

Council meeting agenda

Thursday, September 25, 2025

10:30 AM

**Metro Regional Center, Council chamber,
<https://zoom.us/j/615079992> (Webinar ID:
615079992) or 253-205-0468 (toll free),
www.youtube.com/watch?v=z9ND1U7KT9A**

This meeting will be held electronically and in person at the Metro Regional Center Council Chamber.

You can join the meeting on your computer or other device by using this link:

<https://zoom.us/j/615079992> (Webinar ID: 615 079 992). Stream on YouTube:

www.youtube.com/watch?v=z9ND1U7KT9A

1. Call to Order and Roll Call

2. Public Communication

Public comment may be submitted in writing. It will also be heard in person and by electronic communication (video conference or telephone). Written comments should be submitted electronically by emailing legislativecoordinator@oregonmetro.gov. Written comments received by 4:00 p.m. the day before the meeting will be provided to the council prior to the meeting.

Those wishing to testify orally are encouraged to sign up in advance by either: (a) contacting the legislative coordinator by phone at 503-813-7591 and providing your name and the agenda item on which you wish to testify; or (b) registering by email by sending your name and the agenda item on which you wish to testify to legislativecoordinator@oregonmetro.gov. Those wishing to testify in person should fill out a blue card found in the back of the Council Chamber. Those requesting to comment virtually during the meeting can do so by using the "Raise Hand" feature in Zoom or emailing the legislative coordinator at legislativecoordinator@oregonmetro.gov. Individuals will have three minutes to testify unless otherwise stated at the meeting.

3. Consent Agenda

- 3.1 Resolution No. 25-5536 For the Purpose of Appointing [RES 25-5536](#)
Erik Matisek to the Future Vision Commission
Attachments: [Resolution No. 25-5536](#)
[Staff Report](#)

4. Presentations

- 4.1 Office of the Auditor Annual Report FY 2024-2025 [25-6333](#)
Presenter(s): Brian Evans, Metro Auditor
Attachments: [Office of the Auditor Annual Report FY 2024-2025](#)
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- 4.2 Supportive Housing Services County Fiscal Year 2025 [25-6320](#)
 Quarter Four Reports

Presenter(s): Yesenia Delgado, Supportive Housing Services Division
 Manager

 RJ Stangland, Housing Finance Manager

Attachments: [Staff Report](#)

[Attachment 1 - Clackamas County Q4 Report](#)

[Attachment 2 - Multnomah County Q4 Report](#)

[Attachment 3 - Washington County Q4 Report](#)

5. **Chief Operating Officer Communication**

6. **Councilor Communication**

7. **Adjourn**

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尊重民權。欲瞭解Metro民權計畫的詳情，或獲取政投視訴表，請瀏覽網站 www.oregonmetro.gov/civilrights。如果您需要口譯方可參加公共會議，請在會議召開前5個營業日撥打503-797-1700（工作日上午8點至下午5點），以便我們滿足您的要求。

Ogeysiiska takooris la'aanta ee Metro

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សេចក្តីជូនដំណឹងអំពីការមិនរើសអើងរបស់ Metro

ការគោរពសិទ្ធិពលរដ្ឋរបស់ ។ សំរាប់ព័ត៌មានអំពីកម្មវិធីសិទ្ធិពលរដ្ឋរបស់ Metro
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www.oregonmetro.gov/civilrights

បើលោកអ្នកត្រូវការអ្នកបកប្រែភាសានៅពេលអង្គ

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ថ្ងៃច័ន្ទិកា) ជ្រាបពីវិធី
ថ្ងៃច័ន្ទិកា មន្ត្រីប្រជុំដើម្បីអាចឲ្យគេសម្រួលតាមសំណើរបស់លោកអ្នក ។

اشعار بعدم التمييز من Metro

تحترم Metro الحقوق المدنية. للمزيد من المعلومات حول برنامج Metro للحقوق المدنية أو لإيداع شكوى ضد التمييز، يُرجى زيارة الموقع الإلكتروني www.oregonmetro.gov/civilrights. إن كنت بحاجة إلى مساعدة في اللغة، يجب عليك الاتصال مقدماً بهاتف (503) 797-1700 (من الساعة 8 صباحاً حتى الساعة 5 مساءً، الأثنين إلى الجمعة) على خمسة (5) أرقام عمل من موعد الاجتماع.

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Metro txoj kev ntxub ntxaug daim ntawv ceeb toom

Metro tributes cai. Rau cov lus qhia txog Metro txog cai kev pab, los yog kom sau ib daim ntawv tsis txaus siab, mus saib www.oregonmetro.gov/civilrights. Yog hais tias koj xav tau lus kev pab, hu rau 503-797-1700 (8 teev sawv ntawv txog 5 teev tsaus ntuj weekdays) 5 hnub ua hauv lwv ua ntei ntawm lub rooj sib tham.



Metro

600 NE Grand Ave.
Portland, OR 97232-2736
oregonmetro.gov

Agenda #: 3.1

File #: RES 25-5536

Agenda Date:9/25/2025

Resolution No. 25-5536 For the Purpose of Appointing Erik Matissek to the Future Vision Commission

BEFORE THE METRO COUNCIL

FOR THE PURPOSE OF APPOINTING ERIK)	RESOLUTION NO. 25-5536
MATISEK TO THE FUTURE VISION)	
COMMISSION)	Introduced by Chief Operating Officer
)	Marissa Madrigal in concurrence with
)	Council President Lynn Peterson

WHEREAS, on November 3, 1992, the voters of the Metro district approved the 1992 Metro Charter; and

WHEREAS, section 5(1) of the Metro Charter requires the Metro Council to adopt and periodically revise a "Future Vision" for the region that will provide a "long-term, visionary outlook for at least a 50-year period"; and

WHEREAS, the Metro Council adopted the first Future Vision for the region via Ordinance No. 95-604A on June 15, 1995; and

WHEREAS, at a work session on July 30, 2024, the Metro Council discussed updating the Future Vision; and

WHEREAS, the Charter directs the Metro Council to appoint a Future Vision Commission to develop and recommend a proposed Future Vision for the region by a date the Council sets; and

WHEREAS, the Charter states that the Future Vision Commission "shall be broadly representative of both public and private sectors, including the academic community, in the region. At least one member must reside outside the Metro area"; and

WHEREAS, at a work session on September 10, 2024, the Metro Council directed Metro staff to use an application process to recruit the Future Vision Commission; and

WHEREAS, on June 12, 2025, the Metro Council adopted Resolution No. 25-5490, which appointed 22 members to the Future Vision Commission; and

WHEREAS, Metro staff and Metro Council have identified one additional candidate whose qualifications reflect the agreed-upon criteria to appoint to the Future Vision Commission; now, therefore

BE IT RESOLVED,

1. Erik Matisek is hereby appointed to the Future Vision Commission.
2. That Future Vision Commission members will serve until the work of the Commission is completed. Failure to perform duties or consistent lack of attendance at Commission meetings may be considered grounds for replacement.

ADOPTED by the Metro Council this 25th day of September 2025.

Lynn Peterson, Council President

Approved as to Form:

Carrie MacLaren, Metro Attorney

IN CONSIDERATION OF RESOLUTION NO. 25-5536, FOR THE PURPOSE OF APPOINTING ERIK MATISEK TO THE FUTURE VISION COMMISSION

Date: September 17, 2025

Department: Planning Development &
Research

Meeting Date: September 25, 2025

Prepared by: Jessica Zdeb

Presenter: N/A (consent agenda item)

ISSUE STATEMENT

Starting in 2025, Metro will update the 50-year regional vision, Future Vision, as required by Metro Charter. The Charter also requires Council appointment of a Future Vision Commission to develop that vision. The Commission will make a direct recommendation to the Council.

The Future Vision is a conceptual vision for the region, not a regulatory document. Regulatory changes could be identified as part of the implementation plan that will follow this vision and/or as part of the actions identified therein.

ACTION REQUESTED

Adopt Resolution No. 25-5536 to appoint Erik Matissek to the Future Vision Commission.

Per Metro's Charter, this group must include representatives from the public and private sectors, one academic, and one person from outside the Metro region. Beyond those requirements, this list was developed based on additional guidance from Council discussions, which included: use an application process, balance new and established voices, consider lived experience, and seek systems thinkers and representation of a wide range of topics/interests. Council also directed the inclusion of one non-voting Metro Councilor to chair the Commission, one elected official from each Clackamas, Multnomah, and Washington Counties, and at least two members per Metro Council district. Subsequently, Councilors accepted the GAPD department recommendation to also include an elected official from the City of Portland. More than 100 applications were reviewed by staff, and an inter-departmental director-level group provided guidance on selection of a candidate shortlist.

The Commission will start meeting in the fall of 2025 and is expected to run for about 18 months. Commissioners will focus on a long-term, high-level vision, bring a systems approach, seek connections across sectors, and champion the Future Vision process. To do this work, Commissioners will become familiar with critical topics, analyses, and research; consider trends and futures; and be comfortable with uncertainty. The Commission will develop a document that describes a 50-year conceptual vision for the region and a list of implementation considerations for the next phase.

IDENTIFIED POLICY OUTCOMES

The effect of Resolution No. 25-5536 will be to appoint Erik Matissek to the Future Vision Commission.

POLICY QUESTION

Does the Metro Council approve the addition of Erik Matissek to the Future Vision Commission?

POLICY OPTIONS FOR COUNCIL TO CONSIDER

1. Adopt the resolution and appoint Erik Matissek to the Commission
 - Appointing Erik Matissek fulfills Council's interest in having geographic diversity on the Commission, as well as people who are new to Metro processes.
2. Provide staff with additional direction for filling the vacancy created by the recent stepping down of an appointed member.
 - Not approving Erik Matissek's appointment to the Commission as recommended would create the need for staff to identify another individual to fill this vacancy.

STAFF RECOMMENDATIONS

Staff recommends that Metro Council adopt Resolution No. 25-5536 to appoint Erik Matissek to the Future Vision Commission.

STRATEGIC CONTEXT & FRAMING COUNCIL DISCUSSION

Metro is charged under its voter-approved Charter to undertake, "...as its most important service, planning and policy making to preserve and enhance the quality of life and the environment for ourselves and future generations." (Metro Charter Preamble) The Charter further requires Metro to adopt a Future Vision (Metro Charter Section 5.1.a) and to periodically update that Vision (Metro Charter Section 5.1.d). The Future Vision has not been updated since its 1995 adoption.

The Charter directs that "the Council shall appoint a commission to develop and recommend a proposed Future Vision.... The commission shall be broadly representative of both public and private sectors, including the academic community, in the region. At least one member must reside outside the Metro Area (Metro Charter Section 5.1.c). The first Future Vision Commission was seated with Resolution No. 93-1801 in May 1993.

This work is funded by the General Fund in both the current budget (Fiscal Year 2024-2025) and the next fiscal year's budget (2025-2026). It is expected to continue into the future fiscal year of 2026-2027 when Council would consider approving additional funding to complete the work.

BACKGROUND

Metro Council initially discussed the Future Vision update at a work session on July 30, 2024. A September 2024 work session focused on the makeup and recruitment of the Future Vision Commission. Council recommended an application process.

The application was opened in the fall of 2024, closed in late October, and then reopened to gather more applicants. The application was closed on April 24, 2025. A group of staff from

Metro Planning, Development, and Research and Parks & Nature departments reviewed and scored the applicants and created a shortlist. Feedback was solicited from an interdepartmental group of department directors and managers regarding the shortlist. A recommended slate was reviewed by Metro Councilors, and that review resulted in the list that appears as Exhibit A.

Metro Council appointed 22 members to the Future Vision Commission with Resolution 25-5490 on June 12, 2025 and a further member on July 10, 2025 with Resolution 25-5513.

ATTACHMENTS

No attachments



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600 NE Grand Ave.
Portland, OR 97232-2736
oregonmetro.gov

Agenda #: 4.1

File #: 25-6333

Agenda Date:9/25/2025

Office of the Auditor Annual Report FY 2024-2025

Brian Evans, Metro Auditor



Metro

Office of the Auditor
Annual Report

FY 2024-2025

Brian Evans
Metro Auditor
September 2025

Message from the Metro Auditor

Residents of the Metro region:

It's an honor and privilege to serve as the Metro Auditor. The Auditor's Office focuses on the transparency and accountability of Metro's programs and services. We provide objective and independent analysis about your regional government.

Continuous improvement is a common theme in the recommendations we make in audit reports. This annual report is a chance to apply the same approach to our own efforts. It includes five-year trends for each of the performance measures I use to assess the efficiency and effectiveness of our work. I use the information to manage resources and adjust when needed. I hope you find it informative.

Last fiscal year (July 1, 2024 to June 30, 2025) we published five performance audits. One was a follow-up audit of the recommendations made in the 2020 Research Center audit. Two focused on internal operations for measuring performance and analyzing the organizational structure. We also covered cybersecurity risks and assessed one of Metro's longest running programs at the Visitor Venues. If you haven't already, I hope you will read the full reports or the one-page summaries to learn about our conclusions. Reports and video presentations for each audit are available on our website.

We passed our peer review in December 2024, which is sometimes referred to as an audit of the auditor. That process confirmed we met audit standards. In May, most of the office attended the Association of Local Government Auditors annual conference in Minneapolis, Minnesota. I helped plan the event and four of us made presentations at the conference. It was great to be able to share our experiences and connect with other auditors from across the country.

Finally, I want to welcome Kendra Wendel who joined our office in May and congratulate Paoa Wandke for becoming a Certified Internal Auditor. I also want to thank Annie Price and Gabby Poccia, the Hatfield Resident Fellows who worked in our office last year. Annie worked on our follow-up audit of the Research Center and Gabby worked on the First Opportunity Target Area audit. I appreciated their service to the region.

If you have ideas for future audit topics or want to learn more about our work, don't hesitate to contact our office. We value engagement with the public and want to hear what is important to you.

Take care,



Brian Evans
Metro Auditor



503-797-1892



auditor@oregonmetro.gov



@MetroAuditor

www.oregonmetro.gov/regionalleadership/metro-auditor

Accountability Hotline: 888-299-5460 or www.metroaccountability.org

About the Auditor's Office

The office is led by the Metro Auditor, an elected position serving the Metro region. Performance audits are the primary responsibility of the office and follow Government Auditing Standards. Our audits provide independent and objective information to the public. Audit recommendations are designed to help management and the Metro Council improve program performance, reduce costs, and make informed decisions. The office also manages the contract for the annual financial audit and administers the Accountability Hotline where you can report concerns about Metro's programs and services.

Brian Evans is the third elected auditor since the position was created by the Metro Charter in 1995. Prior to being elected, Brian worked as a staff auditor in the office and as an economist with Oregon's economic and community development department. The office includes the elected auditor, five management auditors, and an administrative assistant.

- David Beller, *Senior Management Auditor*
- Tracy Evans, *Auditor's Administrative Assistant*
- Maggie Muldrew, *Senior Management Auditor*
- Angela Owens, *CIA, CFE, CAPM, Principal Management Auditor*
- Paoa Wandke, *CIA, Senior Management Auditor*
- Kendra Wendel, *Senior Management Auditor*

To meet audit standards, auditors are required to complete 80 hours of continuing professional education every two years. Auditors attend and lead training on performance auditing topics to meet the requirement. They also participate in an annual retreat to plan audit work and enhance communication and teamwork.

Mission and Values

Our mission is to:

- Ensure that Metro is accountable to the public.
- Ensure that Metro's activities are transparent.
- Improve the efficiency and effectiveness of Metro programs and services.

It is our vision to be relevant and efficient, choosing the right areas to audit and completing audits quickly so Metro can continually improve its services and be accountable to the public. Audit findings and recommendations are presented publicly before the Council and are intended to assist the Council and Chief Operating Officer in making improvements to better serve the public. Reports are published on the Metro Auditor's web page (<https://www.oregonmetro.gov/regional-leadership/metro-auditor/audits>).

Our values are:

- | | | |
|---------------------------------------|--------------------|---------------------|
| • Professionalism | • Ethical behavior | • Public service |
| • Wise and equitable use of resources | • Open mindedness | • Respecting others |
| • Supporting findings with fact | • Fairness | • Teamwork |

Performance measures

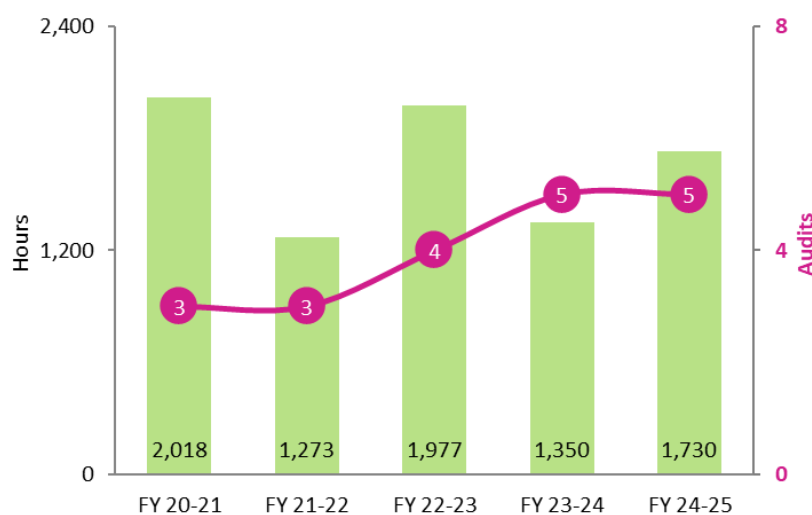
The office monitors performance using these data points

- Average hours to complete an audit and number of audits completed
- Number of audits completed per full time equivalent (FTE) employee
- Audit hours per department
- Auditee feedback
- Recommendation implementation rate
- Average days to close cases reported to the Accountability Hotline

Average audit hours and number of audits

Average audit hours and the number of audits completed measure the office's efficiency. In FY 2024-25, five audits were completed. The hours required to complete each audit ranged from about 1,400 to 2,200. The average was 1,730 hours.

Audits vary in length depending on their scope and complexity. The average in FY 2024-25 was higher than the previous year due to two audits that required a little over 2,000 hours to complete. The other three audits were closer to the typical number of hours (1,200).



The five audit reports published in FY 2024-25 included a total of 41 recommendations. The audit reports released were:

- Performance Measures (September 2024)
- Span of Control (September 2024)
- First Opportunity Target Area (April 2025)
- Research Center Follow-Up (May 2025)
- Information Technology (June 2025)

Audits per Full-Time Equivalent Employee

Another way to measure efficiency is by looking at the number of audits completed per full-time equivalent (FTE) employee. In FY 2024-25, one audit per FTE was completed, which was the same as the previous year. Available staff hours and the scope of each audit determines what can be completed each year. The length is affected by the complexity of the subject and size of the program being reviewed.

Generally, the office tries to complete one and a half audits per FTE each year. We did not meet our performance target last year. Staff experience and smaller scope audits should help improve efficiency in the coming year.



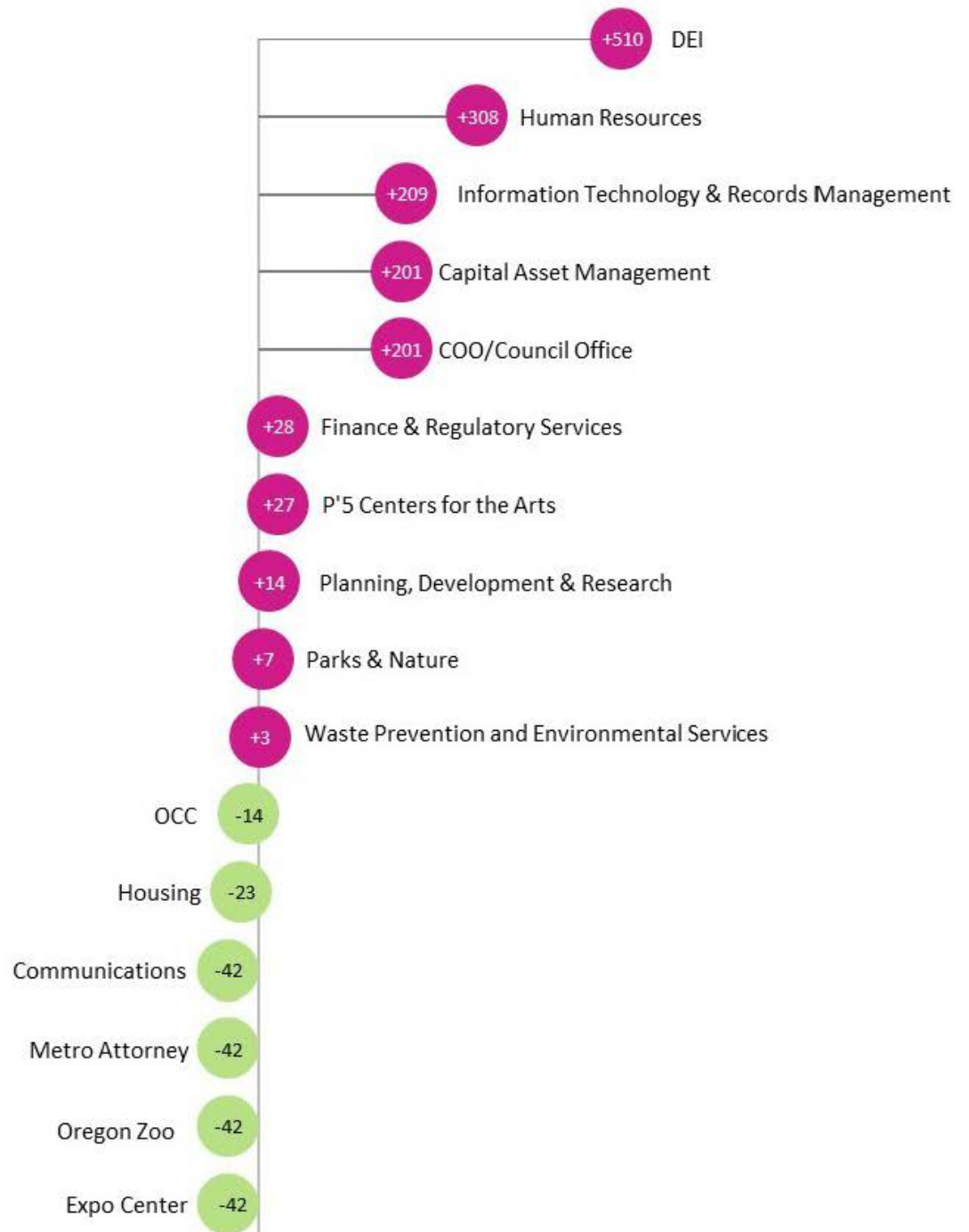
Audit hours by department

This measure is used to evaluate the office's effectiveness by showing how audit hours were distributed among departments and venues. It is calculated by dividing total audit hours spent in each department or venue by its annual expenditure.

In the last five years, about 42 audit hours were available for each \$1 million spent. If our office provided equal coverage, each department and venue would be at the average line. In reality, more time is spent in some areas than others for a variety of reasons including audit timing and greater risks associated with some programs and services.

Over the last five years, audit hours were unevenly distributed between departments and venues when considering their expenditure. More time was spent in Diversity, Equity, and Inclusion; Human Resources; Information Technology and Records Management; Capital Asset Management; COO/Council Office; Finance and Regulatory Services; P5 Centers for the Arts; Planning, Development and Research; and Parks and Nature relative to their spending level.

In contrast, relatively less time was spent in other parts of the organization such as Oregon Convention Center; Housing; Communications; Metro Attorney; Oregon Zoo; and Expo Center. The FY 2025-26 schedule includes audits in two of these areas that will help rebalance audit coverage.



Below <-- --> Above

Average Audit Hours per \$1 Million Expenditure

Auditee feedback

Surveys are a way to get feedback on the quality of our work. After an audit is published, we ask those involved to give input through an anonymous survey. Survey questions are designed to get information about the audit process, staff, report, and overall satisfaction.

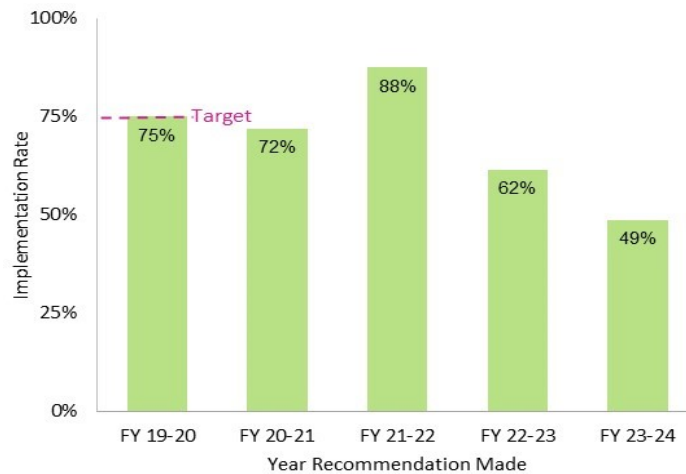
In FY 2024-25, the average level of agreement about the value of our work was 4.1 out of 5, which exceeded our performance target. The response rate for all post-audit surveys in FY 2024-25 was 27%. That was below the previous year and slightly lower than the average over the last five years (31%). Making it as easy as possible to provide feedback will continue to be a focus this year.



Recommendation implementation rate

The percentage of recommendations implemented shows the impact audits have on the organization. Each January, the office asks management to report on the status of recommendations made in the last five years. That information, combined with the conclusions from any follow-up audits, is used to track the percentage of recommendations implemented.

The target is for 75% of recommendations to be implemented within five years. The most recent information showed the target was met. Management also made progress implementing recommendations made more recently, which shows strong audit impact. The status of all recommendations can be found in our online dashboard at www.oregonmetro.gov/regional-leadership/metro-auditor/audits/audit-recommendations.



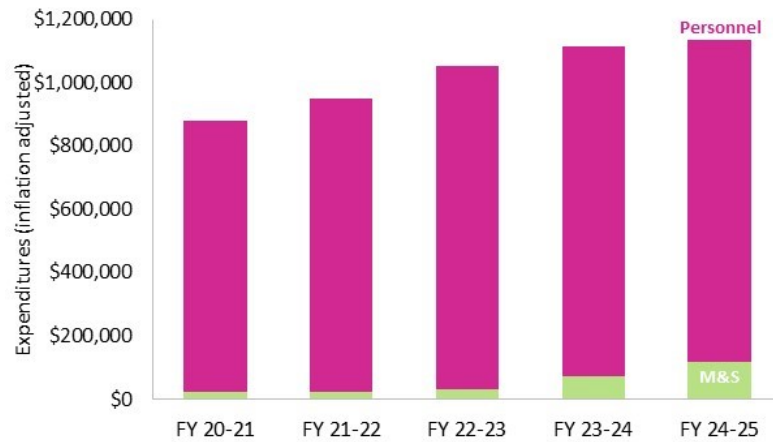
Audit schedule

The following audits were completed, in process, or scheduled to start in FY 2025-26. These topics were selected based on input from Metro Council, department and venue management, audit staff, and the public. We also conducted a risk assessment to identify timely topics.

Audit Title	Started	Expected End
Transparent Governance: FY 2014-15 to FY 2023-24	October 2024	August 2025
Accountability Hotline Case 495	July 2025	October 2025
Supportive Housing Services Follow-up	May 2025	November 2025
Oregon Zoo Bond Implementation	May 2025	January 2026
Transfer Station Operating Controls Follow-up	July 2025	TBD
Communications	TBD	TBD
Accessibility	TBD	TBD
Financial Condition of Metro: FY 2015-16 to FY 2024-25	TBD	TBD

Expenditures

Audit expenditures in FY 2024-25 rose by about 2% compared to the previous year. This was the result of a 62% increase in Materials and Services (M&S), which was mostly used for the two Hatfield Fellows who worked in our office. Personnel costs declined by about 2% due to a vacancy in one of the auditor positions for most of the year.



Staffing available

This graph represents actual staff hours available. In FY 2024-25, there were 14,272 audit hours available, or five full-time equivalent employees (FTE). The increase in FY 2022-23 was the result of a new FTE approved by Council in November 2022.



Accountability Hotline summary

The Accountability Hotline gives employees and the public a way to report fraud, waste, inefficiency, or abuse. The Metro Auditor administers the Accountability Hotline through a third-party vendor. The Metro Auditor reviews all reports first to determine the accuracy and significance of the information reported. After the initial review, the Metro Auditor consults with senior management, the Metro Attorney, or the Human Resources Director to determine the appropriate investigation method and priority. Cases may be handled by Human Resources if disciplinary action could result. In some cases, executive management will assign an investigation to a department or venue director if the report involves a service or program in their department. The Auditor reserves the right to conduct an audit on any report received.

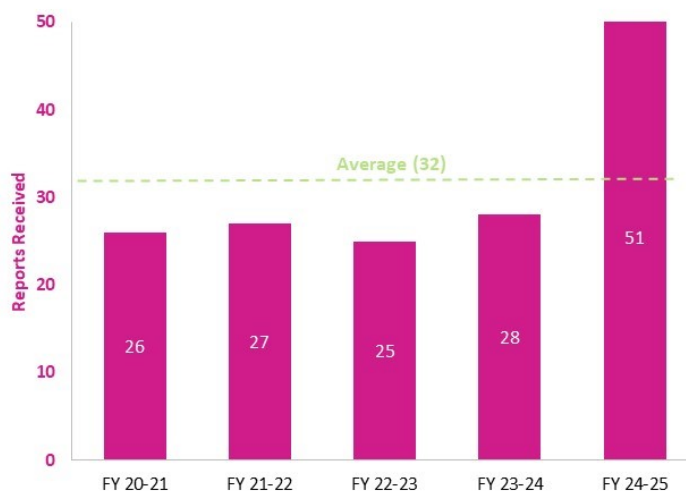
Reports received

In FY 2024-25, the hotline received 51 reports. That was almost twice as many as the previous four years. It was also significantly more than the five-year average of 32.

The reports varied widely in terms of specificity and issues identified. As a result, they cannot be categorized or summarized easily. Reports related to Metro's visitor venues (Oregon Convention Center, Portland's Centers for the Arts, and Expo Center) were the most frequent at 69%. Most of those reports were about Portland's Centers for the Arts. At 16%, agency-wide concerns were the next highest. Oregon Zoo (8%) and solid waste and recycling (8%) made up the remaining reports.

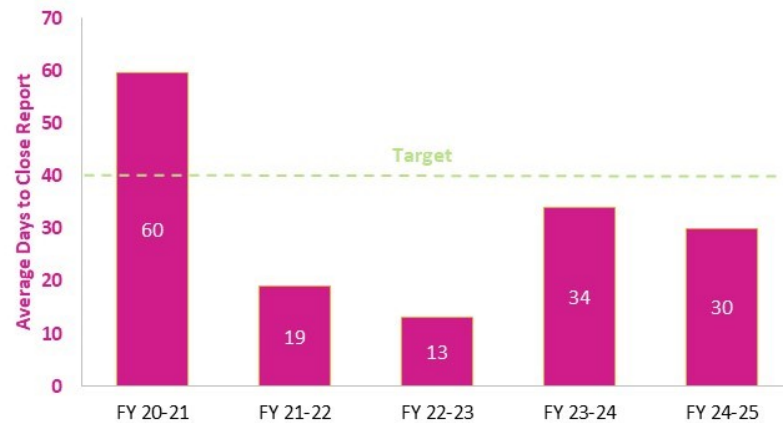
Thirty-nine reports were successfully investigated. Twelve reports were not investigated because they were out of Metro's jurisdiction, did not provide enough information to investigate, or were unfounded.

Of the 39 reports that were successfully investigated, four were substantiated and 35 were unfounded or inaccurate. The most frequent action taken was to relay information to the person reporting the concern to provide context or additional information about what occurred. Corrective actions were taken by management in response to three reports. One audit was initiated because of a hotline report.



Average days to close a case

The Metro Auditor uses the average days to close a case to assess performance. According to benchmark data from the hotline provider, cases are resolved in about 40 days on average. The performance target was achieved in four of the last five years. Longer close times in FY 2020-21 were caused by several factors. There were several reports made about similar issues and the investigations took more time due to their complexity. Closure times have met the performance target in each of the last four years. This appears to be the result of Human Resources hiring a dedicated investigator to address personnel concerns





Metro

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Portland, OR 97232-2736
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Agenda #: 4.2

File #: 25-6320

Agenda Date: 9/25/2025

Supportive Housing Services County Fiscal Year 2025 Quarter Four Reports

Yesenia Delgado, Supportive Housing Services Division Manager
RJ Stangland, Housing Finance Manager

SUPPORTIVE HOUSING SERVICES COUNTY FISCAL
YEAR 2025 QUARTER FOUR REPORTS

Date: September 15, 2025

Department: Housing

Meeting Date: September 25, 2025

Prepared by: Breanna Hudson,
Project Manager,
breanna.hudson@oregonmetro.gov

Alice Hodge, *Council Liaison,*
alice.hodge@oregonmetro.gov

Presenters:

Yesenia Delgado, *Supportive Housing
Services Division Director*
RJ Stangland, *Housing Finance Manager*

Length: 45 minutes

ISSUE STATEMENT

Housing department staff will present the quarter four Fiscal Year 2025 (FY25) Supportive Housing Services (SHS) reports from Clackamas, Multnomah, and Washington County, covering the period from April 1, 2025, through June 30, 2025. In addition to these reports, the presentation to the Metro Council will also include brief updates on Data Sharing Agreement implementation, county monitoring efforts, and Tri-County Planning Body goals in preparation for ongoing quarterly progress reports starting in fiscal year 2026 (FY26).

During the fourth year of implementation, counties have shifted focus from building capacity to sustaining housing services, while continuing to advance the priorities of SHS program. Counties set quantitative regional program goals for placements into permanent supportive housing and rapid rehousing and for eviction prevention and shelter beds.

Since SHS programming started in July 2021 through the recent quarter's end on June 30, 2025, Metro-funded programs have:

- Housed 8,791 households in permanent supportive housing, rapid rehousing and other housing programs.
- Prevented 18,711 households from eviction or falling into homelessness.
- Expanded and/or sustained shelter capacity by 2,685 units.

FY25 Quarter 4 county report highlights:

- **Clackamas County** opened Clackamas Village, a 24-bed transitional housing facility featuring trauma-informed design and 24/7 on-site support. They also launched a medical respite pilot program, with 5 beds opening in 2026 with plans to expand to 20, providing hospital discharge care for individuals experiencing homelessness. A recovery campus is in development to offer integrated treatment and transitional housing for people with substance use disorders. Additionally, renovations were completed at Haven House, expanding transitional housing for individuals re-

entering the community post-incarceration or treatment, supported by \$1.5 million in Community Development Block Grant funds, and SHS.

- **Multnomah County** exceeded housing placement goals across permanent supportive housing, rapid re-housing other housing programs, homelessness prevention, and emergency shelter. They launched a countywide outreach strategy to improve coordination, which includes dedicated geographic and population-specific teams, standardized reporting metrics, and a new HMIS platform designed to improve data sharing quality and accountability. In partnership with Do Good Multnomah, the County opened a new SHS-funded drop-in center in North Portland. This facility offers housing navigation and case management services, prioritizing local community needs.
- **Washington County** exceeded its goals in permanent supportive housing, rapid re-housing, homelessness prevention, and street outreach. In May, the County opened the Hillsboro Recovery Center, one of the two Centers for Addictions Triage and Treatment sites. Project Homeless Connect supports the integration of health and homeless services in this facility. The County also improved its contracting process by launching a new invoice template to improve program reporting and efficiency. In addition to system wide improvements, shelter capacity was expanded with state funding and will continue to help sustain capacity through braided funding with SHS once a permanent site is secured.

With SHS program year four underway, Metro is focused on improving systems, monitoring funds and evaluating work to ensure that funds are meaningfully implemented to maximize community impact. County partners made significant strides in achieving their annual work plan goals to further advance their 10-year objectives for SHS.

Progress towards FY25 Work Plan Goals

Counties are required to submit annual work plans to Metro, which include a consistent set of regional metrics for tracking quantitative housing and program goals. Their progress toward these goals is summarized below:

	PSH	RRH	Prevention	Shelter
FY25 Goal	1025 households	900 households	2600 households	2012 units
Progress to FY25 Goal (Q1-Q4)	1351 households	1050 households	3641 households	2620 units
Region-wide Percent to Goal	131.8%	116.7%	140%	130.2%

Financial Update

Revenue: Tax revenue for the four quarters of FY25 totaled \$325.8 million, including just under \$325 million in tax collections and \$0.8 million in interest from the tax administrator. This was slightly higher (by \$1.8 million) than the Fall 2024 Forecast of \$323.1 million.

Forecasts, analysis and a monthly revenue dashboard are available at <https://www.oregonmetro.gov/public-projects/supportive-housing-services-tax/tax-data-and-analysis>.

Spending: The counties reported spending \$421.3 million combined at the end of fiscal year 2025. Below is a breakdown by program category of those expenditures:

Tri County Spending By Program Type	
Permanent Supportive Housing (PSH)	\$121,857,887
Rapid Rehousing (RRH)	\$40,008,195
Other Housing and Services Programs	\$12,298,329
Eviction & Homelessness Prevention	\$20,501,101
Safety On/Off the Street	\$115,956,765
System Support Costs (inc. Built Infrastructure)	\$66,203,914
Regional Strategy Implementation	\$30,507,797
County Admin Costs	\$13,970,016
TOTAL	\$421,304,005

Starting in the first quarter of FY26, counties will include quarterly progress reports on the implemented tri-county planning body goals, alongside SHS program updates, as part of Metro's ongoing quality improvement efforts. Staff will use these presentations to provide more comprehensive updates on the work of Metro's Housing department, which advances these efforts.

Time for Council questions and discussion will follow the presentation; however, County staff will not be in attendance or available for questions during the presentation.

ACTION REQUESTED

No Council action requests at this time.

IDENTIFIED POLICY OUTCOMES

Metro Council is strongly aware of the latest implementation progress for the SHS program to inform discussions about potential SHS fund reforms.

POLICY QUESTION(S)

No policy questions for Council to consider. This presentation is informational.

POLICY OPTIONS FOR COUNCIL TO CONSIDER

There are no policy options for Council to consider; this presentation is informational.

STAFF RECOMMENDATIONS

No staff recommendations at this time.

STRATEGIC CONTEXT & FRAMING COUNCIL DISCUSSION

Metro's primary role in Supportive Housing Services implementation (SHS) is to provide accountability and oversight of tax revenue and progress towards commitments made to the voters and to convene and coordinate long-term regional solutions.

As Metro Council continues to consider reforms and system improvements to the regional Supportive Housing Services fund, it is crucial to continue to advance Metro's oversight functions while considering changes that would increase effectiveness and accountability.

Reports are submitted to Metro 45 days after the end of each quarter. Metro staff and the SHS Regional Oversight Committee analyze reports to ensure compliance to the Metro SHS Work Plan and intergovernmental agreements, and each county's Annual Work Plans. This analysis also provides critical feedback to the counties on progress and challenges for the year while there is time to adjust SHS implementation before the end of the fiscal year.

Metro shared quarter four progress and financials to the Regional Oversight Committee at their meeting on September 22, 2025.

BACKGROUND

Approval of Measure 26-210 created a new tax that funds a regional system of care governed by four jurisdictions: Metro, and Clackamas, Multnomah and Washington counties. The tax took effect in January 2021 and will expire in 2031 unless reauthorized by voters.

In December 2020, the Metro Council adopted a SHS Work Plan to guide implementation. The Work Plan defines the fund's guiding principles, racial equity goals, priority populations, service areas, accountability structures and funding allocations.

Within the framework of the regional Work Plan, each county's specific SHS investments and activities are guided by local implementation plans informed by community engagement and approved by Metro Council in spring 2021.

SHS implementation is guided by the following regionally established principles:

- Strive toward stable housing for all
- Lead with racial equity and work toward racial justice
- Fund proven solutions
- Leverage existing capacity and resources
- Innovation: evolve systems to improve
- Demonstrate outcomes and impact with stable housing solutions
- Ensure transparent oversight and accountability
- Center people with lived experience, meet them where they are, and support their self-determination and well-being
- Embrace regionalism: with shared learning and collaboration to support systems coordination and integration
- Lift up local experience: lead with the expertise of local agencies and community organizations addressing homelessness and housing insecurity

Since the measure's passage, Metro Council has taken the following actions to direct implementation of the program:

- Creation and appointment of the **SHS Regional Oversight Committee**, to provide program oversight on behalf of the Metro Council;
- Approval of the **SHS Work Plan**, which provides an operational framework for the program;
- Approval of **local implementation plans** for all three of Metro's local implementation partners, as part of **intergovernmental agreements** which lay out the terms and conditions upon which Metro will disburse tax funds to local implementation partners; and
- Creation and appointment of the **Tri-County Planning Body** to strengthen coordination and alignment of program implementation across the Metro region.
- Review and approve recommendations presented by the **SHS Regional Oversight Committee** in the FY21-22, FY22-23, and FY23-24 annual regional reports.

ATTACHMENTS

1. Clackamas County FY25 Q4 SHS report
2. Multnomah County FY25 Q4 SHS report
3. Washington County FY25 Q4 SHS report

SUPPORTIVE HOUSING SERVICES QUARTERLY REPORT

SUBMITTED BY: Clackamas County

FISCAL YEAR: FY 24-25

QUARTER: Q4

	Q1	Q2	Q3	Q4
<i>Report Due</i>	Nov 15	Feb 15	May 15	Aug 15
<i>Reporting Period</i>	Jul 1 – Sep 30	Oct 1 – Dec 31	Jan 1 – Mar 31	Apr 1 – Jun 30

	Permanent Supportive Housing <i>(Households)</i>	Rapid Re-Housing <i>(Households)</i>	Prevention <i>(Households)</i>	Shelter Units
YTD Progress	181	191	1,821	238
Goal	275	160	1,000	230
SHS Year 1 to Current Date	1,111	406	3,335	238

Section 1. Progress narrative

Executive Summary

The tenacity and compassion of service providers working within our community are profoundly changing the course of many people's lives across Clackamas County. Over four years of Supportive Housing Services implementation, 2,873 people who have faced homelessness in the county have been housed through permanent supportive housing and rapid rehousing. Regional Long-term Rent Assistance, combined with Supportive Housing Case Management, is actively supporting 1,698 people in the county in retaining their housing to permanently end their homelessness. This year also marked the early accomplishment of the county's ten-year commitment to connect 1,065 households to permanent supportive housing and 2,130 households to housing stabilization through eviction prevention and rapid rehousing; the county surpassed both goals, in total placing 1,111 households in permanent supportive housing and 3,741 households in rapid rehousing or eviction prevention. For several thousand people in Clackamas County, *home* was made possible by SHS.

In this final quarterly report of FY 24-25, we highlight deepened engagement with service providers to advance racial equity, historic investment in built infrastructure for coordinated service delivery, and intentional efforts to augment existing programming for system refinement, flexibility, and optimization.

Advancing Racial Equity

Considering the longstanding tradition of exclusion, the work of housing and the interruption of racism in housing systems are one and the same. Clackamas County remains committed to advancing racial equity and fostering an anti-racist, gender-affirming culture across our homeless services system. In alignment with our Annual Workplan Goal to provide standalone electronically accessible training for on-

demand equity learning, and our Local Implementation Plan commitment to increase access and achieve positive housing outcomes for Communities of Color, the county offered a suite of equity initiatives for both staff and service providers throughout this fiscal year.

The *Fair Housing and Intersections with Houselessness* training, conducted live in January 2025 and subsequently provided to our contracted service providers electronically, has been attended by 46 participants. Fair Housing Council of Oregon facilitated this training on racial equity, discrimination, and systemic barriers to housing, with a focus on protected classes. Training attendees engaged on topics like potential disparate impact of apparently neutral policies, the importance of reasonable accommodations, and Oregon's sanctuary status. Attendees left with actionable resources, including Fair Housing Council of Oregon's reentry guide, tenant education tools, and multilingual materials, to support eviction prevention and improved access to legal protections.

The *Implicit/Explicit Bias & Building an Equity Community of Practice* training, conducted live in June 2025 and subsequently provided to our contracted service providers electronically, was attended by 26 participants. The two-hour training created shared language, explored peer-to-peer planning around creating a community of practice, and shared tools to recognize and interrupt bias. The session also introduced the Implicit Association Test. In addition to electronic access to the recording of the training, other digital resources were shared, intended to spark interest in self-directed learning: a glossary of equity-related terms, an inclusive language guide, and a menu of articles, TedTalks, videos, books, and other resources covering a range of equity topics.

Beyond meeting our Annual Workplan Goal to provide these two standalone trainings and make them available electronically, the county facilitated additional opportunities to deepen ongoing learning. These sessions engaged key grassroots and culturally specific organizations serving Native American, Latino/a/x, and immigrant and refugee populations, as well as survivors of violence. Thirty individuals representing eight service providers attended *A Guide to Harm, Accountability, and Microaggressions*, where attendees learned about the impact of microaggressions, approaches to navigating harm and accountability in the workplace and service settings, as well as applications of practical, trauma-informed strategies. Attendees described this training as one of the most meaningful they've attended. Seventeen attendees from seven service providers attended the hands-on *Facilitating Brave Conversations* session, promoting tools to lead equity-centered conversations and shift organizational culture.

Launched in Q4, the *Equity Connections Lunch & Learn* series kickoff brought together 22 attendees. The series is designed as an intentional space for building community, deepening equity learning, inspiring cultural connection through storytelling, and strengthening cross-sector relationships. Upcoming sessions will feature diverse panelists and address topics like language access, gender identity and expression, and culturally responsive engagement.

The county's *Housing First Response* training for service providers also offered equity-centered professional development this fiscal year. One component of the training simulated a language barrier, along with the requisite frustration and exclusion faced by non-English speakers. Another workshop on cultural myths and stereotypes unpacked the harmful impacts of racial, gender, disability, and LGBTQIA+ bias. New curriculum updates to *Housing First Response* incorporated cultural humility and a culturally specific mental health lens, specifically for mobile crisis response.

The county also hosted an in-person, equity-centered service provider meeting, attended by 88 participants, which spurred discussions about how to sustain racial equity work through a challenging political and budgetary climate. Discussion ranged from ways to continue to serve marginalized populations authentically to advocating for systems change through civic engagement. Attendees reflected that the meeting instilled hope and reaffirmed shared commitment to work collectively toward equity through local action, resource sharing, and policy advocacy.

Acknowledging that organizations with diverse teams perform better and that dismantling systemic barriers ensures that everyone can fully participate in their community, this fiscal year Clackamas County's Health, Housing & Human Services Department launched a customized *Equity Foundations* training for department staff. To date, 289 people have participated, and additional sessions are being held this summer and fall. These interactive trainings focus on creating a welcoming culture of inclusion through shared vocabulary and concepts. Several staff have acknowledged the training as a critical starting point in their equity journey. The department also launched an *Equity Toolkit* this spring to help staff integrate equity and inclusion considerations in the development stages of new policies, procedures, programs, services, projects, events, and budgetary decisions. The Housing and Community Development Division of the county has also been regularly integrating Diversity, Equity, Inclusion, and Belonging topics into presentations at all-staff meetings, aimed at fostering cultural awareness, promoting dialogue, and reflecting on Clackamas County's history. Thus far these presentations have highlighted the contributions of Native, Black, Latine, and Chinese communities, creating space for meaningful discussion of our shared history and its impact on housing equity today.

Participant and Housing Experience Surveys

In furtherance of our commitment to ensure equitable access to housing resources for all racial and ethnic groups, Clackamas County has launched two program participant surveys. Survey implementation aligns with our equity and data-sharing commitments and marks the accomplishment of our Annual Workplan goal.

The *Coordinated Entry Needs and Experience Survey* is sampling 250 adults per quarter, randomly selected from individuals on the By Name List, those who are currently or have previously engaged in housing-related services, and those whose housing needs have shifted over time. This survey investigates experiences of initial contact with and navigation of Coordinated Entry, wait times, communication, awareness of available services, and perception of fairness and access across race, language, veteran status, and other factors. Survey questions include options for respondents to share direct feedback.

The *Housing Experience Survey* is sampling 150 responses in its baseline quarter, and 50 responses each quarter thereafter, from individuals currently housed through the county's Coordinated Entry system. This survey focuses on respondents' experience with their housing, system navigation, ongoing support, and their housing stability, satisfaction, and future intentions. Questions were participant-informed and co-developed with our third-party surveying vendor, Crossroads Group.

Both surveys are made available to participants via text and email, and with accessibility features and toggling across English, Spanish, Russian, Cantonese (simplified Chinese), and Somali. Established best practices in survey methodology informed survey development. Survey findings will be reviewed and shared with the county's Coordinated Housing Access Core Team, and results will inform equity-centered

program improvements, retention supports, and ongoing system learning, affirming the county's Local Implementation Plan commitment to increase access and achieve positive housing and service outcomes for Communities of Color.

Augmenting RLRA Programming

When Metro's mid-year SHS tax collection forecast showed significant revenue decline, Clackamas County took the necessary steps to mitigate any immediate negative effects to services, including the indefinite pause on issuing new Regional Long-term Rent Assistance (RLRA) vouchers. While this preserved uninterrupted service provision for current RLRA voucher holders, the county understood at the time this decision was made that it would not meet its goal to house all 275 households as stated in its Annual Workplan. It should be noted that even in underperforming on our annual goal, the county has already exceeded its SHS Measure ten-year goal to connect 1,065 households to permanent supportive housing.

The RLRA Team has shifted focus from full enrollment to continuous improvement and program stabilization work. Case conferences are conducted prior to ending any participant's enrollment, ensuring collaborative review of each situation. Coordination meetings between service agencies and the RLRA Team have also increased, allowing case managers and county staff to inquire about specific concerns, follow up on participants, and resolve issues proactively. When program rules do require termination of RLRA assistance, the RLRA Team, in partnership with case managers and the Housing Services Team, meet in case conferencing to explore alternative strategies to continue supporting the participant. In one instance, when an individual was at risk of losing their RLRA voucher, staff came together to identify the underlying factors driving their instability—inconsistent income and drug use. With those insights, the case manager identified flex funds to cover detox services and took steps to assist the participant in matriculation into sober living as well as their transition to employment search.

To bolster provider support, the RLRA Team developed and distributed key guidance tools, including a program FAQ, process guide, and contact directory. In addition, regionalization of landlord recruitment to the RLRA program is underway, promoting consistent incentive structures to expand housing opportunities for RLRA participants.

Investments in Coordinated Service Delivery

Throughout this fiscal year, the county has made multiple significant investments in coordinated service delivery through built infrastructure and collaborative partnerships. Combined investment across multiple funding sources and fiscal years totals \$44.3M, accomplishing our annual goal and advancing our local priority to expand shelter capacity, wrap-around support services, outreach, and housing placement services.

Clackamas Village: \$4.4M for construction; \$1.5M for operations

This quarter the county celebrated the grand opening of Clackamas Village, a new transitional housing facility. Following the successful "pod" model of Veterans Village next door, Clackamas Village accommodates 24 guests in private sleeping spaces and shared community amenities, including a community kitchen, outdoor space, six individual restroom/shower accommodations, and private office meeting space for residents to engage with service provision.

During construction, Sunstone Way provided trauma-informed human services consultation for the on-site design elements, from painting the buildings in calming colors, to ensuring each pod is soundproofed for privacy. Addressing the audience at the village grand opening, Governor Kotek remarked on the village design. “These little details are not little at all,” she said, “they mean a lot for the folks who are here. They are about caring in action — showing that in how these things are designed. They tell the neighbors who are going to stay here that we see their humanity and we see what they’ve been through.”

With construction now complete, Sunstone Way is providing 24/7 operational and case management services to Clackamas Village guests. Their staffing includes on-site security, case managers for individualized care and skill plans, a behavioral health specialist and a peer support specialist to engage residents needing specialized care, and a navigation specialist to assist in permanent housing search and placement. Wraparound services offered include obtaining legal documents, applying for jobs, coaching, motivational interviewing, and building participants’ sense of self-efficacy in the unique ways each participant needs. As prescribed by established best practices, Sunstone Way is engaging in inclusive outreach efforts to prospective guests and ensuring the availability of interpretation and language services for individuals who do not speak English fluently.

In preparation for onboarding, the county’s Housing Services Team worked with Sunstone Way to familiarize them with referral workflows, case conferencing, and peer providers who have previously worked with Clackamas Village participants.



Clackamas Village grand opening, photo courtesy of Metro

Stabilization Center: \$4M (non-SHS) for capital improvements; \$1.8M for operations

The forthcoming Stabilization Center in Milwaukie will be an asset to the county's recovery-oriented system of care. For rapid assessment and stabilization needs, in lieu of going to jail or an emergency room, the center will offer an eight-chair recliner program for individuals who have come to the attention of law enforcement or mobile crisis teams due to a mental health crisis. The individual can remain in the program for up to 23 hours, though, on average, individuals stabilize and can discharge back to their home within 10-11 hours. The other half of the center will offer a 13-bed Housing Stabilization Program for individuals facing homelessness needing up to 60 days of support. The facility is currently undergoing renovation and is scheduled to open in FY 25-26.

A Caring Place: up to \$10M for capital needs (multiple fiscal years)

Projected to open in 2026, A Caring Place will serve as a centralized hub through which our neighbors experiencing homelessness can access physical and mental health supports and an assortment of community programs. The 35,000 square foot facility located in Oregon City is currently undergoing renovation and is designed to be inclusive, accessible, and welcoming. LoveOne, The Father's Heart Street Ministry, the county's Coordinated Housing Access Hotline, Clackamas Health Center, and the new Oregon City municipal specialty court are a few of the agencies planning to serve individuals onsite.

Medical Respite: approximately \$2M planned, inclusive of facility and operations

Clackamas County is piloting a medical respite program to offer post-hospitalization care for people experiencing homelessness. A fully ADA-accessible home has been identified, and the county is in the process of contracting with a service provider to open 5 new medical respite beds in 2026, with the goal of expanding to 20. Guests in medical respite will be attended by professional medical staff (a nurse or certified medical assistant) and three meals per day. Person-centered planning and service delivery will ensure medical needs are met or coordinated by the program.

City-Led Initiatives: \$9.1M (multiple fiscal years, SHS and non-SHS funds)

Across Clackamas County, City-Led Initiatives are funding local, innovative approaches to address housing insecurity and homelessness. \$2.4M of SHS funds were invested in FY 24-25, part of \$6.8M total planned for City-Led Initiatives over three fiscal years, through FY 26-27. Including funding for rural sources, \$4.3M was invested in FY 24-25, part of \$9.1M total planned through FY 26-27.

SHS-funded highlights inside the UGB include food assistance (Gladstone, Lake Oswego, West Linn, Tualatin); homeless outreach/liaison work in partnership with local law enforcement (Happy Valley, Oregon City); a peer support and specialty court program (Oregon City); shelter through motel vouchers (Wilsonville) and renovation of a facility for emergency warming shelter (Milwaukie); employment and financial literacy support (Wilsonville); and cooling center operations located at a library (Milwaukie). Rural initiatives include job search services, safer camping infrastructure, inreach and engagement, behavioral health, a community services officer, and future access centers planned in Estacada and Molalla.

Recovery Campus: up to \$10M for property purchase and development (SHS and non-SHS funds, multiple fiscal years)

Clackamas County is developing a recovery campus dedicated to supporting people with substance use disorder to successfully return to the community. Another key asset to the county's recovery-oriented system of care, onsite services for individuals living with addiction will include residential treatment, outpatient services, care coordination, and connection to transitional housing.

Haven House: \$1.5M (multiple fiscal years, SHS and non-SHS funds)

Haven House accommodates up to 12 guests at a time in their transition from incarceration or residential treatment back into the community. In close partnership with Clackamas County Sheriff's Office Parole & Probation, Bridges to Change provides transitional housing, case management, and support services for Haven House guests. Renovations to the facility were recently completed, with Housing and Community Development Division staff working collaboratively with SOLARC Architecture, Pacific Sun Construction, Bridges to Change, and Parole & Probation. Phase one, completed last year, converted Haven House's flat roof to a pitched roof, and was completed with approximately \$500k of Community Development Block Grant funding. Once the roof was rebuilt, phase two updated the interior to mitigate structural damage, improve drainage, construct new ADA accessible bathrooms, and install a new kitchen, heating, cooling, and flooring. Phase two leveraged approximately \$1M of both Community Development Block Grant funds and SHS.



Haven House improvements to roof and kitchen

Section 2. Data and data disaggregation

Please use the following table to provide and disaggregate data on Population A, Population B housing placement outcomes and homelessness prevention outcomes. Please use your local

methodologies for tracking and reporting on Populations A and B. You can provide context for the data you provided in the context narrative below.

Data disclaimer: HUD Universal Data Elements data categories will be used in this template for gender identity and race/ethnicity until county data teams develop regionally approved data categories that more accurately reflect the individual identities.

Section 2.A Housing Stability Outcomes: Placements & Preventions

Housing Placements By Intervention Type: Permanent Supportive Housing

Number of housing placements- Permanent Supportive Housing	This Quarter					Year to Date	
	Number	Subset - Population A placed into PSH	Percentage: Population A	Subset - Population B placed into PSH	Percentage: Population B	Number	Percentage of annual goal
Total people	33					363	--
Total households	16	14	87.5%	2	12.5%	181	65.8%

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	3	9.1%	48	13.2%
Asian or Asian American	--	--	5	1.4%
Black, African American or African	1	3.0%	47	12.9%
Hispanic/Latina/e/o	5	15.2%	108	29.8%
Middle Eastern or North African	--	--	--	--
Native Hawaiian or Pacific Islander	--	--	6	1.7%
White	27	81.8%	298	82.1%
Non-Hispanic White (subset of White category)	19	57.6%	184	50.7%
Client doesn't know	--	--	--	--
Client prefers not to answer	--	--	1	0.3%
Data Not Collected	--	--	4	1.1%
Disability status ¹				
	#	%	#	%
Persons with disabilities	15	71.4%	130	63.4%
Persons without disabilities	5	23.8%	68	33.2%
Disability unreported	1	4.8%	7	3.4%
Gender identity ²				

¹ Disability information is not provided for every person served due to limited data availability. Denominator is the number of individuals with data for this demographic (Q4 n=21; YTD n=205).

² Gender information is not provided for every person served due to limited data availability. Denominator is the number of individuals with data for this demographic (Q4 n=21; YTD n=205).

	#	%	#	%
Woman (Girl, if child)	11	52.4%	102	49.8%
Man (Boy, if child)	10	47.6%	98	47.8%
Culturally Specific Identity	--	--	--	--
Non-Binary	--	--	--	--
Transgender	--	--	--	--
Questioning	--	--	--	--
Different Identity	--	--	--	--
Client doesn't know	--	--	--	--
Client prefers not to answer	--	--	1	0.5%
Data not collected	--	--	4	2.0%

Housing Placements By Intervention Type: Rapid Re-Housing (all Rapid Re-Housing subtypes)

Number of housing placements- Rapid Re-Housing	This Quarter					Year to Date	
	Number	Subset - Population A placed into Housing Only	Percentage: Population A	Subset - Population B placed into Housing Only	Percentage: Population B	Number	Percentage of annual goal
Total people	111					423	--
Total households	51	11	21.6%	40	78.4%	191	119.4%

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	1	0.9%	28	6.6%
Asian or Asian American	3	2.7%	5	1.2%
Black, African American or African	18	16.2%	69	16.3%
Hispanic/Latina/e/o	24	21.6%	103	24.3%
Middle Eastern or North African	--	--	--	--
Native Hawaiian or Pacific Islander	6	5.4%	7	1.7%
White	66	59.5%	281	66.4%
Non-Hispanic White (subset of White category)	44	39.6%	180	42.6%
Client doesn't know	--	--	--	--
Client prefers not to answer	--	--	--	--
Data Not Collected	2	1.8%	8	1.9%
Disability status				
	#	%	#	%
Persons with disabilities	45	40.5%	166	39.2%
Persons without disabilities	59	53.2%	237	56.0%
Disability unreported	7	6.3%	20	4.7%
Gender identity				

	#	%	#	%
Woman (Girl, if child)	69	62.2%	259	61.2%
Man (Boy, if child)	38	34.2%	154	36.4%
Culturally Specific Identity	--	--	--	--
Non-Binary	1	0.9%	3	0.7%
Transgender	1	0.9%	1	0.2%
Questioning	--	--	1	0.2%
Different Identity	--	--	--	--
Client doesn't know	--	--	--	--
Client prefers not to answer	1	0.9%	1	0.2%
Data not collected	1	0.9%	4	0.9%

Housing Placements By Intervention Type: Eviction and Homelessness Prevention

Number of preventions	This Quarter					Year to Date	
	Number	Subset - Population A placed into Prevention	Percentage: Population A	Subset - Population B placed into Prevention	Percentage: Population B	Number	Percentage of annual goal
Total people	1,126					3,793	--
Total households	547	22	4.1%	525	95.9%	1,821	182.1%

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	37	3.3%	146	3.8%
Asian or Asian American	25	2.2%	74	2.0%
Black, African American or African	108	9.6%	435	11.5%
Hispanic/Latina/e/o	226	20.1%	747	19.7%
Middle Eastern or North African	1	0.1%	1	0.1%
Native Hawaiian or Pacific Islander	53	4.7%	133	3.5%
White	818	72.6%	2,725	71.8%
Non-Hispanic White (subset of White category)	430	38.2%	1,445	38.1%
Client doesn't know	2	0.2%	4	0.1%
Client prefers not to answer	23	2.0%	61	1.6%
Data Not Collected	31	2.8%	92	2.4%
Disability status				
	#	%	#	%
Persons with disabilities	317	28.2%	1,087	28.7%
Persons without disabilities	696	61.8%	2,321	61.2%
Disability unreported	113	10.0%	385	10.2%
Gender identity				

	#	%	#	%
Woman (Girl, if child)	676	60.0%	2,168	57.2%
Man (Boy, if child)	404	35.9%	1,505	39.7%
Culturally Specific Identity	--	--	--	--
Non-Binary	5	0.4%	14	0.4%
Transgender	2	0.2%	12	0.3%
Questioning	--	--	--	--
Different Identity	--	--	--	--
Client doesn't know	2	0.2%	3	0.1%
Client prefers not to answer	11	1.0%	27	0.7%
Data not collected	26	2.3%	64	1.7%

Section 2.B Regional Long-Term Rent Assistance Program

The following data represents a **subset** of the above Housing Placements data. The Regional Long-term Rent Assistance Program (RLRA) primarily provides permanent supportive housing to SHS priority Population A clients (though RLRA is not strictly limited to PSH or Population A).

RLRA data is not additive to the data above. Housing placements shown below are duplicates of the placements shown in the data above.

*Please disaggregate data for the **total number of people in housing using an RLRA voucher** during the quarter and year to date.*

Regional Long-term Rent Assistance Quarterly Program Data	This Quarter					Year to Date	
	Number	Subset - Population A in RLRA	Percentage: Population A	Subset Population B in RLRA	Percentage: Population B	Number	Percentage of total
Number of RLRA vouchers issued during reporting period	1	--	--	1	100.0%	139	
Number of people newly leased up during reporting period	20	14	70.0%	6	30.0%	440	
Number of households newly leased up during reporting period	8	7	87.5%	1	12.5%	210	
Number of people in housing using an	1,698	1,186	69.8%	510	30.0%	1,816	

RLRA voucher during reporting period ³							
Number of households in housing using an RLRA voucher during reporting period ⁴	903	700	77.5%	202	22.4%	962	
Number of people in housing using an RLRA voucher since July 1, 2021 ⁵	1,899	1,336	70.4%	561	29.5%		
Number of households in housing using an RLRA voucher since July 1, 2021 ⁶	1,022	799	78.2%	222	21.7%		

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	118	6.9%	127	7.0%
Asian or Asian American	30	1.8%	37	2.0%
Black, African American or African	277	16.3%	315	17.3%
Hispanic/Latina/e/o	375	22.1%	398	21.9%
Middle Eastern or North African	--	--	--	--
Native Hawaiian or Pacific Islander	56	3.3%	58	3.2%
White	1,334	78.6%	1,409	77.6%
Non-Hispanic White (subset of White category)	874	51.5%	927	51.0%
Client doesn't know	--	--	--	--
Client prefers not to answer	--	--	--	--
Data Not Collected	33	1.9%	34	1.9%
Disability status				
	#	%	#	%
Persons with disabilities	818	48.2%	873	48.1%
Persons without disabilities	880	51.8%	943	51.9%
Disability unreported	--	--	--	--
Gender identity				

³ SHS Priority Population Status unavailable for 2 people.

⁴ SHS Priority Population Status unavailable for 1 household.

⁵ SHS Priority Population Status unavailable for 2 people.

⁶ SHS Priority Population Status unavailable for 1 household.

	#	%	#	%
Woman (Girl, if child)	1,075	63.3%	1,139	62.7%
Man (Boy, if child)	615	36.2%	669	36.8%
Culturally Specific Identity	--	--	--	--
Non-Binary	4	0.2%	4	0.2%
Transgender	--	--	--	--
Questioning	1	0.1%	1	0.1%
Different Identity	--	--	--	--
Client doesn't know	1	0.1%	1	0.1%
Client prefers not to answer	2	0.1%	2	0.1%
Data not collected	1	0.1%	1	0.1%

Section 2.C Other Data: Non-Housing Numeric Goals

This section shows progress to quantitative goals set in county annual work plans. Housing placement and prevention progress are already included in the above tables. This section includes goals such as shelter units and outreach contacts and other quantitative goals that should be reported on a quarterly basis. This data in this section may differ county to county, and will differ year to year, as it aligns with goals set in county annual work plans.

Instructions: Please complete the tables below, as applicable to your annual work plans in Quarter 2 and Quarter 4 Reports.

Number of people in Shelter	This Quarter					Year to Date
	Number	Subset - Population A in Shelter	Percentage: Population A	Subset - Population B in Shelter	Percentage: Population B	Number
Total people	170					1,426
Total households	88	51	57.8%	37	42.2%	1,006

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	8	4.7%	168	11.8%
Asian or Asian American	3	1.8%	35	2.5%
Black, African American or African	31	18.2%	118	8.3%
Hispanic/Latina/e/o	64	37.6%	357	25.0%
Middle Eastern or North African	--	--	1	0.1%
Native Hawaiian or Pacific Islander	7	4.1%	30	2.1%
White	81	47.6%	851	59.7%
Non-Hispanic White (subset of White category)	68	40.0%	734	51.5%
Client doesn't know	--	--	1	0.1%

Client prefers not to answer	1	0.6%	15	1.1%
Data Not Collected	2	1.2%	8	0.6%
Disability status				
	#	%	#	%
Persons with disabilities	59	34.7%	612	42.9%
Persons without disabilities	105	61.8%	566	39.7%
Disability unreported	6	3.5%	248	17.4%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	103	60.6%	618	43.3%
Man (Boy, if child)	66	38.8%	771	54.1%
Culturally Specific Identity	--	--	--	--
Non-Binary	1	0.6%	11	0.8%
Transgender	--	--	1	0.1%
Questioning	--	--	2	0.1%
Different Identity	--	--	1	0.1%
Client doesn't know	--	--	--	--
Client prefers not to answer	--	--	13	0.9%
Data not collected	--	--	9	0.6%

Number of people in Outreach**	This Quarter					Year to Date
	Number	Subset - Population A Engaged	Percentage: Population A	Subset - Population B Engaged	Percentage: Population B	Number
Total people	280					1,155
Total households	237					977
Sub-Set – Total people “Engaged” during reporting period	152	111	73.0%	41	27.0%	877
Sub-Set – Total households “Engaged” during reporting period	147	110	74.8%	37	25.2%	801

**The Following Section is only for participants that have a “Date of Engagement”

	This Quarter	Year to Date
--	--------------	--------------

Race & Ethnicity	#	% ⁷	#	% ⁸
American Indian, Alaska Native or Indigenous	9	5.9%	43	4.9%
Asian or Asian American	3	2.0%	7	0.8%
Black, African American or African	5	3.3%	30	3.4%
Hispanic/Latina/e/o	13	8.6%	69	7.9%
Middle Eastern or North African	1	0.7%	3	0.3%
Native Hawaiian or Pacific Islander	3	2.0%	11	1.3%
White	115	75.7%	644	73.4%
Non-Hispanic White (subset of White category)	80	52.6%	510	58.2%
Client doesn't know	--	--	2	0.2%
Client prefers not to answer	6	3.9%	66	7.5%
Data Not Collected	5	3.3%	46	5.2%
Disability status				
	#	%	#	%
Persons with disabilities	76	50.0%	320	36.5%
Persons without disabilities	29	19.1%	211	24.1%
Disability unreported	47	30.9%	346	39.5%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	63	41.4%	360	41.0%
Man (Boy, if child)	86	56.6%	452	51.5%
Culturally Specific Identity	--	--	--	--
Non-Binary	1	0.7%	3	0.3%
Transgender	1	0.7%	5	0.6%
Questioning	--	--	--	--
Different Identity	--	--	--	--
Client doesn't know	--	--	--	--
Client prefers not to answer	--	--	36	4.1%
Data not collected	1	0.7%	21	2.4%

Glossary:

Supportive Housing Services: All SHS funded housing interventions that include PSH, RRH, Housing Only, Housing with Services, Preventions, and RLRA Vouchers. This also includes shelter, outreach, navigation services, employment services or any other SHS funding to help households exit homelessness and transition into safe, stable housing.

Supportive Housing: SHS housing interventions that include PSH, Housing Only and Housing with Services.

⁷ Percentage denominator is based on the number of individuals who were engaged during the report period (n=152).

⁸ Percentage denominator is based on the number of individuals who were engaged year to date (n=877).

Regional Long Term Rent Assistance (RLRA): provides a flexible and continued rent subsidy that will significantly expand access to housing for households with extremely and very low incomes across the region. RLRA subsidies will be available for as long as the household needs and remains eligible for the subsidy, with no pre-determined end date. Tenant-based RLRA subsidies will leverage existing private market and regulated housing, maximizing tenant choice, while project-based RLRA subsidies will increase the availability of units in new housing developments. RLRA program service partners will cover payments of move-in costs and provide supportive services as needed to ensure housing stability. A Regional Landlord Guarantee will cover potential damages to increase participation and mitigate risks for participating landlords.

Shelter: Overnight Emergency Shelter that consists of congregate shelter beds PLUS non/semi-congregate units. Shelter definition also includes Local Alternative Shelters that have flexibility around limited amenities compared to HUD defined overnight shelters.

Day Shelter: Provides indoor shelter during daytime hours, generally between 5am and 8pm. Day shelters primarily serve households experiencing homelessness. The facilities help connect people to a wide range of resources and services daily. Including on-site support services such as restrooms, showers, laundry, mail service, haircuts, clothing, nutrition resources, lockers, ID support, etc.

Outreach: activities are designed to meet the immediate needs of people experiencing homelessness in unsheltered locations by connecting them with emergency shelter, housing, or critical services, and providing them with urgent, non-facility-based care. *Metro is using the HUD ESG Street Outreach model. The initial contact should not be focused on data. Outreach workers collect and enter data as the client relationship evolves. Thus, data quality expectations for street outreach projects are limited to clients with a date of engagement.*

Outreach Date of Engagement “Engaged”: the date an individual becomes engaged in the development of a plan to address their situation.

Population A: Extremely low-income; AND have one or more disabling conditions; AND Are experiencing or at imminent risk* of experiencing long-term or frequent episodes of literal homelessness.

Imminent Risk: Head of household who is at imminent risk of long-term homelessness within 14 days of the date of application for homeless assistance and/or has received an eviction. The head of household will still need to have a prior history of experiencing long-term homelessness or frequent episodes of literal homelessness.

Population B: Experiencing homelessness; OR have a substantial risk* of experiencing homelessness.

Substantial risk: A circumstance that exists if a household is very low income and extremely rent burdened, or any other circumstance that would make it more likely than not that without supportive housing services the household will become literally homeless or involuntarily doubled-up.

The following list are HUD HMIS approved Project Types. Metro recognizes SHS programs do not align with these project types exactly, and value that flexibility. However, to ensure the interpretations and findings are based upon correct interpretations of the data in quarterly reports and HMIS reports, we will reference these Project Types by the exact HUD name.

Here are the HUD Standards if needed, <https://files.hudexchange.info/resources/documents/HMIS-Data-Standards-Manual-2024.pdf>

Permanent Supportive Housing, “PH - Permanent Supportive Housing (disability required for entry)”: A long-term intervention intended to serve the most vulnerable populations in need of housing and supportive services to attribute to their housing success, which can include PBV and TBV programs or properties. Provides housing to assist people experiencing homelessness with a disability (individuals with disabilities or families in which one adult or child has a disability) to live independently.

Housing with Services, “PH - Housing with Services (no disability required for entry)”:

A project that offers permanent housing and supportive services to assist people experiencing homelessness to live independently but does not limit eligibility to individuals with disabilities or families in which one adult or child has a disability.

Housing Only, “PH - Housing Only”:

A project that offers permanent housing for people experiencing homelessness but does not make supportive services available as part of the project. May include Recovery Oriented Transitional Housing, or any other type of housing, not associated with PSH/RRH, that does include supportive services.

Rapid Re-Housing, “PH - Rapid Re-Housing” (Services Only and Housing with or without services):

A permanent housing project that provides housing relocation and stabilization services and/or short and/or medium-term rental assistance as necessary to help an individual or family experiencing homelessness move as quickly as possible into permanent housing and achieve stability in that housing.

Prevention, “Homelessness prevention”:

A project that offers services and/or financial assistance necessary to prevent an individual or family from moving into an emergency shelter or living in a public or private place not meant for human habitation. Component services and assistance generally consist of short-term and medium-term tenant-based or project-based rental assistance and rental arrears. Additional circumstances include rental application fees, security deposits, advance payment of last month's rent, utility deposits and payments, moving costs, housing search and placement, housing stability case management, mediation, legal services, and credit repair. This term differs from retention in that it designed to assist nonsubsidized market rate landlord run units.

Section 3. Financial Reporting

Attached

SUPPORTIVE HOUSING SERVICES QUARTERLY REPORT

SUBMITTED BY: Multnomah County

FISCAL YEAR: FY 2025

QUARTER: 4

SUPPORTIVE HOUSING SERVICES QUARTERLY REPORT TEMPLATE DRAFT

The following information should be submitted 45 calendar days after the end of each quarter, per IGA requirements. When that day falls on a weekend, reports are due the following Monday.

	Q1	Q2	Q3	Q4
<i>Report Due</i>	Nov 15	Feb 15	May 15	Aug 15
<i>Reporting Period</i>	Jul 1 – Sep 30	Oct 1 – Dec 31	Jan 1 – Mar 31	Apr 1 – Jun 30

Please do not change the formatting of margins, fonts, alignment, or section titles.

	Permanent Supportive Housing	Rapid Re-Housing	Prevention	Shelter Units*
YTD Progress (placements)	898 people placed	923 people placed	1,040 people served	1,778 units 100 new / 1,678 sustained
FY 25 Annual Work Plan Goal	360 people 300 households	550 people 440 households	800 people 600 households	1,397 units 309 new / 1,088 sustained
SHS Year 1 to Current Date**	4,093 people placed	2,853 people placed	15,642 people served	1,997 units 692 new / 1,405 sustained
<p><i>*The shelter units shared in this table represent fully or partially SHS-funded shelter units and are not representative of the entire shelter units available in Multnomah County, as some utilize funding sources other than SHS.</i></p> <p><i>**Outcomes in Year 1 of SHS implementation were primarily captured through provider reports due to limitations in capacity for HMIS outcomes reporting. Since Year 1 outcomes have a different data source, they cannot be directly compiled into FY 23-25 unduplicated outcomes, which utilize HMIS.</i></p>				

Section 1. Progress narrative

In no more than 3-5 pages, please provide an executive summary and additional narrative to include:

- A high-level snapshot of your quarterly outcomes that tells us if you are on track or not on track with your Annual Work Plan goals. Which can include overall challenges and barriers to implementation, opportunities in this quarter, success in this quarter, emerging challenges and opportunities with service providers.*

- A focus on **one** of the following: regional coordination and behavioral health, new investments, leverage, service systems coordination or any other topic connected to your local implementation plan.
- A focus on **one** out of the three categories associated with your annual work plan. At least one or two highlights or progress updates in one of the following qualitative goals: racial equity, capacity building: lead agency/ systems infrastructure, or capacity building: provider capacity.
- A reflection on your progress for the quarter that includes your investments and programming during the reporting period.
- Please also connect any of the above narratives to your data tables, as applicable.

Note that one of each category/work plan goal must be covered in at least one quarterly report during the year. Metro will assist each county by tracking accordingly to ensure each category is covered throughout the year.

Executive Summary

What are we seeing in the fourth quarter of year four of SHS implementation?

In the first three years of the Supportive Housing Services (SHS) measure, Multnomah County focused on scaling our system of care to meet the pressing need for additional housing and homeless services and to effectively leverage an unprecedented infusion of resources into our historically underfunded system. While the first three years of the measure were characterized by rapid program growth and tax revenue that consistently outperformed projections, in Year Four the SHS landscape changed as collections fell below Metro’s forecast for the first time.

In this new season of SHS work we have sought to sustain as much programming as possible to mitigate the impact of the shortfall on providers and participants while remaining faithful to the measure’s charge to serve those most affected by the affordable housing crisis and systemic racism. In addition to the challenges caused by reduced revenue, providers have continued to navigate well-known barriers related to staff recruitment and retention and increased concerns about participant safety in the current federal climate. In this environment our partners have continued to do remarkable work to provide low-barrier services and a pathway for our neighbors from the streets to stable housing.

In FY 2025, Homeless Services Department providers surpassed all housing placement goals for the year, placing 672 households in permanent supportive housing, 488 households in rapid re-housing, 265 households in “housing with services,” and 39 households in “housing only” programs. By the end of Q4 we had met or exceeded all of our quantitative annual work plan goals, reaching 224% of our household annual goal for permanent supportive housing placements, 110% of our annual goal for rapid re-housing placements and 112% of our annual goal for households provided with homeless prevention services.

Across all four quarters of FY25, even as funding either leveled off or was reduced, the Homeless Services Department and its providers were able to use SHS funds to support at least 1,464 households (2,231 people) in leaving homelessness for housing — essentially matching the previous year’s outcomes.

While the total number of households placed in housing with SHS funds remained relatively steady, we did see an increase in the number of people placed in permanent supportive housing. This year, 898

people were placed in permanent supportive housing, a 56% increase over the 574 people placed in that type of housing last year. (Last year, a larger share of people were housed with SHS-funded rapid re-housing). Permanent supportive housing, which provides long-term rent assistance paired with wraparound services, is the most effective tool for ending someone's chronic homelessness. This year, four in 10 people rehoused with SHS funded programs entered permanent supportive housing¹ — reflecting the measure's focus on serving those most affected by the crisis in our community.

These outcome numbers are still preliminary, and it's possible they will increase by the time we submit our FY25 SHS annual report later this year. As shared in Q3, the Homeless Services Department has made data improvements to our reporting process, more closely linking outcomes to our SHS financial reporting. This more accurately represents the portion of outcomes attributed to SHS. The outcomes presented in this Q4 report are based on preliminary fiscal data due to standing year-end County financial timelines. Once FY25 financial processes have concluded, we will attach the financial report to the Q4 report and update outcomes, as needed, in the FY25 annual report.

By the end of Q4, we also met two of our key qualitative annual work plan goals, including investing \$13.9 million to raise the per-household services funding rate for permanent supportive housing participants and using SHS funds to pay the required match for all federal Continuum of Care projects in Multnomah County. Both these initiatives had a significant impact on providers' ability to ensure adequate wraparound support for individuals and families experiencing homelessness, which has traditionally been too low to ensure ongoing stability for participants. While providers have indicated an even higher level of support may be needed, these successes are an important step in right-sizing our system to address the rising inflation and increased acuity that emerged from the COVID-19 pandemic.

This quarter we also hosted a grand opening event for a new drop-in center in North Portland that supports SHS geographic equity priorities by making services such as case management and housing navigation more accessible to local residents; worked with our partners to establish a new outreach strategy that will improve system coordination and ensure comprehensive outreach coverage; and leveraged key behavioral health investments in alignment with the goals of our Local Implementation Plan (LIP). Community engagement during the formation of our LIP identified these services as the second most important investment in Multnomah County next to permanent supportive housing.

Q4 Data Limitations

It is important to note that the data in this report was prepared with incomplete financial information because of differences between Metro's reporting timelines and the deadline for local governments like Multnomah County to complete their accounting for the fiscal year. The close of a fiscal year is a demanding period for financial reporting, requiring a thorough process to review, balance and finalize records for both the final quarter and the entire year. Consequently, the results presented in this Q4 report are derived from preliminary fiscal data, which may be subject to adjustments upon the official closing of the books. An update to Q4 data, based on finalized financial statements, will be provided when Multnomah County releases our FY25 Annual Report.

Annual Work Plan

Highlights from our SHS Annual Work Plan Quantitative & Qualitative goals

¹ This figure represents the 898 individuals placed in PSH out of a total of 2,231 people placed in SHS housing in FY25, which includes PSH, RRH, Housing with Services, and Housing Only.

FY 2025 Annual Housing and Program Quantitative Goals			
Category 1: Regional Metrics	Year to Date Q1+Q2+Q3+Q4	FY25 Work Plan Goal ²	% Achieved of goal <i>Based on households</i>
Permanent Supportive Housing	898 people 672 households	360 people 300 households	224%
Rapid Re-Housing	923 people 488 households	550 people 440 households	110%
Housing With Services (Includes Transitional Housing)	287 people 265 households	N/A	N/A
Housing Only	123 people 39 households	N/A	N/A
Homeless Prevention (Eviction Prevention)	1,040 people 675 households	800 people 600 households	112%

Data highlights and takeaways

In Q4 we continued to surpass our housing placement goals, many of which we already met in Q3. It is common to see an increase in SHS outcomes during the latter half of the fiscal year. This pattern is partially attributable to providers within our system initially expending their most restrictive funding sources before drawing on their more flexible sources, including SHS funding. Consequently, SHS outcome reporting may appear elevated in Q3 and Q4 when SHS spending is at its highest.

Supportive Housing: Permanent Supportive Housing, Housing with Services and Housing Only

In Q4, 113 households were placed in permanent supportive housing (PSH), bringing our year-to-date total up to 672 households, well beyond our annual work plan goal of 300 households. This is in part due to improved reporting capabilities as well as the ramping up of households being placed into several PSH programs that opened in Q2³. An additional 68 households were placed in “housing with services” programs, a service category that is similar to PSH in that it includes permanent housing with supportive services, but doesn’t require participants to have a disability. Still, 98% of people placed in housing with services have a disability and over 80% fall into Population A. The remaining supportive housing category is “housing only.” Eight households were placed in these programs this quarter. As housing only and housing with services are newer categories, there are no annual goals established for either category in FY 2025.

Rapid Re-Housing

Our rapid re-housing (RRH) programs provide rental assistance and housing stabilization services to individuals or families to rapidly place and keep them in permanent housing. In Q4, our providers

² Housing with Services and Housing Only service categories were added in Quarter 2 in the place of Other Permanent Housing (OPH). Since this update occurred after FY 2025 goals were set, there are no goals for these two service types.

³ During Q2, five PSH programs opened including Beacon at Glisan Landing, Fairfield Apartments, Francis & Clare Place, Meridian Gardens, and Tistilal Village.

successfully housed 121 new households in RRH, bringing our year-to-date total to 488 households. This achievement surpasses our annual goal of 440.

Short-term housing interventions: Eviction Prevention and Shelter

This quarter, 169 households were served by our SHS-funded eviction and homelessness prevention programs, more than double the number served during the same period last year. This progress also brings our annual total households served to 112% of our goal. Of all the individuals who received homelessness prevention services in FY 2025, 71% identify as Black, Indigenous, or other People of Color (BIPOC) compared to just 47% in FY 2024. In addition, SHS-funded shelter programs served 1,330 households in Q4, bringing our year to date number to 4,497 households.

Regional Long-term Rent Assistance

The Regional Long-Term Rental Assistance (RLRA) program provides subsidies to qualified low-income tenants. Managed by Home Forward, Multnomah County issued 59 RLRA vouchers in Q4 and 108 individuals were newly leased up during the quarter. In total, 1,755 individuals (1,040 households) were actively using a RLRA voucher during Q4.

Strategies to improve data quality and reporting

The Homeless Services Department has made substantial progress in improving data quality throughout Q3 and Q4. These improvements have been critical in providing a more accurate and comprehensive understanding of the impact and reach of SHS funding.

A key initiative in this effort was the launch of a data improvement pilot project in Q3, which continued into Q4. This project focused on using a newly established data mart to create a more direct link between fiscal data — how SHS investments are spent — and program outcomes such as housing placements, eviction prevention, etc. This project integrated automated processes for data extraction and analysis that enhance reporting accuracy and reduce the potential for human error.

Furthermore, this direct linkage allows for a clearer line of sight from investment to impact. The Homeless Service Department can more precisely determine the proportion of programmatic outcomes that can be directly attributed to specific funding sources. This gives us a more complete and nuanced understanding of the true impact and extensive reach of SHS investments across our systems of care.

Looking ahead to the next fiscal year, the Homeless Service Department is committed to continuing to refine its reporting methodologies. The department intends to fully leverage the increased capabilities of our enhanced data infrastructure to further improve reporting.

As noted in the Executive Summary, the outcomes presented in this report are derived from preliminary fiscal data since the Homeless Services Department's financial reports are not yet closed for Q4; we will provide final outcomes in our FY25 Annual Report.

Increased Permanent Supportive Housing services funding helps address critical barriers to housing stability

The Homeless Services Department successfully implemented the first significant funding increase for permanent supportive housing (PSH) wraparound services since the start of PSH programming in Multnomah County, and the department has committed to continuing this investment in FY26. We invested \$13.9 million in raising the standard per-household services rate to \$15,000 per year, with a premium funding level of \$17,500 per household for culturally specific projects, family projects and PSH buildings with at least 25% of apartments dedicated to PSH.

This goal has been an important part of our work to raise awareness about the true cost of PSH and fund PSH programming at a sustainable level. PSH providers, many of whom had been advocating for additional service funds for years, were able to use this increase to respond to the heightened acuity among people experiencing chronic homelessness and offer essential support for staff.

For culturally specific PSH, funding premiums helped offset costs related to staff differentials; the higher costs of culturally specific products, food and services; and the disproportionate level of barrier mitigation work required by our culturally specific providers to overcome discriminatory challenges created by systemic and institutional racism experienced in their communities.

In Quarter 4 we distributed an evaluation survey to the 20 providers who received the funding to better understand the impact of the funds. The majority of providers who participated in the survey spent the money on utility assistance and/or arrears, move-in costs and basic needs assistance; many providers also spent the money on hiring additional staff. Providers indicated that the funding had a positive impact both on overall program stability and staff retention:

"[This funding] has enabled leadership to provide more targeted and effective support to line staff, which has contributed to improved morale, increased clarity around roles and expectations, and ultimately, higher staff retention. By investing in consistent guidance and systems of accountability, we've been able to foster a more stable and supportive work environment that encourages team members to stay and grow within the organization."

Providers also noted positive outcomes related to participants' ability to secure and maintain housing and overall health:

"Households have been able to maintain their homes by receiving extra supports such as utility assistance, clothing, cleaning supplies and furniture that frequently has not been approved by HUD. This has allowed families to have services that met their needs that reduced their stress and increase their overall wellbeing."

We have heard from some project-based PSH providers that this higher funding level is still not sufficient, particularly for projects with a high concentration of PSH units that need 24-hour staffing to be successful. In coming months we will use survey results and FY25 fiscal data to better understand the pilot's successes and challenges, and make improvements.

SHS match for HUD projects offers stability for historically underfunded programs

This year we also met our goal of using SHS funds to cover the federally required 25% match for HUD⁴ Continuum of Care (CoC) projects in Multnomah County. Ninety-seven percent of these providers continued to operate a CoC project thanks to the match, exceeding our goal of 95%.

In addition to offering stability for providers who have historically operated a CoC project, the match also allowed us to expand our partnerships with culturally specific organizations that have traditionally faced barriers in applying for these projects due to the high administrative burden and difficulty in finding outside sources for the match. This year, three new culturally specific providers applied for a CoC grant and one secured an award, in part thanks to SHS matching funds making these projects more feasible to operate.

⁴ U.S. Department of Housing and Urban Development

Providers have primarily used matching funds to cover the administrative costs of operating a CoC grant and offer more robust supportive services to participants. For example, the SHS match made it possible for provider Our Just Future to continue running four HUD programs that offer housing search support, rental assistance, client assistance and case management for 232 people from 70 previously unhoused families. One of these is a rapid re-housing program (RRH), limited to 24 months of rent assistance, and the other three offer permanent supportive housing (PSH). One story of success came from a participant in a PSH program who faced a job loss that threatened to destabilize their housing situation. Despite this setback, the participant managed to secure a similar job, but faced a week without pay during the transition. Our Just Future was able to use the SHS match to support them with emergency groceries, which they resourcefully stretched throughout the transitional period. In part thanks to the matching funds, which filled a critical need during a crisis, this single mother avoided an experience in shelter and maintained housing.

Challenges noted by providers are largely structural and coming from processes outside the Homeless Services Department, but our team has taken steps to support providers and to adapt this funding source to mitigate barriers. The Continuum of Care team will continue to monitor and evaluate the effectiveness of these funds in the next fiscal year.

500 people with lived experience will share their stories to improve shelter services

In the first year of the Pathways to Housing Study, the Homeless Services Department partnered with Portland State University's Homelessness Research and Action Collaborative (HRAC) to operationalize a 17-member lived experience committee, design a survey tool and collect qualitative survey data from hundreds of people experiencing or who have recently experienced homelessness.

This community-centered research will improve the quality and effectiveness of shelter as a pathway to permanent housing, with the goal of shortening shelter stays, making more unit space available and ensuring that more people move from shelter to housing.

The project's lived experience committee informed survey development and has participated in data collection alongside HRAC staff and Street Roots ambassadors. Data collection began in Q4 and was more than 66% complete by the end of the quarter. The team was also able to rebudget unspent contract funds to add 100 individuals with lived experience to the total sample, for a total of 500 interviewees. The survey seeks to understand a variety of topics, such as the reasons for an individual's homelessness, barriers to housing, housing preferences or goals, utilization of services, housing-focused service and support needs, and the impact of campsite removals and relocations. Demographics, including race and ethnicity, are being tracked to ensure the sample is inclusive and representative of the population experiencing homelessness.

The lived experience committee also continued developing and piloting the data collection process for the next phase of the project in Quarter 4, which will involve the use of "Journey Mapping" methodology to support participants in artistically rendering their experiences with homelessness and housing.

The two-year, multi-phased project is on track to be completed on time in February 2026, but a late start due to the Homelessness Research & Action Collaborative (HRAC) lead role in the Point in Time (PIT) count this year means the team will complete phase one (analyze data, validate findings and publish the year one report) by early FY 2026.

SHS increases shelter options for youth, families, adults and domestic violence survivors

In FY25 the Homeless Services Department supported the opening, or imminent opening, of 45 new units of shelter for domestic violence survivors, 81 units of adult shelter, and a new program supporting culturally appropriate youth shelter for immigrant youth. SHS funds are also making it possible to preserve 50 units of family shelter and to ensure continued service for families after a site closed unexpectedly.

Original Goal	Outcome
90 units for adults	Opened or imminently opening 81 units (90% of goal)
45 units for domestic violence survivors	45 new units opening FY26 (100% of goal)
90 units for families	Did not add units, but will be preserving 50 units that would have been lost. SHS funds helped 37 families stay sheltered when a 50-unit shelter closed unexpectedly. Families who were residing in the shelter that was closing were moved to scattered site motels and supported with navigation and case management.
25 units for immigrant youth	Worked with The Immigrant and Refugee Community Organization (IRCO) to fulfill this commitment by developing a culturally relevant program with day services, outreach, connection to community resources, client assistance and motel vouchers/shelter referral.

The difference between our original goals and our outcomes is the result of several key factors, including funding changes and conscious pivots to ensure our programs are culturally responsive.

For instance, in the family system, shelter unit expansion did not take place as planned partially due to the closure of a 50-unit family shelter funded by the Homeless Services Department that closed in late FY25. We are in the process of pursuing a lease and soliciting for a provider for a new 50-room motel that was originally intended for shelter expansion, but will now replace other shelter units lost in the system. Thirty-seven relocated families were temporarily moved to scattered-site motel shelters and supported with navigation and case management. These families will move to the new location or on to housing in FY26, as we continue to work toward the expansion of family shelter units this year.

In addition, we made changes to our youth shelter goal in order to support culturally specific services and quickly implement critical community recommendations. The Homeless Services Department will repurpose 25 budgeted units of culturally specific congregate shelter operated by The Immigrant and Refugee Community Organization's (IRCO) Africa House to fulfill our youth system shelter goal. We worked with IRCO to transition these units from overnight shelter to a more culturally relevant model that will include day services, outreach, connection to community resources, client assistance and motel vouchers/shelter referral. This program was the result of engagement and advocacy with community groups including and serving Black and African American folks who recommended changes to sheltering strategies to better serve their members who are currently underserved by our shelter system. In the last fiscal year, our data has shown that Black and African American communities are accessing shelter at lower-than-expected rates, which is out of alignment with our goals to reduce disparities across our systems.

We made similar adjustments to our strategy in the adult system as a result of this engagement,

partnering with the Urban League of Portland to transition 45 units of motel shelter to a combination of day services, motel vouchers and culturally specific inreach. In the adult system, we also expanded shelter through a variety of other projects, including the SHS-funded Delta Park motel shelter, which opened in Q4 and added 61 units of motel shelter for adults. The Delta Park shelter is run by provider Sunstone Way and embraces a trauma-informed, participant-centered approach designed to provide both immediate stability and long-term opportunities. We also continued collaborating with the Queer Housing Collaborative to envision what effective sheltering might look like for queer and trans adults. We also supported provider Do Good Multnomah in purchasing a 17-unit motel shelter for veterans with a unique “Aid and Assist” forgivable loan. This shelter is slated to open in fall 2025.

Our original unit goals were part of the Community Sheltering Strategy, a two-year plan crafted by Multnomah County, the cities of Portland and Gresham, and community providers to add shelter to our system. Although this is a report on FY25, it is relevant to note that we will be re-examining our shelter strategy in FY26 as part of community efforts to align with new funding realities. Our overarching goal is to fund a holistic system that leads to permanent housing, and to avoid over-investment in any one service.

Safety on the streets

Street outreach interventions have historically been challenging to quantify and assess due to the inherent complexity of the work itself. As shared in Q2, the Homeless Services Department has been approved by Metro to use provider report narratives to track outcomes across SHS-funded outreach programs since our current Homeless Management Information System (HMIS) has limited ability to capture outreach activities and interactions with unsheltered individuals at scale. However, we have found that synthesizing quantitative data from provider reports presents limitations due to inconsistency; not all outreach programs submit them in the same way, and those that do show significant variation in how outreach activities are measured.

Even quantifying the number of SHS funded outreach programs has proven challenging as many programs have varying levels of outreach components in their scopes of work. There are 14 SHS-funded programs in Multnomah County that the Homeless Services Department defines as “safety on the streets” programs, which bring basic health and survival services, and assistance and service navigation, to adults who are sleeping outside. The department funds several other outreach-adjacent programs including day services as well as service navigation for those experiencing homelessness at shelters and other congregate settings.

As a result of data limitations, the Homeless Services Department cannot provide aggregated quantitative data on the number of individuals engaged through outreach for Q4. We anticipate an improved ability to report outcomes in the future thanks to several initiatives described below.

During FY25, the Homeless Services Department led an extensive project to align programmatic outcomes and outputs across service types. This exercise addresses some of the limitations noted above and improves and clarifies provider narrative reporting. These changes are incorporated into provider program instructions for FY26. Additionally, the Homeless Services Department has developed a new outreach strategy to improve coordinated, person-centered services for individuals experiencing homelessness. A new outreach survey tool and reporting structure were introduced in Q4 and will improve the department’s ability to report outreach outcomes in the future. Further details of the outreach strategy are provided later in this report.

The tri-counties and Metro also collaborated on a regional procurement process to identify a new HMIS

provider with an emphasis on transitioning to a platform that is more accessible for outreach workers to enter data. On July 17, regional partners announced Bitfocus as the software provider for the new regional database⁵. While full implementation of the new platform will take time, this marks a significant step for improving system-wide homelessness data tracking and reporting across the region.

SHS grants expand support for new, emerging and culturally specific providers

In FY 2024, the Homeless Services Department led a first-of-its-kind pilot in the County to provide 11 new and emerging culturally specific organizations with grants for the growth and improved delivery of culturally specific programming. Although the FY 2024 grants were not SHS-funded, the pilot was led by SHS-funded staff. This year, the second round of grants was expanded using \$1 million in SHS Regional Investment Funds (RIF).

The grant pilot aligns with Multnomah County SHS Advisory Committee recommendations to prioritize culturally specific providers for capacity-building funds and increase partnerships with new and small organizations⁶. Additionally, the grants respond to longstanding feedback that the County's financial processes can be challenging to navigate for many new, emerging and culturally specific providers without proper investment in their capacity to contract with the County.

The Homeless Services Department's equity team successfully launched the second round of grants in Q4, announcing the opportunity to 27 new (qualified but not yet contracted) and emerging (contracted for three years or less) culturally specific providers. The team designed the application with accessibility in mind, and offered support via two informational sessions to clarify instructions and field questions.

In FY26, the team will distribute awards, provide technical support to providers and facilitate information-sharing amongst providers regarding best practices for spending these key capacity building resources.

Investments & Programming

Selected investments & programs that demonstrate progress toward work plan goal areas

This quarter we are highlighting SHS investments and programming including a new day services center in North Portland, a dynamic new outreach strategy, and youth and family homelessness prevention.

Day center offering services for people experiencing homelessness opens in North Portland

In Q4 the Homeless Services Department and provider Do Good Multnomah hosted a grand opening event for the new SHS-funded North Portland Drop-In Center. The center, which officially opened its doors soon after the start of FY 26, offers a variety of day services, including access to mail services, case management, showers and meals. While not an overnight shelter, the center will be able to help people access longer-term services that could include referrals to shelter. Staff have been hard at work making community connections and working to inform the community of this new service. One of these important partnerships is with Multnomah County's North Portland Health Center, which is located in the same building and is supporting with cross-education and implementing a referral system.

⁵ Multnomah County, "[Tri-county region chooses new homeless services database provider, making progress on long-term data plan](#)"

⁶ Multnomah County, "[Capacity Building Recommendations for Review by JOHS Leadership](#)".

The facility provides a central location for community members to access a variety of services in a safe, trauma-informed space, while also providing respite from the elements. Importantly, it will contribute to bridging the gap in services in racially diverse areas that historically have not had access to necessary resources, and will help reduce barriers by providing support for residents in their own neighborhood.

New outreach strategy promotes coordination and geographic equity

Over the last year SHS funds continued to support coordinated and person-centered outreach services in Multnomah County, engaging directly with individuals experiencing homelessness in unsheltered locations to build trust, assess needs and connect them with essential services, housing and ongoing support. These efforts will now benefit from our new outreach strategy, launched on July 1, 2025, that will ensure comprehensive geographic coverage of outreach services, broadly improve coordination between County-contracted outreach providers and improve data-informed decision-making.

Homeless Services Department program staff finalized the strategy in Q4, including an outreach survey tool and weekly reporting structure, which will allow staff to document challenges as they arise and strengthen coordination among contracted outreach teams. The team spent the quarter socializing this strategy with contracted service providers, collecting feedback and rolling out the new reporting processes.

The strategy redefines the scope of outreach work for providers by establishing geographically assigned teams, medical outreach teams, and culturally specific or population-specific teams, including direct deployment by the Homeless Services Department in eight zones across Multnomah County. It implements enhanced data collection through a new ArcGIS-based tool that will enable us to track outreach service deployment and emerging needs in real time. The strategy also incorporates weekly coordination meetings led by the Homeless Services Department to review data and qualitative inputs, facilitating handoffs between teams based on individual needs as well as information-sharing between outreach workers. These meetings will further enable geographically assigned providers to connect participants with County-contracted culturally specific services and medical care. The strategy also includes standardized reporting measurements, collected through HMIS, that prioritize engagements, service connections and exits to shelter and housing. This will enable the Homeless Services Department to collect more robust information about the outcomes of County-funded outreach services. A final component of the strategy involves the development of an outreach services manual that the Homeless Service Department will create in collaboration with providers and other partners to standardize County expectations and best practices in alignment with national standards.

This new approach was prompted by a comprehensive review by a consultant in 2024 to understand the strengths of Homeless Service Department-funded outreach services, barriers to success and improvement opportunities. This effort was informed by engagement with providers and identified the need for improved system coordination and actionable information about what, when and where services are being offered through contracted outreach teams. The new strategy directly addresses recommendations from this review, aiming to improve coordination through clarified service expectations, comprehensive geographic coverage and enhanced data collection for informed decision-making across the system.

The strategy will help us better identify unsheltered individuals throughout our community and create more effective referrals to shelter and other participant-identified service needs such as

behavioral health support. It will also support SHS priorities by ensuring that folks are progressively engaged with and appropriately linked to housing and support services that will help end their experience of homelessness. This work will be further enhanced by increased outreach reporting capabilities in the coming years once our new tri-county HMIS (mentioned in a previous section) is implemented.

Homelessness prevention efforts continue despite challenging budget season

At the end of FY25, funding streams across the board, including SHS, experienced reductions that led to a decrease in funded services. Because of significant funding constraints, essential services like homelessness prevention were facing reductions during the FY26 budget process. Providers and staff in the Homeless Services Department's adult and family system and the Department of County Human Services' Youth and Family Services division advocated for continued prevention funding, emphasizing that community need continues to outpace eviction prevention resources such as legal services and rent assistance. In the adopted budget, the County Board of Commissioners restored funding to homelessness prevention services, recognizing the critical role these services play in preventing homelessness.

The decision to restore funding for homelessness prevention services is in line with our SHS Local Implementation Plan (LIP). The LIP recognized that inflow into homelessness is caused by factors beyond the SHS measure's control, but identified prevention as a key approach to divert "thousands of households from entering or reentering homelessness if the funds are used strategically." The LIP also acknowledged that because the primary focus of SHS was to increase supportive housing, more planning would be required to "determine the scale and type of Prevention and Diversion programs, and how they will be prioritized using SHS funds." While the new funding landscape means we are facing constraints, County leadership has shown that prevention efforts remain a key element of our effective use of SHS funds.

Local Implementation Plan

Advancing regional goals through continued collaboration

The fourth quarter of FY 2025 marked a period of critical stabilization and transition for SHS-funded behavioral health initiatives, including the programs explored below. In Q4, these programs continued to operate at full capacity and maintained engagement with high-acuity populations, particularly those experiencing unsheltered homelessness and co-occurring behavioral health needs.

However, behavioral health programs were also impacted by funding reductions during the FY26 budget process. The shortfall the County was grappling with during the FY26 budget process meant that some critical services are being funded at lower levels than before. This is creating challenges in planning and staffing for the County's Behavioral Health Division (BHD) programs that are being funded by the SHS measure. For example, the BHD's supportive housing navigation and stabilization programs — such as those operating in shelters or alongside Regional Long-Term Rent Assistance placements — are facing staff reductions that will limit our capacity to grow high-intensity case management or expand mobile outreach. The County's Behavioral Health Resource Center (BHRC) staff also noted that funding cuts have disrupted access to basic resources such as prepaid cell phones and transportation assistance. Without a reliable means of communication, BHRC staff report that participants are increasingly missing critical calls related to housing interviews, benefit appointments and medical follow-up. This has caused delays in placement timelines and added stress to both participants and staff. Budget cuts have also led to layoffs at partner agencies, which has created challenges in continuity of care. Warm handoffs to

outpatient or housing-focused case management are less consistent, and in some cases, referrals are being redirected or denied altogether due to program closures. Despite these challenges, the BHRC has focused on relationship-building with community providers that remain active to ensure that those still operating in the field are aware of available BHRC resources, particularly emergency beds.

Behavioral health teams also reported continued difficulty locating units for clients with untreated behavioral health conditions, especially those not connected to mainstream care systems. The lack of accessible, low-barrier housing and on-demand stabilization beds remains a structural bottleneck.

Promoting Access to Hope (PATH) Team

SHS funding has supported the expansion of the Health Department's Promoting Access to Hope (PATH) team, which assists with access to addiction treatment services for people experiencing chronic and episodic homelessness through street outreach and shelter in-reach. In Q4 alone the team supported community members with 266 placements into a variety of services including substance use treatment, primary care, transitional housing, peer support and mental health services. Additional successes include the PATH supervisor being invited to the monthly Multnomah Case Conferencing Meeting, supporting with consults regarding substance use treatment resources and enrollment into the program. The team also prioritized equity through its work on a 2025 African American Resource Guide, after successfully distributing over 25,000 copies in 2024, and working to establish an LGBTQIA2S+ provider resources meeting.

One emerging challenge that PATH has continued to monitor is hesitation from communities who are reluctant to seek treatment and engage in services due to rapidly evolving federal policies. To address this, PATH has had discussions with culturally specific organizations who would like more information on what the program will do to keep community members safe. The team is following the direction of Multnomah County leadership and is focused on promoting psychological and physical safety during this time of transition. Another challenge is that smaller organizations who have been greatly impacted by budget cuts are making fewer referrals. To relieve some of this burden, PATH is actively reaching out to these agencies to offer support.

Behavioral health work in Q4 demonstrated the necessity of community-based, low-barrier and flexible service models for individuals most impacted by chronic homelessness and mental illness. While expansion was limited by budget uncertainty, the programs that continued in Q4 reflected a strategic pivot toward durability and sustainability. These behavioral health investments laid the foundation for future Medicaid alignment and signaled the beginning of a more coordinated behavioral health and housing system — anchored in person-centered, racially equitable care.

Conclusion

Overall, the fourth quarter of FY25 demonstrates considerable progress in SHS implementation in Multnomah County, particularly in achieving and exceeding housing placement goals despite a challenging financial landscape. Investments in permanent supportive housing (PSH) services, including increased per-household services funding rates and match support for HUD projects, have proven instrumental in providing critical wraparound support and maintaining program stability, directly addressing provider needs and improving participant outcomes. The commitment to data quality improvements and the development of a new outreach strategy also highlight a proactive approach to enhancing efficiency and effectiveness within the system.

While the reduction in SHS revenue and the subsequent budget constraints presented notable challenges, particularly for behavioral health programs and the expansion of family shelter units, the Homeless Services Department's strategic adjustments and continued focus on community engagement have helped mitigate these impacts. The restoration of funding for homelessness prevention services underscores a sustained commitment to diverting individuals from homelessness, and the efforts to improve data collection and coordination across the system lay a strong foundation for future, more accurate reporting and targeted interventions. These achievements reflect a dedicated effort to sustain vital services and remain true to the SHS measure's charge of serving those most affected by the affordable housing crisis.

Section 2. Data and data disaggregation

Please use the following table to provide and disaggregate data on Population A, Population B housing placement outcomes and homelessness prevention outcomes. Please use your local methodologies for tracking and reporting on Populations A and B. You can provide context for the data you provided in the context narrative below.

Data disclaimer: HUD Universal Data Elements data categories will be used in this template for gender identity and race/ethnicity until county data teams develop regionally approved data categories that more accurately reflect the individual identities.

Section 2.A Housing Stability Outcomes: Placements & Preventions

Housing Placements By Intervention Type: Permanent Supportive Housing

Number of housing placements- Permanent Supportive Housing	This Quarter					Year to Date	
	Number	Subset - Population A placed into PSH	Percentage: Population A	Subset - Population B placed into PSH	Percentage: Population B	Number	Percentage of annual goal
Total people	163					898	249%
Total households	113	79	70%	34	30%	672	224%

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	32	20%	194	22%
Asian or Asian American	9	6%	22	2%
Black, African American or African	54	33%	257	29%
Hispanic/Latina/e/o	19	12%	155	17%
Middle Eastern or North African	3	2%	4	0.4%
Native Hawaiian or Pacific Islander	1	1%	21	2%
White	69	42%	404	45%
Non-Hispanic White (subset of White category)	50	31%	299	33%
Client doesn't know	1	1%	3	0.3%
Client prefers not to answer	2	1%	16	2%
Data Not Collected	1	1%	10	1%
Disability status				
	#	%	#	%
Persons with disabilities	96	59%	637	71%
Persons without disabilities	64	39%	224	25%
Disability unreported	3	2%	37	4%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	71	44%	393	44%
Man (Boy, if child)	88	54%	456	51%

Culturally Specific Identity	0	0%	2	0.2%
Non-Binary	6	4%	42	5%
Transgender	2	1%	20	2%
Questioning	0	0%	1	0.1%
Different Identity	0	0%	2	0.2%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	7	1%
Data not collected	1	1%	9	1%

(Only if Applicable) Housing Placements By Intervention Type: Housing with Services

Number of housing placements- Housing with Services	This Quarter					Year to Date	
	Number	Subset - Population A placed into Housing with Services	Percentage: Population A	Subset - Population B placed into Housing with Services	Percentage: Population B	Number	Percentage of annual goal
Total people	71					287	N/A
Total households	68	56	82%	12	18%	265	N/A

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	8	11%	23	8%
Asian or Asian American	1	1%	8	3%
Black, African American or African	16	23%	78	27%
Hispanic/Latina/e/o	13	18%	42	15%
Middle Eastern or North African	0	0%	3	1%
Native Hawaiian or Pacific Islander	1	1%	6	2%
White	44	62%	177	62%
Non-Hispanic White (subset of White category)	37	52%	145	51%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	4	1%
Data Not Collected	0	0%	0	0%
Disability status				
	#	%	#	%
Persons with disabilities	68	96%	247	86%
Persons without disabilities	3	4%	36	13%

Disability unreported	0	0%	4	1%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	15	22%	84	29%
Man (Boy, if child)	55	77%	198	69%
Culturally Specific Identity	1	1%	0	0%
Non-Binary	0	0%	5	2%
Transgender	0	0%	0	0%
Questioning	0	0%	0	0%
Different Identity	0	0%	0	0%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	0	0%
Data not collected	0	0%	0	0%

Housing Placements By Intervention Type: Housing Only

Number of housing placements- Housing Only	This Quarter					Year to Date	
	Number	Subset - Population A placed into Housing Only	Percentage: Population A	Subset - Population B placed into Housing Only	Percentage: Population B	Number	Percentage of annual goal
Total people	27					123	N/A
Total households	8	0	0%	8	100%	39	N/A

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	0	0%	3	2%
Asian or Asian American	0	0%	0	0%
Black, African American or African	0	0%	10	8%
Hispanic/Latina/e/o	7	26%	77	63%
Middle Eastern or North African	0	0%	0	0%
Native Hawaiian or Pacific Islander	0	0%	1	1%
White	8	30%	27	22%
Non-Hispanic White (subset of White category)	8	30%	15	12%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	0	0%
Data Not Collected	0	0%	2	2%
Disability status				
	#	%	#	%
Persons with disabilities	0	0%	6	5%
Persons without disabilities	9	30%	79	64%
Disability unreported	19	70%	38	31%

Gender identity				
	#	%	#	%
Woman (Girl, if child)	8	30%	58	47%
Man (Boy, if child)	7	26%	49	40%
Culturally Specific Identity	0	0%	0	0%
Non-Binary	0	0%	0	0%
Transgender	0	0%	0	0%
Questioning	0	0%	0	0%
Different Identity	0	0%	0	0%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	0	0%
Data not collected	12	44%	16	13%

Housing Placements By Intervention Type: Rapid Re-Housing (all Rapid Re-Housing subtypes)

Number of housing placements - Rapid Re-Housing	This Quarter					Year to Date	
	Number	Subset - Population A placed into Housing Only	Percentage: Population A	Subset - Population B placed into Housing Only	Percentage : Population B	Number	Percentage of annual goal
Total people	225					923	167%
Total households	121	39	32%	82	68%	488	110%

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	11	5%	72	8%
Asian or Asian American	4	2%	40	4%
Black, African American or African	59	26%	286	31%
Hispanic/Latina/e/o	53	24%	270	29%
Middle Eastern or North African	0	0%	4	0%
Native Hawaiian or Pacific Islander	38	17%	69	7%
White	91	40%	353	38%
Non-Hispanic White (subset of White category)	72	32%	259	28%
Client doesn't know	0	0%	3	0.3%
Client prefers not to answer	2	1%	10	1%
Data Not Collected	0	0%	4	0.4%
Disability status				
	#	%	#	%
Persons with disabilities	82	36%	358	39%

Persons without disabilities	110	49%	443	48%
Disability unreported	33	15%	122	13%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	128	57%	527	57%
Man (Boy, if child)	93	41%	399	43%
Culturally Specific Identity	0	0%	0	0%
Non-Binary	1	0.4%	6	1%
Transgender	3	1%	10	1%
Questioning	0	0%	0	0%
Different Identity	0	0%	1	0.1%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	0	0%
Data not collected	0	0%	0	0%

Housing Placements By Intervention Type: Eviction and Homelessness Prevention

Number of preventions	This Quarter					Year to Date	
	Number	Subset - Population A placed into Prevention	Percentage: Population A	Subset - Population B placed into Prevention	Percentage: Population B	Number	Percentage of annual goal
Total people	294					1040	130%
Total households	169	27	16%	142	84%	675	112%

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	25	9%	91	9%
Asian or Asian American	7	2%	47	5%
Black, African American or African	63	21%	363	35%
Hispanic/Latina/e/o	80	27%	193	19%
Middle Eastern or North African	8	3%	14	1%
Native Hawaiian or Pacific Islander	25	9%	50	5%
White	129	44%	384	37%
Non-Hispanic White (subset of White category)	92	31%	302	29%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	3	1%	9	1%
Data Not Collected	9	3%	14	1%
Disability status				
	#	%	#	%
Persons with disabilities	105	36%	392	38%
Persons without disabilities	161	55%	520	50%

Disability unreported	28	10%	128	12%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	158	54%	523	50%
Man (Boy, if child)	133	45%	507	49%
Culturally Specific Identity	0	0%	1	0.1%
Non-Binary	2	1%	4	0.4%
Transgender	0	0%	2	0.2%
Questioning	0	0%	0	0%
Different Identity	0	0%	1	0.1%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	1	0.3%	2	0.2%
Data not collected	0	0%	0	0%

Section 2.B Regional Long-Term Rent Assistance Program

The following data represents a **subset** of the above Housing Placements data. The Regional Long-term Rent Assistance Program (RLRA) primarily provides permanent supportive housing to SHS priority Population A clients (though RLRA is not strictly limited to PSH or Population A). RLRA data is not additive to the data above. Housing placements shown below are duplicates of the placements shown in the data above.

*Please disaggregate data for the **total number of people in housing using an RLRA voucher** during the quarter and year to date.*

Regional Long-term Rent Assistance Quarterly Program Data	This Quarter					Year to Date	
	Number	Subset - Population A in RLRA	Percentage: Population A	Subset Population B in RLRA	Percentage: Population B	Number	Percentage of total
Number of RLRA vouchers issued during reporting period	59	48	81.4%	4	6.8%	257	23%
Number of people newly leased up during reporting period	108	35	32.4%	67	62%	594	18%
Number of households newly leased up during reporting period	51	30	58.8%	16	31.4%	324	16%

Number of people in housing using an RLRA voucher during reporting period	1755	1134	64.6%	519	29.6%	1836	96%
Number of households in housing using an RLRA voucher during reporting period	1040	821	78.9%	149	14.3%	1111	94%
Number of people in housing using an RLRA voucher since July 1, 2021	2053	1378	67.1%	539	26.3%	N/A	N/A
Number of households in housing using an RLRA voucher since July 1, 2021	1296	1048	80.9%	155	12%	N/A	N/A

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	180	10.3	189	10.3%
Asian or Asian American	27	1.5	28	1.5%
Black, African American or African	656	37.4	684	37.3%
Hispanic/Latina/e/o	439	25	449	24.5%
Middle Eastern or North African	5	0.3	5	0.3%
Native Hawaiian or Pacific Islander	53	3	62	3.4%
White	847	48.3	888	48.4%
Non-Hispanic White (subset of White category)	504	28.7	538	29.3%
Client doesn't know	9	0.5	9	0.5%
Client prefers not to answer	28	1.6	28	1.5%
Data Not Collected	10	0.6	11	0.6%
Disability status				
	#	%	#	%
Persons with disabilities	961	54.8%	1027	55.9%
Persons without disabilities	794	45.2%	809	44.1%
Disability unreported	0	0%	0	0%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	951	54.2%	984	53.6%
Man (Boy, if child)	755	43%	802	43.7%

Culturally Specific Identity	1	0.1%	1	0.1%
Non-Binary	17	1%	17	0.9%
Transgender	33	1.9%	34	1.9%
Questioning	1	0.1%	1	0.1%
Different Identity	0	0%	0	0%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	2	0.1%	2	0.1%
Data not collected	1	0.1%	1	0.1%

Section 2.C Other Data: Non-Housing Numeric Goals

This section shows progress to quantitative goals set in county annual work plans. Housing placement and prevention progress are already included in the above tables. This section includes goals such as shelter units and outreach contacts and other quantitative goals that should be reported on a quarterly basis. This data in this section may differ county to county, and will differ year to year, as it aligns with goals set in county annual work plans.

Instructions: Please complete the tables below, as applicable to your annual work plans in Quarter 2 and Quarter 4 Reports.

Number of people in Shelter	This Quarter					Year to Date
	Number	Subset - Population A in Shelter	Percentage: Population A	Subset - Population B in Shelter	Percentage: Population B	Number
Total people	1,425					4,814
Total households	1,330	865	65%	465	35%	4,497

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	136	10%	543	11%
Asian or Asian American	33	2%	133	3%
Black, African American or African	280	20%	1,001	21%
Hispanic/Latina/e/o	201	14%	766	16%
Middle Eastern or North African	6	0.4%	28	1%
Native Hawaiian or Pacific Islander	67	5%	233	5%
White	921	65%	3,527	73%
Non-Hispanic White (subset of White category)	750	53%	2,584	54%
Client doesn't know	8	1%	28	1%
Client prefers not to answer	65	5%	228	5%
Data Not Collected	9	1%	16	0.3%
Disability status				
	#	%	#	%

Persons with disabilities	986	69%	3,326	69%
Persons without disabilities	325	23%	1,244	26%
Disability unreported	126	9%	434	9%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	626	44%	2,198	47%
Man (Boy, if child)	839	59%	3,351	70%
Culturally Specific Identity	3	0.2%	9	0.2%
Non-Binary	49	3%	187	4%
Transgender	48	3%	149	3%
Questioning	2	0.1%	6	0.1%
Different Identity	5	0.4%	16	0.3%
Client doesn't know	0	0%	1	0.02%
Client prefers not to answer	4	0.3%	19	0.4%
Data not collected	0	0%	3	0.1%

SHS-Funded Outreach

Metro has approved the Homeless Services Department to use the narrative section for reporting on SHS-funded outreach programs, replacing the previously required outreach table. Outreach providers currently track their activities using a combination of HMIS and internal systems. The quarterly narrative reports they submit to the Homeless Services Department offer the most reliable summary of these efforts.

The Homeless Services Department acknowledges the current system's limitations, especially the lack of a mobile-friendly way to record interactions with individuals experiencing unsheltered homelessness in our current HMIS platform. The Tri-County Region's participation in the fiscal year 2025 HMIS procurement process is expected to yield improved in-field data collection capabilities for outreach staff, leading to more accurate and comprehensive data collection, reporting and care coordination in FY26.

This revised reporting solution, using narrative reports, will remain in place until the new HMIS is implemented, offering more advanced and refined in-field data collection capabilities for outreach activities.

Section 3. Financial Reporting

Please complete the quarterly financial report and include the completed financial report to this quarterly report, as an attachment.

As of August 15, 2025, the Q4 financial report is not yet available due to standing County financial timelines. Metro has given Multnomah County the approval to submit the financial report after the County's year-end fiscal processes have concluded. We will update this report to include a copy of the financial report in the coming weeks.

Glossary:

Supportive Housing Services: All SHS funded housing interventions that include PSH, RRH, Housing Only, Housing with Services, Preventions, and RLRA Vouchers. This also includes shelter, outreach, navigation services, employment services or any other SHS funding to help households exit homelessness and transition into safe, stable housing.

Supportive Housing: SHS housing interventions that include PSH, Housing Only and Housing with Services.

Regional Long Term Rent Assistance (RLRA): provides a flexible and continued rent subsidy that will significantly expand access to housing for households with extremely and very low incomes across the region. RLRA subsidies will be available for as long as the household needs and remains eligible for the subsidy, with no pre-determined end date. Tenant-based RLRA subsidies will leverage existing private market and regulated housing, maximizing tenant choice, while project-based RLRA subsidies will increase the availability of units in new housing developments. RLRA program service partners will cover payments of move-in costs and provide supportive services as needed to ensure housing stability. A Regional Landlord Guarantee will cover potential damages to increase participation and mitigate risks for participating landlords.

Shelter: Overnight Emergency Shelter that consists of congregate shelter beds PLUS non/semi-congregate units. Shelter definition also includes Local Alternative Shelters that have flexibility around limited amenities compared to HUD defined overnight shelters.

Day Shelter: Provides indoor shelter during daytime hours, generally between 5am and 8pm. Day shelters primarily serve households experiencing homelessness. The facilities help connect people to a wide range of resources and services daily. Including on-site support services such as restrooms, showers, laundry, mail service, haircuts, clothing, nutrition resources, lockers, ID support, etc.

Outreach: activities are designed to meet the immediate needs of people experiencing homelessness in unsheltered locations by connecting them with emergency shelter, housing, or critical services, and providing them with urgent, non-facility-based care. *Metro is using the HUD ESG Street Outreach model. The initial contact should not be focused on data. Outreach workers collect and enter data as the client relationship evolves. Thus, data quality expectations for street outreach projects are limited to clients with a date of engagement.*

Outreach Date of Engagement “Engaged”: the date an individual becomes engaged in the development of a plan to address their situation.

Population A: Extremely low-income; AND have one or more disabling conditions; AND Are experiencing or at imminent risk* of experiencing long-term or frequent episodes of literal homelessness.

Imminent Risk: Head of household who is at imminent risk of long-term homelessness within 14 days of the date of application for homeless assistance and/or has received an eviction. The head of household will still need to have a prior history of experiencing long-term homelessness or frequent episodes of literal homelessness.

Population B: Experiencing homelessness; OR have a substantial risk* of experiencing homelessness.

Substantial risk: A circumstance that exists if a household is very low income and extremely rent burdened, or any other circumstance that would make it more likely than not that without supportive housing services the household will become literally homeless or involuntarily doubled-up.

The following list are HUD HMIS approved Project Types. Metro recognizes SHS programs do not align with these project types exactly, and value that flexibility. However, to ensure the interpretations and findings are based upon correct interpretations of the data in quarterly reports and HMIS reports, we will reference these Project Types by the exact HUD name.

Here are the HUD Standards if needed, <https://files.hudexchange.info/resources/documents/HMIS-Data-Standards-Manual-2024.pdf>

Permanent Supportive Housing, “PH - Permanent Supportive Housing (disability required for entry)”:

A long-term intervention intended to serve the most vulnerable populations in need of housing and supportive services to attribute to their housing success, which can include PBV and TBV programs or properties. Provides housing to assist people experiencing homelessness with a disability (individuals with disabilities or families in which one adult or child has a disability) to live independently.

Housing with Services, “PH - Housing with Services (no disability required for entry)”:

A project that offers permanent housing and supportive services to assist people experiencing homelessness to live independently but does not limit eligibility to individuals with disabilities or families in which one adult or child has a disability.

Housing Only, “PH - Housing Only”:

A project that offers permanent housing for people experiencing homelessness but does not make supportive services available as part of the project. May include Recovery Oriented Transitional Housing, or any other type of housing, not associated with PSH/RRH, that does include supportive services.

Rapid Re-Housing, “PH - Rapid Re-Housing” (Services Only and Housing with or without services):

A permanent housing project that provides housing relocation and stabilization services and/or short and/or medium-term rental assistance as necessary to help an individual or family experiencing homelessness move as quickly as possible into permanent housing and achieve stability in that housing.

Prevention, “Homelessness prevention”:

A project that offers services and/or financial assistance necessary to prevent an individual or family from moving into an emergency shelter or living in a public or private place not meant for human habitation. Component services and assistance generally consist of short-term and medium-term tenant-based or project-based rental assistance and rental arrears. Additional circumstances include rental application fees, security deposits, advance payment of last month's rent, utility deposits and payments, moving costs, housing search and placement, housing stability case management, mediation, legal services, and credit repair. This term differs from retention in that it is designed to assist nonsubsidized market rate landlord run units.

SUPPORTIVE HOUSING SERVICES QUARTERLY REPORT

SUBMITTED BY (COUNTY): Washington County

FISCAL YEAR: 2024-25

QUARTER: Quarter 4

SUPPORTIVE HOUSING SERVICES QUARTERLY REPORT

The following information should be submitted 45 calendar days after the end of each quarter, per IGA requirements. When that day falls on a weekend, reports are due the following Monday.

	Q1	Q2	Q3	Q4
<i>Report Due</i>	Nov 15	Feb 15	May 15	Aug 15
<i>Reporting Period</i>	Jul 1 – Sep 30	Oct 1 – Dec 31	Jan 1 – Mar 31	Apr 1 – Jun 30

Please do not change the formatting of margins, fonts, alignment, or section titles.

	Permanent Supportive Housing	Rapid Re-Housing	Prevention	Shelter Units
YTD Progress	498	312	1,145	385
Goal	450	300	1000	385
SHS Year 1 to Current Date	1840	792	3,144	385

Section 1. Progress narrative

In no more than 3-5 pages, please provide an executive summary and additional narrative to include:

- A high-level snapshot of your quarterly outcomes that tells us if you are on track or not on track with your Annual Work Plan goals. Which can include overall challenges and barriers to implementation, opportunities in this quarter, success in this quarter, emerging challenges and opportunities with service providers.*
- A focus on **one** of the following: regional coordination and behavioral health, new investments, leverage, service systems coordination or any other topic connected to your local implementation plan.*
- A focus on **one** out of the three categories associated with your annual work plan. At least one or two highlights or progress updates in one of the following qualitative goals: racial equity, capacity building: lead agency/ systems infrastructure, or capacity building: provider capacity.*
- A reflection on your progress for the quarter that includes your investments and programming during the reporting period.*
- Please also connect any of the above narratives to your data tables, as applicable.*

Note that one of each category/work plan goal must be covered in at least one quarterly report during the year. Metro will assist each county by tracking accordingly to ensure each category is covered throughout the year.

Quarter 4 Summary

Quarter four of this fiscal year marked an exciting milestone for the Homeless Services division as we closed out the year. We are proud to share that Washington County exceeded our goals for permanent supportive housing, placing 500 households (goal was 450 households), and we surpassed our goal for rapid re-housing, placing 312 households (goal was 300 households). It is worth noting that the “rapid re-housing” component of the table includes our traditional rapid re-housing program and move in only assistance program.

Given the updated financial forecast released last year, the Homeless Services division determined over the course of the year that some programs would need to be ramped down as our system stabilizes. At the beginning of Quarter four, the Homeless Services division determined that reductions would also require us to adjust SHS goals for the fiscal year. Goals were adjusted for rapid re-housing, move in only assistance, eviction prevention, and shelter capacity due to reduced program capacity. However, we were able to exceed the original goal for permanent supportive housing.

At the same time, we were reminded that the need remains vast as Point in Time (PIT) Count results from the three counties. In Washington County, unsheltered homelessness remained steady, whereas the sheltered homelessness increased—a direct correlation with our increase in shelter capacity. Washington County’s Point In Time Count data stands out compared to statewide data where the majority of homelessness is unsheltered, rather than sheltered.

Program Highlights

As stated above, Washington County exceeded both of our county-level housing goals for the year this quarter, housing over 800 families and individuals experiencing homelessness. We also exceeded our prevention goal, preventing over 1,100 families or individuals from experiencing homelessness.

In addition, the Department of Housing Services released the [Supportive Housing Services \(SHS\) Capital Projects Report](#) in June that details how SHS has helped create built infrastructure to provide a humane and effective response to homelessness. As part of the report launch, we hosted a tour in June to see some of these investments and collaborate with state and regional leaders in the field to keep improving our system of care. Since 2021, Washington County has awarded \$80 million in infrastructure investments and committed \$7.5 million more to a total of fourteen sites that are complete, underway, or planned.

One SHS funded capital project that came to fruition in quarter four was the Hillsboro Recovery Center, one of the two Center for Addictions Triage and Treatment locations. The Hillsboro Recovery Center celebrated a small grand opening in May with a larger celebration planned for the fall when their second location opens. A Supportive Housing Services provider, Project Homeless Connect, operates out of the facility to support our ongoing work to integrate health and homeless services systems.

System Improvements

The Department spent significant time in quarter four launching a significantly improved invoice template designed to increase efficiency and speed in processing time and to be less burdensome on service providers. These improvements dovetailed with 2025-26 contracting improvements that standardized our materials across programs, simplifying contracts for partners. We were on track to have

all contracts executed before the start of the fiscal year but were slightly delayed to align with changing County policies. That said, the vast majority of contracts have since been signed and executed.

In quarter four, the Homeless Services Division also led our first series of communications and media trainings for executive directors and case managers and frontline staff with direct access to program participants. We prioritized organizations with a high degree of visibility due to intensive community engagement needs, culturally specific organizations, and organizations who have expressed interest in uplifting stories from program participants and their staff in action. The trainings were so successful that we have since modified the material to share as an internal training series, with plans to share communication and media trainings more broadly with our advisory bodies and other service providers.

Challenges and Areas of Focus

Washington County has been able to quickly scale up shelter capacity with state funding, primarily invested in 60 pallet home “safe rest pods”. However, these temporary locations are reaching their time limits and staff continue to seek a permanent site. The State Legislature recently approved shelter funding that will braid with SHS funds to sustain our current shelter capacity, provided a permanent site is identified.

Meanwhile, changes to the CoC program are anticipated due to shifts in the federal administration’s priority. Staff will evaluate options to continue leveraging federal funding into our homeless services programs, which will likely require strategic re-alignment of state and regional funding in our system.

Section 2. Data and data disaggregation

Please use the following table to provide and disaggregate data on Population A, Population B housing placement outcomes and homelessness prevention outcomes. Please use your local methodologies for tracking and reporting on Populations A and B. You can provide context for the data you provided in the context narrative below.

Data disclaimer: HUD Universal Data Elements data categories will be used in this template for gender identity and race/ethnicity until county data teams develop regionally approved data categories that more accurately reflect the individual identities.

Section 2.A Housing Stability Outcomes: Placements & Preventions

Housing Placements By Intervention Type: Permanent Supportive Housing

Number of housing placements- Permanent Supportive Housing	This Quarter					Year to Date	
	Number	Subset - Population A placed into PSH	Percentage: Population A	Subset - Population B placed into PSH	Percentage: Population B	Number	Percentage of annual goal
Total people	2					11	NA
Total households	2	2	100%	0	0%	10	NA

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	0	0%	0	0%
Asian or Asian American	0	0%	0	0%
Black, African American or African	0	0%	2	18%
Hispanic/Latina/e/o	0	0%	0	0%
Middle Eastern or North African	0	0%	0	0%
Native Hawaiian or Pacific Islander	0	0%	1	9%
White	2	100%	9	82%
Non-Hispanic White (subset of White category)	2	100%	9	100%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	0	0%
Data Not Collected	0	0%	0	0%
Disability status				
	#	%	#	%
Persons with disabilities	2	100%	11	100%
Persons without disabilities	0	0%	0	0%
Disability unreported	0	0%	0	0%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	2	100%	6	55%

Man (Boy, if child)	0	0%	5	45%
Culturally Specific Identity	0	0%	0	0%
Non-Binary	0	0%	0	0%
Transgender	0	0%	0	0%
Questioning	0	0%	0	0%
Different Identity	0	0%	0	0%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	0	0%
Data not collected	0	0%	0	0%

(Only if Applicable) Housing Placements By Intervention Type: Housing with Services

Number of housing placements- Housing with Services	This Quarter					Year to Date	
	Number	Subset - Population A placed into Housing with Services	Percentage: Population A	Subset - Population B placed into Housing with Services	Percentage: Population B	Number	Percentage of annual goal
Total people	187					779	
Total households	113	100	88%	13	12%	490	109%

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	13	7%	45	6%
Asian or Asian American	8	4%	14	2%
Black, African American or African	15	8%	85	11%
Hispanic/Latina/e/o	50	27%	171	22%

Middle Eastern or North African	3	2%	7	1%
Native Hawaiian or Pacific Islander	5	3%	23	3%
White	123	66%	514	66%
Non-Hispanic White (subset of White category)	102	83%	451	88%
Client doesn't know	1	1%	2	0%
Client prefers not to answer	6	3%	21	3%
Data Not Collected	0	0%	1	0%
Disability status				
	#	%	#	%
Persons with disabilities	125	67%	522	67%
Persons without disabilities	58	31%	221	28%
Disability unreported	4	2%	36	5%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	80	43%	362	46%
Man (Boy, if child)	102	55%	399	51%
Culturally Specific Identity	0	0%	0	0%
Non-Binary	1	1%	6	1%
Transgender	2	1%	6	1%
Questioning	0	0%	1	0%
Different Identity	1	1%	1	0%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	2	0%
Data not collected	1	1%	5	1%

Housing Placements By Intervention Type: Housing Only

Number of housing placements- Housing Only	This Quarter					Year to Date	
	Number	Subset - Population A placed into Housing Only	Percentage: Population A	Subset - Population B placed into Housing Only	Percentage: Population B	Number	Percentage of annual goal
Total people	23					78	
Total households	15	8	53%	7	47%	57	57%

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	2	9%	3	4%
Asian or Asian American	0	0%	1	1%
Black, African American or African	1	4%	2	3%
Hispanic/Latina/e/o	1	4%	8	10%
Middle Eastern or North African	0	0%	0	0%
Native Hawaiian or Pacific Islander	0	0%	0	0%
White	20	87%	68	87%
Non-Hispanic White (subset of White category)	20	100%	61	90%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	1	1%
Data Not Collected	0	0%	2	3%
Disability status				
	#	%	#	%
Persons with disabilities	14	61%	50	64%
Persons without disabilities	8	35%	20	26%
Disability unreported	1	4%	8	10%

Gender identity				
	#	%	#	%
Woman (Girl, if child)	12	52%	45	58%
Man (Boy, if child)	10	43%	30	38%
Culturally Specific Identity	0	0%	0	0%
Non-Binary	0	0%	1	1%
Transgender	1	4%	2	3%
Questioning	0	0%	0	0%
Different Identity	0	0%	0	0%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	0	0%
Data not collected	0	0%	0	0%

Housing Placements By Intervention Type: Rapid Re-Housing (all Rapid Re-Housing subtypes)

Number of housing placements- Rapid Re-Housing	This Quarter					Year to Date	
	Number	Subset - Population A placed into Housing Only	Percentage: Population A	Subset - Population B placed into Housing Only	Percentage: Population B	Number	Percentage of annual goal
Total people	209					804	
Total households	95	34	36%	61	64%	371	124%

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	8	4%	32	4%
Asian or Asian American	5	2%	41	5%
Black, African American or African	22	11%	93	12%
Hispanic/Latina/e/o	101	48%	319	40%
Middle Eastern or North African	0	0%	1	0%

Native Hawaiian or Pacific Islander	21	10%	50	6%
White	76	36%	369	46%
Non-Hispanic White (subset of White category)	61	80%	302	82%
Client doesn't know	1	0%	1	0%
Client prefers not to answer	0	0%	15	2%
Data Not Collected	0	0%	1	0%
Disability status				
	#	%	#	%
Persons with disabilities	527	27%	272	34%
Persons without disabilities	150	72%	511	64%
Disability unreported	2	1%	21	3%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	111	53%	423	53%
Man (Boy, if child)	96	46%	358	45%
Culturally Specific Identity	0	0%	2	0%
Non-Binary	2	1%	9	1%
Transgender	0	0%	4	0%
Questioning	0	0%	2	0%
Different Identity	0	0%	1	0%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	4	1%
Data not collected	0	0%	2	0%

Housing Placements By Intervention Type: Eviction and Homelessness Prevention

Number of preventions	This Quarter					Year to Date	
	Number	Subset - Population A placed into Prevention	Percentage: Population A	Subset - Population B placed into Prevention	Percentage: Population B	Number	Percentage of annual goal
Total people	471					3345	
Total households	153	12	8%	141	92%	1145	82%

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	4	1%	50	1%
Asian or Asian American	20	4%	114	3%
Black, African American or African	65	14%	461	14%
Hispanic/Latina/e/o	219	46%	1700	51%
Middle Eastern or North African	13	3%	59	2%
Native Hawaiian or Pacific Islander	16	3%	161	5%
White	243	52%	1739	52%
Non-Hispanic White (subset of White category)	129	53%	969	56%
Client doesn't know	3	1%	9	0%
Client prefers not to answer	3	1%	8	0%
Data Not Collected	1	0%	5	0%
Disability status				
	#	%	#	%
Persons with disabilities	75	16%	532	16%
Persons without disabilities	392	83%	2725	81%
Disability unreported	4	1%	88	3%

Gender identity				
	#	%	#	%
Woman (Girl, if child)	252	54%	1850	55%
Man (Boy, if child)	216	46%	1482	44%
Culturally Specific Identity	0	0%	1	0%
Non-Binary	0	0%	6	0%
Transgender	0	0%	3	0%
Questioning	0	0%	0	0%
Different Identity	0	0%	0	0%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	0	0%
Data not collected	3	1%	6	0%

Section 2.B Regional Long-Term Rent Assistance Program

The following data represents a **subset** of the above Housing Placements data. The Regional Long-term Rent Assistance Program (RLRA) primarily provides permanent supportive housing to SHS priority Population A clients (though RLRA is not strictly limited to PSH or Population A).

RLRA data is not additive to the data above. Housing placements shown below are duplicates of the placements shown in the data above.

*Please disaggregate data for the **total number of people in housing using an RLRA voucher during the quarter and year to date.***

Regional Long-term Rent Assistance Quarterly Program Data	This Quarter					Year to Date	
	Number	Subset - Population A in RLRA	Percentage: Population A	Subset Population B in RLRA	Percentage: Population B	Number	Percentage of total
Number of RLRA vouchers issued during reporting period	143	135	94%	8	6%	565	
Number of people newly leased up	194	167	86%	27	14%	762	

during reporting period							
Number of households newly leased up during reporting period	123	110	90%	13	10%	487	
Number of people in housing using an RLRA voucher during reporting period	2481	1823	73%	658	27%	2679	
Number of households in housing using an RLRA voucher during reporting period	1457	1182	81%	275	19%	1585	
Number of people in housing using an RLRA voucher since July 1, 2021	3055	2322	76%	733	24%		
Number of households in housing using an RLRA voucher since July 1, 2021	1830	1508	82%	322	18%		

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	160	6%	167	6%
Asian or Asian American	53	2%	56	2%
Black, African American or African	316	13%	346	13%
Hispanic/Latina/e/o	701	28%	749	28%
Middle Eastern or North African	8	0%	8	0%
Native Hawaiian or Pacific Islander	83	3%	94	4%
White	1930	78%	2086	78%
Non-Hispanic White (subset of White category)	1264	51%	1367	51%
Client doesn't know	6	0%	6	0%
Client prefers not to answer	24	1%	24	1%
Data Not Collected	35	1%	37	1%

Disability status				
	#	%	#	%
Persons with disabilities	1269	51.1%	1382	51.6%
Persons without disabilities	1212	48.9%	1297	48.4%
Disability unreported	0	0.0%	0	0.0%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	1236	49.8%	1335	49.8%
Man (Boy, if child)	1203	48.5%	1297	48.4%
Culturally Specific Identity	0	0.0%	0	0.0%
Non-Binary	30	1.2%	31	1.2%
Transgender	13	0.5%	16	0.6%
Questioning	0	0.0%	0	0.0%
Different Identity	0	0.0%	0	0.0%
Client doesn't know	0	0.0%	0	0.0%
Client prefers not to answer	2	0.1%	3	0.1%
Data not collected	0	0.0%	1	0.0%

Section 2.C Other Data: Non-Housing Numeric Goals

This section shows progress to quantitative goals set in county annual work plans. Housing placement and prevention progress are already included in the above tables. This section includes goals such as shelter units and outreach contacts and other quantitative goals that should be reported on a quarterly basis. This data in this section may differ county to county, and will differ year to year, as it aligns with goals set in county annual work plans.

Instructions: Please complete the tables below, as applicable to your annual work plans in Quarter 2 and Quarter 4 Reports.

Number of people in Shelter	This Quarter					Year to Date
	Number	Subset - Population A in Shelter	Percentage: Population A	Subset - Population B in Shelter	Percentage: Population B	Number
Total people	925					1951
Total households	642	440	69%	202	31%	1369

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	35	4%	80	4%

Asian or Asian American	17	2%	36	2%
Black, African American or African	104	11%	250	13%
Hispanic/Latina/e/o	211	23%	444	23%
Middle Eastern or North African	8	1%	16	1%
Native Hawaiian or Pacific Islander	48	5%	100	5%
White	571	62%	1156	59%
Non-Hispanic White (subset of White category)	501	88%	1045	90%
Client doesn't know	2	0%	7	0%
Client prefers not to answer	20	2%	58	3%
Data Not Collected	1	0%	3	0%
Disability status				
	#	%	#	%
Persons with disabilities	552	60%	1141	58%
Persons without disabilities	317	34%	715	37%
Disability unreported	56	6%	95	5%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	403	44%	844	43%
Man (Boy, if child)	497	54%	1047	54%
Culturally Specific Identity	0	0%	3	0%
Non-Binary	11	1%	24	1%
Transgender	2	0%	13	1%
Questioning	1	0%	2	0%
Different Identity	1	0%	2	0%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	2	0%	11	1%
Data not collected	8	1%	10	1%

Number of people in Outreach**	This Quarter					Year to Date
	Number	Subset - Population A Engaged	Percentage: Population A	Subset - Population B Engaged	Percentage: Population B	Number
Total people	665					1,329
Total households	533					1,086
Sub-Set – Total people “Engaged” during reporting period	113	74	65%	39	35%	506
Sub-Set – Total households “Engaged” during reporting period	112	73	65%	39	35%	496

**The Following Section is only for participants that have a “Date of Engagement”

Race & Ethnicity	This Quarter		Year to Date	
	#	%	#	%
American Indian, Alaska Native or Indigenous	5	4%	17	3%
Asian or Asian American	1	1%	11	2%
Black, African American or African	11	10%	58	11%
Hispanic/Latina/e/o	20	18%	106	21%
Middle Eastern or North African	0	0%	2	0%
Native Hawaiian or Pacific Islander	2	2%	17	3%
White	66	58%	304	60%
Non-Hispanic White (subset of White category)	61	92%	277	91%
Client doesn’t know	87	77%	378	75%
Client prefers not to answer	23	20%	115	23%
Data Not Collected	0	3%	13	3%

Disability status				
	#	%	#	%
Persons with disabilities	87	77%	378	75%
Persons without disabilities	23	20%	115	23%
Disability unreported	2	3%	13	3%
Gender identity				
	#	%	#	%
Woman (Girl, if child)	45	40%	228	45%
Man (Boy, if child)	64	57%	259	51%
Culturally Specific Identity	0	0%	2	0%
Non-Binary	1	1%	6	1%
Transgender	0	0%	6	1%
Questioning	0	0%	0	0%
Different Identity	1	1%	2	0%
Client doesn't know	0	0%	0	0%
Client prefers not to answer	0	0%	2	0%
Data not collected	2	2%	4	1%

Section 3. Financial Reporting

Please complete the quarterly financial report and include the completed financial report to this quarterly report, as an attachment.

Glossary:

Supportive Housing Services: All SHS funded housing interventions that include PSH, RRH, Housing Only, Housing with Services, Preventions, and RLRA Vouchers. This also includes shelter, outreach, navigation services, employment services or any other SHS funding to help households exit homelessness and transition into safe, stable housing.

Supportive Housing: SHS housing interventions that include PSH, Housing Only and Housing with Services.

Regional Long Term Rent Assistance (RLRA): provides a flexible and continued rent subsidy that will significantly expand access to housing for households with extremely and very low incomes across the region. RLRA subsidies will be available for as long as the household needs and remains eligible for the subsidy, with no pre-determined end date. Tenant-based RLRA subsidies will leverage existing private market and regulated housing, maximizing tenant choice, while project-based RLRA subsidies will increase the availability of units in new housing developments. RLRA program service partners will cover payments of move-in costs and provide supportive services as needed to ensure housing stability. A Regional Landlord Guarantee will cover potential damages to increase participation and mitigate risks for participating landlords.

Shelter: Overnight Emergency Shelter that consists of congregate shelter beds PLUS non/semi-congregate units. Shelter definition also includes Local Alternative Shelters that have flexibility around limited amenities compared to HUD defined overnight shelters.

Day Shelter: Provides indoor shelter during daytime hours, generally between 5am and 8pm. Day shelters primarily serve households experiencing homelessness. The facilities help connect people to a wide range of resources and services daily. Including on-site support services such as restrooms, showers, laundry, mail service, haircuts, clothing, nutrition resources, lockers, ID support, etc.

Outreach: activities are designed to meet the immediate needs of people experiencing homelessness in unsheltered locations by connecting them with emergency shelter, housing, or critical services, and providing them with urgent, non-facility-based care. *Metro is using the HUD ESG Street Outreach model. The initial contact should not be focused on data. Outreach workers collect and enter data as the client relationship evolves. Thus, data quality expectations for street outreach projects are limited to clients with a date of engagement.*

Outreach Date of Engagement “Engaged”: the date an individual becomes engaged in the development of a plan to address their situation.

Population A: Extremely low-income; AND have one or more disabling conditions; AND Are experiencing or at imminent risk* of experiencing long-term or frequent episodes of literal homelessness.

Imminent Risk: Head of household who is at imminent risk of long-term homelessness within 14 days of the date of application for homeless assistance and/or has received an eviction. The head of household will still need to have a prior history of experiencing long-term homelessness or frequent episodes of literal homelessness.

Population B: Experiencing homelessness; OR have a substantial risk* of experiencing homelessness.

Substantial risk: A circumstance that exists if a household is very low income and extremely rent burdened, or any other circumstance that would make it more likely than not that without supportive housing services the household will become literally homeless or involuntarily doubled-up.

The following list are HUD HMIS approved Project Types. Metro recognizes SHS programs do not align with these project types exactly, and value that flexibility. However, to ensure the interpretations and findings are based upon correct interpretations of the data in quarterly reports and HMIS reports, we will reference these Project Types by the exact HUD name.

Here are the HUD Standards if needed, <https://files.hudexchange.info/resources/documents/HMIS-Data-Standards-Manual-2024.pdf>

Permanent Supportive Housing, “PH - Permanent Supportive Housing (disability required for entry)”: A long-term intervention intended to serve the most vulnerable populations in need of housing and supportive services to attribute to their housing success, which can include PBV and TBV programs or properties. Provides housing to assist people experiencing homelessness with a disability (individuals with disabilities or families in which one adult or child has a disability) to live independently.

Housing with Services, “PH - Housing with Services (no disability required for entry)”:

A project that offers permanent housing and supportive services to assist people experiencing homelessness to live independently but does not limit eligibility to individuals with disabilities or families in which one adult or child has a disability.

Housing Only, “PH - Housing Only”:

A project that offers permanent housing for people experiencing homelessness but does not make supportive services available as part of the project. May include Recovery Oriented Transitional Housing, or any other type of housing, not associated with PSH/RRH, that does include supportive services.

Rapid Re-Housing, “PH - Rapid Re-Housing” (Services Only and Housing with or without services):

A permanent housing project that provides housing relocation and stabilization services and/or short and/or medium-term rental assistance as necessary to help an individual or family experiencing homelessness move as quickly as possible into permanent housing and achieve stability in that housing.

Prevention, “Homelessness prevention”:

A project that offers services and/or financial assistance necessary to prevent an individual or family from moving into an emergency shelter or living in a public or private place not meant for human habitation. Component services and assistance generally consist of short-term and medium-term tenant-based or project-based rental assistance and rental arrears. Additional circumstances include rental application fees, security deposits, advance payment of last month's rent, utility deposits and payments, moving costs, housing search and placement, housing stability case management, mediation, legal services, and credit repair. This term differs from retention in that it designed to assist nonsubsidized market rate landlord run units.