



SHS Regional Policy and Oversight Committee **Agenda Item Summary and Presentation Navigation Tool**

Agenda Item Number: 4.1.1

Agenda Item Title: SHS reform: KPIs, KEIs and goals (part 4 of 5)

Presenter: Liam Frost, Housing Director; Yesenia Delgado, SHS Division Director

Executive Summary

This is part four of a five-part series discussion for SHS RPOC to provide final recommendations to Metro Council on updating 5-year goals and KPIs and establishing KEIs for the system. Metro Council endorsed the draft goals, KPIs and KEIs in December 2025 as part of the first SHS reforms package.

The committee is scheduled to recommend the package of goals, KPIs and KEIs in August to Metro Council. In September, Metro Council is expected to vote on the final package.

The goal of the presentation is to provide the committee with more information on:

- The latest progress on KPIs and KEIs
- The intersections between goals, KPIs and KEIs
- Reporting timelines

Preparation Guidance

To prepare for this meeting, please take the time to reflect on the following questions:

- What information would be useful as the committee starts to monitor progress towards the updated SHS goals and KPIs?
- Do you have the necessary information you need to make a decision on the updated SHS goals, KPIs and KEIs?

Requested Action

☐ Information Only

☒ Discussion

☐ Recommendation

☐ Vote/Approval

☐ Other:

Presentation Navigation Tool

Presentation Topic / Discussion Area	Supporting Document	Document Page(s)	Notes
Goals, KPIs, and KEIs	Overview of the Goals, KPIs, and KEIs	Whole document	Outlines the new reform goals and how the draft goals, KPIs and KEIs intersect.
