities need to shift.

Discussion

Washington, Clackamas, and Multnomah Counties presented a very-high level overview of their respective proposed work plans for Fiscal Year 2027 (FY27).

Jes Larson, Washington County, shared the following highlights from the FY27 proposed workplan:

- Housing Sustainment:
 - ~2,000 previously homeless households will continue receiving housing support and case management.
 - System capacity maintained to keep households housed.
- New Housing Opportunities:
 - ~375 additional households expected to be housed through program attrition.
- System Improvements:
 - Launch of Access Centers (new system entry points):
 - Services include:
 - Showers, lockers, and storage
 - Case management access
 - Coordinated entry assessments
 - Emergency weather shelter functions
 - Plan:
 - 4 geographically distributed centers
 - 2 under construction (opening next fiscal year)
 - 1 planned in Beaverton (in partnership with cities)
- Health & Data Integration:
 - Progress with Health Share partnerships and data-sharing agreements
 - Use of a by-name list to:
 - Track individuals served
 - Connect to behavioral health services
 - Improve program decisions and outcomes

Breanna Flores, Multnomah County, shared the following highlights from the FY27 proposed workplan:

- Shift to Housing Retention:
 - Emphasis now on maintaining housing stability rather than only new placements
 - Thousands supported through flexible SHS funds
- Community-Driven Planning:
 - SHS Advisory Committee (Black, Indigenous, people of color members (BIPOC), lived experience, providers)
 - Work plans reflect community recommendations and priorities
- Equity Focus:
 - Expansion of culturally specific permanent supportive housing (PSH)
 - Continued prioritization of racial equity
- Budget Considerations:
 - Strategic prioritization required due to tighter funding environment

Vahid Brown, Clackamas County shared the following highlights from the FY27 proposed workplan:

- Program Focus Shift:
 - Emphasis on housing sustainment versus new PSH placements
 - PSH placement goals already met
- Housing for Success Program:
 - New initiative for lower-acuity households in PSH
 - Features:
 - Three-year voucher support
 - Workforce case management
 - Income growth focus
 - Legal barrier reduction
 - Goal: Increase economic independence and system throughput
- Medical Respite Program:
 - Upcoming launch

- Supports individuals discharged from hospitals
- Focus on recovery and transition to housing
- Financial Challenges:
 - Anticipated revenue dip for Fiscal Year 2028
 - Rising rent costs (~10% annually) affecting Regional Long Term Rent Assistance (RLRA) program sustainability
 - Program adjustments underway to manage cost pressures

Q&A and Discussion

- Comment: Peter Rosenblatt, Northwest Housing Alternatives, expressed concern that reduced new placements may negatively impact public perception.
- Question: Angela Martin, HereTogether, asked about the lifecycle and reuse of Regional Long-term Assistance (RLRA) vouchers and how outcomes are measured.
 - Vahid Brown, Clackamas County, explained that turnover depends on funding conditions, rent increases, and program performance; future capacity remains uncertain.
- Comment: Margaret Salazar, Reach CDC, encouraged stronger partnerships with affordable housing providers and highlighted existing unit vacancies.
- Question: Mayor Joe Buck, City of Lake Oswego, asked how plans measure broader community impacts such as public safety, economic conditions, and overall system outcomes.
- Question: Andrew Rowe, Portland Metro Chamber, asked how data can better show trends over time to build public confidence.
- Comment: Commissioner Snider, Washington County alternate, noted that reduced placements reflect a system operating at capacity and emphasized the need for improved efficiency and transitions out of programs.
- Question: Acting President Councilor Duncan Hwang, Metro, asked why other housing programs had 25 households served. He also pointed to the lack of efficiency with there being presentations that have three separate answers and taking three times longer to respond to. Felt it was emblematic of the system of a whole. Another question he posed was, “how much redundancy do we have, and how much is going to the backend support?” Believes having a regional system may be able to streamline some of that. Pointed to federal and local funds being lower which also required this system to be more efficient.
- Comment: Gretchen Kent, Autzen Foundation, spoke to the public perception, herself included, that some of the housing being offered to people were not suitable due to living

conditions. Questioned whether the quality of the housing was safe for women, children, and people from marginalized communities.

- Comment: Commissioner Shannon Singleton expressed concern about affordable housing being raised in these conversations without naming that the development for 0-30% AMI was not adequate, when that is also where many folks in the system were at. Stated that we could not reach the goal of ending homelessness if there is no housing where they can afford to live. Said this might be topic that needs more discussion.
- Comment: Mindy Stadtlander, Health Share Oregon, told county partners that the information presented was only a part of their budgets and there were other factors such as constrained resources they would be facing over the next year. Said it would be helpful for partners to provide more context to the larger impacts they anticipate to help the committee prioritize issues.

4. Consent Agenda

Motion: Peter Rosenblatt moved to approve the April meeting minutes, seconded by Mayor Buck.

Action: The consent agenda was unanimously approved.

5. Public Communication on Agenda Items

Chair Gonzalez read aloud the instructions for providing public testimony.

Cameran Murphy, Boys and Girls Aid, raised concerns about topics for next month including the Regional Investment Fund, and how it would be used for risk mitigation. They advocated for the fact that the risk mitigation program is an underutilized resource that if expanded, households that are in a limited time program, who are not always successful, may have a different outcome if they could be serviced by these funds.

Chris Christensen, candidate for Metro Council President voiced concerns around the Supportive Housing Services tax, and financial allocations, specifically shifting views toward law enforcement, modular housing, and mental health.

6. Closing & Next Steps

Next steps include:

- Next meeting: Wednesday, June 10, 2026 | 3-6 p.m.

7. Adjourn

The meeting adjourned at 6:04 p.m.

Respectfully Submitted,

Finnegan Budd

Housing Department Program Assistant