



Metro
600 NE Grand Ave.
Portland, OR 97232-2736

Council meeting agenda

Thursday, July 9, 2026

10:00 AM

Beaverton City Hall, 12725 SW Millikan
Way, Beaverton, OR 97005;
<https://zoom.us/j/615079992> (Webinar ID:
615079992) or 253-205-0468 (toll free),
[https://www.youtube.com/watch?
v=27ix8ej_7D8](https://www.youtube.com/watch?v=27ix8ej_7D8)

This meeting will be held electronically and in person at the Beaverton City Hall, 12725 SW Millikan Way, Beaverton, OR 97005. You can join the meeting on your computer or other device by using this link: <https://zoom.us/j/615079992> (Webinar ID: 615 079 992); <https://www.youtube.com/@OregonMetro/streams>

1. Call to Order and Roll Call
2. Introductions and Meeting Overview
3. Candidate Interviews
4. Public Hearing on Vacancy in the Office of Metro District 4 Councilor

Those testifying in-person or electronically are encouraged to sign up in advance by calling 503-813-7591 or by emailing your name and the agenda item, if applicable, you wish to testify on. Those appearing in person may fill out a blue card found in the Council Chamber. Those requesting to comment virtually can using the "Raise Hand" feature in Zoom during the meeting. Individuals will have three minutes to testify unless otherwise stated at the beginning of the meeting. Written comments should be submitted electronically by emailing legislativecoordinator@oregonmetro.gov. Written comments received by 4:00 p.m. will be provided before the following day's Council meeting.

5. Council Nominations and Voting

6. Resolutions

- 6.1 Resolution No. 26-5624 For the Purpose of Appointing a
Councilor to Fill the Vacancy in the Office of Metro
Councilor for Council District 4

[RES 26-5624](#)

Attachments: [Resolution No. 26-5624](#)
[Ferguson, Jerika](#)
[Manous, Josh](#)
[Palacios, Miles](#)

7. **Appointed Metro District 4 Councilor Remarks**
8. **Other Business**
Includes opportunity for appointee to take oath of office.
9. **Adjourn**

Metro respects civil rights

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Thông báo về sự Metro không kỳ thị của

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Повідомлення Metro про заборону дискримінації

Metro з повагою ставиться до громадянських прав. Для отримання інформації про програму Metro із захисту громадянських прав або форми скарги про дискримінацію відвідайте сайт www.oregonmetro.gov/civilrights. або Якщощо вам потрібен перекладач на зборах, для задоволення вашого запиту зателефонуйте за номером 503-797-1700 з 8.00 до 17.00 у робочі дні за п'ять робочих днів до зборів.

Metro 的不歧視公告

尊重民權。欲瞭解Metro民權計畫的詳情，或獲取歧視投訴表，請瀏覽網站 www.oregonmetro.gov/civilrights。如果您需要口譯方可參加公共會議，請在會議召開前5個營業日撥打503-797-1700（工作日上午8點至下午5點），以便我們滿足您的要求。

Ogeysiiska takooris la'aanta ee Metro

Metro waxay ixtiraamtaa xuquuqda madaniga. Si aad u heshid macluumaad ku saabsan barnaamijka xuquuqda madaniga ee Metro, ama aad u heshid warqadda ka cabashada takoorista, booqo www.oregonmetro.gov/civilrights. Haddii aad u baahan tahay turjubaan si aad uga qaybqaadatid kullan dadweyne, wac 503-797-1700 (8 gallinka hore illaa 5 gallinka dambe maalmaha shaqada) shan maalmo shaqa ka hor kullanka si loo tixgaliyo codsashadaada.

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សេចក្តីជូនដំណឹងអំពីការមិនរើសអើងរបស់ Metro

ការគោរពសិទ្ធិពលរដ្ឋរបស់ ។ សំរាប់ព័ត៌មានអំពីកម្មវិធីសិទ្ធិពលរដ្ឋរបស់ Metro ឬដើម្បីទទួលបានការប្រឹក្សាស្តីពីរើសអើងសូមទូរស័ព្ទទៅលេខ 503-797-1700 ។ www.oregonmetro.gov/civilrights ។ បើលោកអ្នកត្រូវការអ្នកបកប្រែភាសានៅពេលអង្គប្រជុំសាធារណៈ សូមទូរស័ព្ទមកលេខ 503-797-1700 (ម៉ោង 8 ព្រឹកដល់ម៉ោង 5 ល្ងាច ថ្ងៃធ្វើការ) ប្រាំពីរថ្ងៃ ថ្ងៃធ្វើការ មុនថ្ងៃប្រជុំដើម្បីអាចឲ្យគេបកប្រែសម្រាប់លោកអ្នក ។

إشعار بعدم التمييز من Metro

تحتزم Metro الحقوق المدنية. للمزيد من المعلومات حول برنامج Metro للحقوق المدنية أو لإيداع شكوى ضد التمييز، يُرجى زيارة الموقع الإلكتروني www.oregonmetro.gov/civilrights. إن كنت بحاجة إلى مساعدة في اللغة، يجب عليك الاتصال مقدماً برقم الهاتف 503-797-1700 (من الساعة 8 صباحاً حتى الساعة 5 مساءً، أيام الاثنين إلى الجمعة) قبل خمسة (5) أيام عمل من موعد الاجتماع.

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Notificación de no discriminación de Metro

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Metro txoj kev ntxub ntxaug daim ntawv ceeb toom

Metro tributes cai. Rau cov lus qhia txog Metro txoj cai kev pab, los yog kom sau ib daim ntawv tsis txaus siab, mus saib www.oregonmetro.gov/civilrights. Yog hais tias koj xav tau lus kev pab, hu rau 503-797-1700 (8 teev sawv ntxov txog 5 teev tsaus ntuj weekdays) 5 hnuv ua hauj lwv ua ntej ntawm lub rooj sib tham.



Metro

600 NE Grand Ave.
Portland, OR 97232-2736
oregonmetro.gov

Agenda #: 6.1

File #: RES 26-5624

Agenda Date: 7/9/2026

Resolution No. 26-5624 For the Purpose of Appointing a Councilor to Fill the Vacancy in the Office of Metro Councilor for Council District 4

BEFORE THE METRO COUNCIL

FOR THE PURPOSE OF APPOINTING A)	RESOLUTION NO. 26-5624
REPLACEMENT TO FILL THE VACANCY IN)	
THE OFFICE OF METRO COUNCILOR FOR)	Introduced by Council President Juan Carlos
COUNCIL DISTRICT 4)	González

WHEREAS, on June 4, 2026, Metro Council adopted Resolution No. 26-5617, declaring a vacancy in the Office of Metro Councilor for Council District 4; and

WHEREAS, Metro Code Section 9.01.050 and Section 9.01.060 provide that the remaining members of the Metro Council must fill the vacancy by a majority vote through the remaining term of office; and

WHEREAS, Metro Code Section 9.01.060 provides the procedures to be followed by the Metro Council in making an appointment to fill the vacancy in the Office of Metro Councilor, and Metro Council affirms that it has complied with these procedures; and

WHEREAS, on July 9, 2026, the full Metro Council held a public hearing in District 4 and interviewed applicants for the Office of Metro Councilor for Council District 4; now therefore,

BE IT RESOLVED, that the Metro Council appoints _____ to fill the vacancy in the Office of Metro Councilor for Council District 4 for the remaining portion of the current term, ending January 4, 2027; now therefore,

ADOPTED by the Metro Council this 9th day of July 2026.

Juan Carlos González, Council President

Approved as to Form:

Carrie MacLaren, Metro Attorney

JERIKA C. FERGUSON

jerikaferguson@gmail.com | 509-981-0467 | Portland, OR - District 4

June 24, 2026

Metro Council District 4 Appointment Committee
Metro Regional Center
600 NE Grand Avenue
Portland, OR 97232

Dear Members of the Metro Council,

I am applying for appointment to the vacant position of Metro Councilor for District 4. I bring more than ten years of experience in nonprofit leadership and large-scale public-sector engagement, focused on aligning operations, partnerships, and systems to deliver measurable community outcomes.

I was born in Troutdale, Oregon and spent my early childhood in the region before moving to Washington at age eight. I returned home to Oregon in 2020 and have remained closely connected to the Portland metro area throughout my life, both personally and professionally. I also serve as Secretary for a District 4 neighborhood association, contributing to local civic processes and community input structures that inform neighborhood-level priorities.

During this time, I completed my MBA at Oregon State University, focusing on systems thinking and organizational management, which deepened how I understand coordination, accountability, and the design of regional systems that must work for the people they serve.

That perspective has shaped how I approach my work—not as something separate from place, but as something that must be accountable to it. For me, leadership is most effective when it is grounded in sustained participation in the systems and communities it seeks to serve.

This appointment represents an opportunity to ensure continuity of representation for District 4 while strengthening coordination across housing, transportation, and climate resilience priorities. I am prepared to step into that responsibility immediately and serve through the duration of the appointment term with the focus, responsiveness, and execution required for effective regional governance.

Reasons for Applying

I am applying because Metro plays a central role in shaping the systems that determine regional livability—housing supply, transportation access, climate resilience, and economic opportunity. These are not isolated policy areas; they require coordinated regional planning, aligned investment strategies, and consistent accountability across jurisdictions.

My decision to return to Oregon in 2020 was grounded in a commitment to sustained engagement in the communities I consider home. Since returning, I have focused my career on strengthening

organizations that serve local communities while working across public, private, and nonprofit sectors to improve outcomes.

In my current role as Interim Executive Director of Portland Community Football Club, I lead organizational strategy during a period of growth and transition. This work has reinforced the importance of coordination across systems, clarity of accountability structures, and cross-sector collaboration in delivering community outcomes. Across my career, I have worked in environments where alignment between funding, operations, and stakeholder engagement is essential to sustained impact, including leading statewide and national public-sector engagement efforts requiring coordination across government agencies, nonprofit organizations, and private-sector partners.

Skills and Qualifications

I bring direct experience in the core competencies required for regional governance, including fiscal oversight, systems management, cross-sector collaboration, and inter-jurisdictional coordination.

Previously, I served the Washington State Office of the Secretary of State and the U.S. Combined Federal Campaign, where I managed large-scale public-sector engagement systems. This included oversight of a statewide initiative engaging more than 120,000 participants and operating at approximately \$5 million annually. These roles required operational discipline, regulatory compliance, data-driven decision-making, and coordination across complex, multi-jurisdictional stakeholder environments.

Leadership and fiscal stewardship

- Oversight of diversified funding systems, including public grants, philanthropic support, and earned and contributed revenue, representing more than half of organizational funding, with responsibility for compliance, reporting, and long-term stewardship
- Development of multi-year organizational and resource allocation strategies to guide decision-making, strengthen sustainability, and ensure accountability across programs and operations
- Directed organizational strategy and cross-functional execution, ensuring alignment between revenue generation, program delivery, and internal systems to support stability and performance
- Executive leadership of a \$400–500K+ operating budget, with responsibility for setting organizational priorities, financial planning, revenue strategy, staffing decisions, and overall operational direction during a period of growth and transition
- Participated in public hearings and civic engagement processes, engaging in community and regional decision-making spaces and contributing to public dialogue on local priorities.

Regional partnerships and stakeholder coordination

- Built and sustained cross-sector partnerships across youth-serving, health equity, immigrant and refugee-serving, and community-based organizations to expand access to sport, recreation, and community connection for historically underserved communities across the Portland metropolitan region
- Serving as Secretary for a District 4 South Burlingame Neighborhood Association, contributing to local governance processes and community input structures that inform neighborhood-level priorities and engagement.
- Understanding the need for a multitude of collaboration partners, therefore have worked alongside regional sports and civic organizations, including Portland Timbers, Portland

Thorns, and Sport Oregon, and Portland Parks Foundation, as well as private-sector partners such as Nike and On, to strengthen pathways for participation, engagement, and community access

- Grounded in both professional and lived experience, approach equity as a systems issue—focused on reducing barriers to participation, expanding access to community resources, and strengthening inclusive networks that support belonging and opportunity
- Developed and maintained durable stakeholder networks spanning community organizations, institutional partners, and cross-sector collaborators, emphasizing trust-building, continuity, and shared accountability across differing priorities and capacities
- Facilitated coordination across partners to improve alignment, strengthen program delivery, and support sustained engagement through collaborative planning and shared outcomes

Systems evaluation and public accountability

- Designed and implemented systems for tracking performance, evaluating outcomes, and improving decision-making processes, strengthening transparency and accountability across programs and initiatives
- Applied data-informed approaches to assess effectiveness, identify gaps, and support continuous improvement in service delivery and organizational operations
- Coordinated cross-functional planning across operational and program areas to improve alignment, execution, and responsiveness during periods of growth and transition

Vision for the Region and Policy Goals

My vision for the Metro region is one of coordinated, equitable growth that strengthens housing access, transportation systems, and climate resilience while improving how regional investments are planned, evaluated, and communicated across jurisdictions.

I believe regional government is most effective when it reduces fragmentation across cities and counties and ensures that systems function for the people who depend on them every day—whether that is access to housing, reliable transportation, essential services, or community safety. In an interim role, I would focus on maintaining continuity while strengthening the coordination, transparency, and accountability needed for regional systems to function effectively.

This approach is grounded in a principle I return to in my work and community experience: communities do not thrive by accident. They thrive when systems are intentionally designed to reduce barriers, when institutions coordinate across jurisdictional lines, and when people have equitable access to the resources and support systems that allow them to participate fully in regional life.

1. Housing and regional coordination

Strengthen alignment between regional planning and local implementation to increase housing supply, reduce displacement pressures, and support mixed-income communities across the region. Focus on improving coordination across jurisdictions so housing production and land use decisions function as an integrated regional system rather than fragmented local efforts.

2. Transportation access and mobility

Support multimodal transportation investments that improve reliability, reduce commute burdens, and expand access to jobs, education, and essential services across jurisdictional boundaries. Emphasize regional coordination to ensure mobility functions as a connected system rather than isolated local networks.

3. Climate resilience and land use integration

Advance coordinated planning approaches that connect land use, transportation, and environmental systems to support long-term sustainability and climate adaptation. Strengthen regional capacity for climate resilience by integrating community-based preparedness and response systems-grounded in experience with PBEM and neighborhood-level emergency coordination that supports communication, and response during disruptions, such as extreme weather or down power lines. Prioritize alignment between regional infrastructure planning and local resilience networks to ensure preparedness systems are equitable, accessible, and effectively coordinated across jurisdictions.

4. Systems accountability and transparency

Improve how regional investments are evaluated and communicated by strengthening performance measurement frameworks, clarifying expected outcomes, and increasing public transparency. Ensure residents and partner jurisdictions can clearly understand how decisions are made, what outcomes are intended, and how progress is measured over time.

Commitment to Service

I understand this is an interim appointment intended to maintain continuity until the elected Councilor assumes office on January 4, 2027. I am prepared to serve in that capacity with consistency, engagement, and full accountability.

I am also prepared to participate fully in Council work sessions, meetings at the Metro Regional Center, and public interview proceedings as required. I respect the electoral process administered through the Multnomah County Elections Division and will support a smooth and transparent transition to the elected Councilor at the conclusion of the appointment term.

Thank you for your consideration. I would be honored to have the opportunity to be considered for this appointment and to serve District 4 and the broader Metro region.

Sincerely,

A handwritten signature in black ink, appearing to read 'Jerika Ferguson', with a long, sweeping underline.

Jerika Ferguson

EMPLOYMENT APPLICATION


Metro

Oregon Metro
600 NE Grand Ave

Portland, Oregon - 97232

<http://www.oregonmetro.gov> (<http://www.oregonmetro.gov>)

Ferguson, Jerika, C
Councilor - District 4

Received: 6/24/26
07:40 PM

For Official Use Only:

QUAL: _____

DNQ: _____

Experience

Training

Other: _____

PERSONAL INFORMATION

POSITION TITLE:

Councilor - District 4

Job Number:

2026-0997-COU

NAME: (Last, First, Middle)

Ferguson, Jerika, C

PERSON ID:

██████████

Date And Month Of Birth:

██████

ADDRESS: (Street, City, State, Zip Code)

██████████
██████████

HOME PHONE:

(509) 981-0467

EMAIL ADDRESS:

jerikaferguson@gmail.com

DRIVER'S LICENSE:

Yes
State: OR

LEGAL RIGHT TO WORK IN THE UNITED STATES?:

Yes No

HIGHEST LEVEL OF EDUCATION:

Master's Degree

PREFERENCES

SHIFTS YOU WILL ACCEPT:**WHAT TYPE OF JOB ARE YOU LOOKING FOR?**

Regular

TYPES OF WORK YOU WILL ACCEPT:

Full Time

EDUCATION

SCHOOL NAME:

Eastern Washington University

LOCATION:(City , State)

Cheney, WA

DID YOU GRADUATE?:

Yes No

DEGREE RECEIVED:

Bachelor's

MAJOR/MINOR: Government / History		
SCHOOL NAME: Oregon State University		
LOCATION:(City , State) Corvallis, OR	DID YOU GRADUATE? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	DEGREE RECEIVED: Master's
MAJOR/MINOR: Masters in Business Administration / Supply Chain and Logistics Management		
SCHOOL NAME: North Kitsap High School		
LOCATION:(City , State) Poulsbo, WA	DID YOU GRADUATE? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	DEGREE RECEIVED: High School Diploma

WORK EXPERIENCE

DATES: from January/2025 to Present	EMPLOYER: Portland Community F.C.	POSITION TITLE: Interim Executive Director
ADDRESS: (Street, City, State, Zip Code): Portland, OR		COMPANY URL: www.pcfc.co
HOURS PER WEEK: 40	# OF EMPLOYEES SUPERVISED: 4	

DUTIES:

Interim leadership role focused on organizational stability, operations, and strategic alignment during executive transition.

- Led strategic operations, communications, and organizational management for a multi-program nonprofit with a \$500K+ annual operating budget supporting 40+ staff, contractors, and volunteers across multiple sites
- Supervised and coached staff members while embedding equity-centered practices into organizational systems, communications, and operational processes
- Oversaw workplace operations including onboarding, policy implementation, IT systems, facilities, administrative functions, and collaboration platforms to improve efficiency, consistency, and employee experience
- Cultivated partnerships with foundation program officers, corporate sponsors, government agencies, and community organizations to diversify funding streams and strengthen external relationships
- Managed organizational realignment during leadership transition, strengthening communication flow, governance, and cross-functional coordination across staff, contractors, and Board leadership
- Oversaw program evaluation and organizational performance processes to ensure alignment with mission, strategic priorities, and community impact
- Directed internal and external communications strategy, improving organizational clarity, engagement, and alignment through leadership updates, meetings, and change-management communications
- Established systems and standards for reporting, transparency, information management, and operational consistency across organizational programs and services
- Guided vendor and consultant relationships, including IT, grant-writing, and operational service providers, managing scope, timelines, delivery, and accountability
- Presented monthly fundraising, financial, and program outcome reports to the Board of -Directors to support strategic decision-making
- Led strategic fundraising efforts, securing \$260K in multi-year foundation grants and cultivating \$70K+ in multi-year donor commitments
- Wrote and managed grant proposals representing more than 50% of total organizational revenue while coordinating grant compliance and post-award implementation
- Engaged with policymakers, including Oregon State Representatives and Portland City Council members, and provided public testimony on community issues

DATES:

from February/2022 to December/2024

EMPLOYER:

Portland Community F.C.

POSITION TITLE:

Operations Development Manager

ADDRESS: (Street, City, State, Zip Code):

Portland, OR

HOURS PER WEEK:

40

DUTIES:

Led operational systems, internal coordination, and program infrastructure supporting organizational growth and multi-program execution.

- Designed and improved operational systems to support cross-functional coordination across multiple concurrent programs and initiatives
- Supervised program staff and supported workflow coordination, performance tracking, and team alignment
- Strengthened organizational infrastructure during period of revenue growth from \$350K to \$500K+ by improving workflows, documentation, and communication practices
- Developed and implemented program tracking, evaluation, and reporting systems to improve accountability and organizational clarity
- Launched and develop systematized distribution channels for food access initiatives across Northeast Portland for more than 40 families and youth players
- Established standardized processes for program delivery, documentation, and internal communication across various teams
- Supported our leadership and board through timely communication, actionable steps, and status updates and timelines
- Managed program budgets and supported organizational planning and resource allocation decisions
- Built and maintained partnerships with nonprofit, foundation, and community stakeholders to support program continuity and coordination

REASON FOR LEAVING:

Request to step into Interim Executive Director role.

DATES:

from September/2020 to February/2022

EMPLOYER:

U.S. Combined Federal Campaign

POSITION TITLE:

Associate Director

ADDRESS: (Street, City, State, Zip Code):

Washington D.C. (Remote), MD

HOURS PER WEEK:

40

DUTIES:

Led national internal communications, cross-functional coordination, and operational alignment across distributed teams supporting a large-scale federal fundraising program.

- Improved engagement outcomes by 66% through coordinated communication and outreach strategies
- Developed and executed internal and external communications strategies supporting national campaign operations across multiple regions
- Managed coordination across four regional teams in six geographic zones, improving alignment, consistency, and information flow
- Built systems and workflows to support consistent messaging, campaign execution, and distributed team alignment
- Served as liaison between federal agencies, nonprofit organizations, and campaign leadership to ensure clear communication and operational coordination
- Delivered executive briefings, performance updates, and organizational communications to leadership stakeholders
- Strengthened stakeholder engagement through structured communication strategies and relationship management practices
- Supported data-informed decision-making through reporting, performance tracking, and operational analysis

REASON FOR LEAVING:

Looking for experience locally to Portland, OR.

DATES:

from March/2017 to September/2020

EMPLOYER:

Washington State Office of
the Secretary of State,
Combined Fund Drive

POSITION TITLE:

Development & Marketing
Manager

ADDRESS: (Street, City, State, Zip Code):

Olympia, WA

HOURS PER WEEK:

40

DUTIES:

Led statewide internal communications, stakeholder engagement, and operational coordination for a public-sector employee giving program serving 120,000 employees across multiple agencies.

- Developed communication materials, presentations, and messaging for diverse internal and external audiences
- Managed vendor relationships, bid contracts, and operational logistics for statewide campaigns and engagement initiatives
- Facilitated trainings, workshops, and engagement sessions to support consistent program understanding and execution across agencies
- Coordinated cross-agency communication, training, and stakeholder engagement initiatives to improve alignment and participation
- Collaborated with executive leadership on strategic planning and long-term program development
- Supported execution of statewide initiatives through planning, coordination, and stakeholder communication
- Used data and participation metrics to inform communication strategy and improve program effectiveness

DATES:

from March/2016 to February/2017

EMPLOYER:

Washington State Office of
the Secretary of State

POSITION TITLE:

Executive Assistant to the Deputy
Secretary of State

ADDRESS: (Street, City, State, Zip Code):

Olympia, WA

HOURS PER WEEK:

40

DUTIES:

Provided executive-level administrative, operational, and communications support within a fast-paced public-sector environment.

- Reviewed policy and legislative materials to support executive decision-making and organizational planning
- Supported executive communication and coordination across legislative, agency, and external stakeholders
- Coordinated communication between executive leadership, legislative staff, and government agencies to ensure alignment and information flow
- Managed executive scheduling, workflow coordination, and administrative operations to support organizational priorities
- Supported compliance activities for agency programs
- Maintained operational continuity and responsiveness in a high-pressure government environment

CERTIFICATES AND LICENSES**TYPE:**

Certificate of Achievement: Introduction to Incident Command System, higher Education

DATE ISSUED: June 2014	EXPIRATION DATE: No expiration	NUMBER: IS-00100.HE (ICS-100)	ISSUING AGENCY: FEMA, IACET- Emergency Management Institute
TYPE: Certificate of Achievement: Introduction to Incident Command System, Food and Drug Administration			
DATE ISSUED: June 2014	EXPIRATION DATE: No expiration	NUMBER: IS-00100.FDA (ICS-100)	ISSUING AGENCY: FEMA, IACET- Emergency Management Institute
TYPE: Certificate of Achievement: Introduction to Incident Command System, Healthcare/Hospital			
DATE ISSUED: June 2014	EXPIRATION DATE: No expiration	NUMBER: IS-00100.HCb (ICS-100)	ISSUING AGENCY: FEMA, IACET- Emergency Management Institute
TYPE: Certificate of Achievement: Introduction to Incident Command System, Federal Workers			
DATE ISSUED: June 2014	EXPIRATION DATE: No expiration	NUMBER: IS-00100.FWa (ICS-100)	ISSUING AGENCY: FEMA, IACET- Emergency Management Institute
TYPE: Certificate of Achievement: Introduction to Incident Command System			
DATE ISSUED: June 2014	EXPIRATION DATE: No expiration	NUMBER: IS-00100.b (ICS-100)	ISSUING AGENCY: FEMA, IACET- Emergency Management Institute

TYPE: 7 Habits of Highly Effective People			
DATE ISSUED: February 2020	EXPIRATION DATE: No expiration	NUMBER:	ISSUING AGENCY: Franklin Covey, The Ultimate Competitive Advantage - Bob Whitman
TYPE: Adobe InDesign CC Essentials			
DATE ISSUED: December 2015	EXPIRATION DATE: No expiration	NUMBER:	ISSUING AGENCY: Luminous Works, Authorized Adobe Training Center
TYPE: Adobe Photoshop CC Essentials			
DATE ISSUED: December 2015	EXPIRATION DATE: No expiration	NUMBER:	ISSUING AGENCY: Luminous Works, Authorized Adobe Training Center
TYPE: Mastering QuickBooks Class (14 CPE Credits)			
DATE ISSUED: May 2016	EXPIRATION DATE: No expiration	NUMBER:	ISSUING AGENCY: Real World Training, NASBA Sponsor ID #105567
TYPE: Supervisor Training Essentials Course			

DATE ISSUED: April 2019	EXPIRATION DATE: April 2019	NUMBER:	ISSUING AGENCY: Office of the Secretary of State
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SKILLS

OFFICE SKILLS:

Nothing Entered For This Section

OTHER SKILLS:

Nothing Entered For This Section

LANGUAGE(S):

Nothing Entered For This Section

SUPPLEMENTAL INFORMATION
Volunteer Experience

Board Member, South Burlingame Neighborhood Association (2025-Present); Council Advisor, Oregon State University, Center for Supply Chain Management (2022-Present); Co-Chair, Ambassador Council, Habitat for Humanity Portland Region(2023-2025); Environmental Steward, Stephens Creek (2025-Present); OSU MBA Association Network Member (2023-2024); Portland School District SUN Volunteer (2023); Founding Member, LGBTQ+ Safe Place Initiative, WA State Government (2017-2019); Trail Volunteer, Washington Trails Association (2015-2018); Wilderness First Aid Instructor, The Mountaineers (2015-2018); Legislative Intern, Washington State House of Representatives (2013)

Additional Information
Workplace Operations & Systems

Communications | Organizational Systems | Process Improvement | Workflow Design | Administrative Operations | Employee Experience | Documentation Standards

Leadership & Coordination

Cross-Functional Leadership | Team Supervision | Stakeholder Engagement | Executive Support | Project Management | Organizational Alignment

Communication & Engagement

External & Internal Communications Strategy | Executive Messaging | Facilitation | Training & Development | Relationship Management | Public-Sector Communication

Tools & Systems Microsoft 365 | Google Workspace | Smartsheet | Asana | QuickBooks | CRM Systems | Vendor Management Systems

Honors & Awards

Employee of the Year, Washington State Secretary of State's Office, 2016

Volunteer of the Year, Washington State Combined Fund Drive, 2015

Student-Athlete of the Year, Eastern Washington University, 2012

REFERENCES

Nothing Entered For This Section

Agency - Wide Questions

1. **What is your preferred name? If different than name already provided.**
n/a
2. **What are you pronouns? Select all that apply.**
She, her, hers.
3. **Are you a current employee of Metro?**
No
4. **Are you a previous employee of Metro?**
No
5. **Do you have any relatives working here?**
Yes
6. **Would you like to be considered for veterans' preference? In order to be considered for veterans' preference, you must provide proof of eligibility by submitting a copy of your DD214 or DD215 or NGB Form 22 indicating your discharge status, e.g., honorable discharge (or other than dishonorable discharge). Disabled veterans must supply a DD214 or NGB Form 22 and a public employment preference letter from the US Department of Veterans' Affairs. To be considered for veterans' preference during the initial round of screening, you must submit the required documentation to the Metro Human Resources Department no later than 5:00 p.m. on the deadline (closing) date of the recruitment. You must submit this documentation each time you apply. You may attach the required document(s) to this application, or you may send the document(s) by e-mail to jobs@oregonmetro.gov (please include the word "veteran" in the subject line of your e-mail) or by fax to 503-797-1798. **Applicants who do not supply the required documentation will not be given veterans' preference.**
No**
7. **Do you now, or will you in the future require sponsorship for employment visa status (e.g. H-1B visa status)?**
No
8. **If you answered 'Yes' to the question above, please specify what type of sponsorship is needed.**
n/a
9. **At Metro, we strive to cultivate diversity, advance equity, and practice inclusion in all of its work. This means attracting and empowering a workforce that is inclusive of a broad range of human qualities. Workplace diversity is both a moral imperative and a business strength, essential to providing quality support and services to our region. By clicking on the "Yes" button I agree, should I become an employee of Metro I will fulfill Metro's core values of public service, excellence, teamwork, respect, innovation, and sustainability. Builds and maintains positive relationships and contributes to a positive team atmosphere; engages others in ways that foster respect and trust. Encourages and appreciates diversity in people and ideas – seeks to understand the perspectives of others. Provides excellent customer service – assists the public, public officials and agency partners, and other employees in a professional and courteous manner with the goal of meeting or exceeding expectations. Practices continuous improvement - researches new possibilities, contributes ideas and stays current in field of work. Demonstrates sustainable practices in applicable field and generally for resource use and protection. Works assigned schedule (if applicable) and exhibits regular and predictable attendance. Works in a safe manner and follows safety policies, practices, and procedures. Complies with Metro and Metro's visitor venues policies, procedures and applicable work rules, applicable law, and collective bargaining agreements as appropriate.**
Yes
10. **Where did you FIRST learn about this opportunity?**
Metro jobs website

11. **If you answered 'Other' in the question above, please specifically state where you first heard about this opportunity. Otherwise, enter N/A.**

N/A

Job Specific Supplemental Questions

1. **Do you reside within the boundaries of District 4? You can verify your residential address here: <https://www.oregonmetro.gov/about-metro/metro-council/find-your-councilor>**
Yes
2. **Period of Residence within the boundaries of District 4: Please form answer in the following answer format: 00 Years/ 00 Months**
03 Years / 06 Months
3. **Please confirm your residential address. If you lived at more than one address in the past 12 months, please list all addresses and dates of residence.**
[REDACTED]
4. **Are you registered to vote? You can check your voter registration at: <https://secure.sos.state.or.us/orestar/vr/showVoterSearch.do?lang=eng&source=SOS>**
Yes
5. **Please verify your name as it appears on your voter registration.**
Jerika Ferguson
6. **Please list volunteer or community projects, groups, boards, or civic organizations in which you have participated.**
Secretary, South Burlingame Neighborhood Association (2025 – Present) | Rulemaking Advisory Council, MHOR (Present) | Council Advisor, Oregon State University, Center for Supply Chain Management (2022 – Present)| Environmental Steward, Stephens Creek (2025 - Present) | Team Member, Neighborhood Emergency Team (2025-Present) | Co-Chair, Habitat for Humanity Portland region (2023-2025)| OSU MBA Association Network Member (2023-2024) | Portland School District SUN Volunteer (2023) | Founding Member, LGBTQ+ Safe Place Initiative, WA State Government (2017-2019) | Trail Volunteer, Washington Trails Association (2015-2018) | Wilderness First Aid Instructor, The Mountaineers (2015-2018) | Legislative Intern, Washington State House of Representatives (2013)
7. **The role of Councilor of District 4 will begin service immediately upon appointment and serve until the newly elected Councilor for District 4 takes office in early 2027. If selected, are you available to serve this term of appointment?**
Yes
8. **Per Chapter V, Section 19(3) of the Metro Charter, a Metro elected officer may not be an elected officer of the state, city, county or special district (not including school district) during their term of office for Metro. If selected, are you able to comply with this appointment requirement?**
Yes
9. **Can you attend the candidate interviews and public hearing on July 9, 2026 at 10:00 a.m., either in-person at Beaverton City Hall or online?**
Yes

- 10. Please certify: I certify that the information I have provided in my application is, to the best of my knowledge, true and complete. I request and authorize you to disclose to Metro any documents or information that may be requested. I also authorize you to respond to any inquiry concerning my background in connection with the application for the position to Metro Councilor of District 4. I agree to hold you and your agents and employees harmless from all liability, which could relate in any way to the disclosure of information or an assessment or opinion of my suitability. I hereby release Metro as well as those contacted by Metro from any liability or damage, which may result from furnishing the information requested I hereby certify that I am an elector and resident withing the boundaries of Metro; that I will have been a resident for a continuous period of at least one year if and when I am selected, and that I am not an elected official of any other public body other than a school district, or, if an elected official, I will resign such office prior to appointment. If you certify all statements above, please enter your name in the space provided. If you certify all statements above, please enter your name in the space provided.**
- Jerika Ferguson

By clicking on the 'Accept' button, I certify that the information I have provided in my application or resume is given freely and is, to the best of my knowledge, true and complete. I understand that any false or misleading answer or statement will result in my being eliminated from further consideration or will be sufficient grounds for immediate dismissal at any time. Metro is given authority to contact present or previous employers and/or academic institutions; I request and authorize you to disclose to Metro any documents or information that may be requested. I also authorize you to respond to any inquiry concerning my background in connection with an application for employment. I agree to hold you and your agents and employees harmless from all liability, which could relate in any way to the disclosure of information or an assessment or opinion of my suitability for employment, which may be provided. I hereby release Metro, as well as those contacted by Metro from any liability or damage, which may result from furnishing the information requested.

This application was submitted by Ferguson, Jerika, C

Signature _____

Date _____

June 18, 2026

Re: Application for Appointment, Metro Councilor, District 4

To the Metro Council,

I am applying for the District 4 appointment because this is my home. Not in the abstract sense that Oregon is my home state, but in the specific, lived sense that the Metro area is the ground I have walked for most of my adult life. I have lived in Gresham, in Portland, in Beaverton, and for the past three years in District 4 in Hillsboro. I have built my life and my career here and spent much of my civic life working on the challenges that Metro is uniquely positioned to address. I know this district from the inside, and I want the opportunity to serve it.

Hillsboro is a remarkable city that does not always get described that way. It is home to one of the most significant concentrations of semiconductor manufacturing in the world, a vibrant and growing Latino community that has shaped the character of the city in ways that enrich everyone who lives here, and a housing market that has placed homeownership out of reach for many of the working families whose labor makes the regional economy function. Driving through downtown Hillsboro, through the neighborhoods around the MAX line, through the agricultural communities at the city's edges, I see a community in the middle of a transformation that could go well or poorly depending on the decisions made at the regional level over the next decade. I want to be part of making those decisions thoughtfully.

Metro is the only directly elected regional government in the United States, and that institutional uniqueness reflects something real about the Portland metropolitan area; the recognition that the challenges facing our communities do not stop at city limits and that solving them requires a body with the authority and the perspective to work across those boundaries. Housing affordability, homelessness, transportation access, land use, natural area preservation, and the integration of immigrant communities into the fabric of regional life are all challenges that belong to Metro's mandate in exactly that way. They are also the challenges I have spent my career and my civic life working on, and they are the challenges I want to bring to the Council.

I am the author of the Housing Opportunity and Mobility Expansion (HOME) Act, a complete 99-section conceptual statutory framework for a statewide affordable homeownership program currently seeking bipartisan legislative introduction. The HOME Act proposes a shared-equity model targeting households up to 200% of area median income (that is not a typo), using revenue bonds to fund a statewide homeownership program that builds long-term equity for working families while maintaining affordability through recapture provisions. Drafting it required deep engagement with Oregon housing finance law, revenue bond structures, income eligibility frameworks, and the relationship between housing policy, income stability, and community belonging. I understand how housing policy works at a technical level and why it matters at a human one. I have also lived housing instability personally, and that experience shapes how I think about solutions; not as an abstraction but as a matter of what it actually feels like to not know whether you will be able to stay where you are. Metro's role in distributing housing and homeless services funding, coordinating regional housing policy, addressing the "missing middle" opportunities, and managing the urban growth boundary are among the most consequential tools available to address this crisis. I want to use them deliberately and well.

The homelessness crisis in the Portland metropolitan area is not one problem. It is a convergence of failures across housing supply, behavioral health systems, substance use treatment capacity, and the economic conditions that have pushed working people to the margins of a regional economy that has grown faster than its infrastructure for supporting the people who power it. Addressing it requires holding all of those threads simultaneously rather than reaching for the solution that photographs well. I have worked directly with people experiencing homelessness throughout my career and my community service; as Vice President of the Board of Sweethearts of Portland, I helped raise funds for organizations delivering housing and services to houseless and LGBTQ+ youth, and I understand that lasting solutions require housing first, sustained support, and the patience to measure success in years rather than news cycles. Metro's funding and coordination role in this space is significant. I would bring that perspective to how we use it.

Transportation is not a separate issue from housing affordability and homelessness. It is the same issue viewed from a different angle. A family that cannot afford to live near where they work without a reliable transit connection is a family one car repair away from a crisis. A person experiencing homelessness who cannot get to a shelter, a treatment program, or a job interview because the bus does not run when they need it is a person the system has failed twice. Metro's role in regional transportation planning and the relationship between where we allow housing to be built and where we build the connections that make those locations livable is one of the most consequential things this body does. District 4 includes communities that are highly transit-dependent and communities where transit infrastructure has not kept pace with population growth and economic development. The MAX line through Hillsboro connects the western suburbs to the urban core, but the connections between that spine and the neighborhoods and worksites that surround it remain incomplete. I believe transportation investment is equity investment, and that the decisions we make about where transit goes and where it does not are decisions about which communities are welcome in this region's future.

Our immigrant communities are not a challenge to be managed. They are a source of strength, creativity, and cultural richness that makes this region more resilient and more interesting than it would otherwise be. Washington County and the broader Metro area are home to some of the most vibrant immigrant communities in Oregon, including significant Latino, Vietnamese, Russian, and Somali populations whose presence has shaped the character of the region in ways that benefit everyone who lives here. I have spent my civic life working alongside immigrant and underrepresented communities. As Co-Chair of the Coos County Community Action Committee for HIV Education and Prevention I designed outreach specifically for BIPOC and undocumented agricultural workers because they were the people the existing system was not reaching; I learned that effective outreach to immigrant communities requires building trust before asking anything of people, and that institutional credibility is earned through presence and follow-through rather than through formal authority. I bring that understanding to how I think about Metro's responsibility to ensure that regional services, planning decisions, and public engagement genuinely reach and include the rich diversity of the communities we serve.

My qualifications for this appointment extend beyond policy engagement. I have spent my career in compliance, operations, and supervisory leadership across complex, regulated environments. I understand how large organizations function, how to read a budget, how to build and maintain relationships across stakeholders with competing priorities, and how to communicate complex information clearly to decision makers and to the public. I have represented organizations in formal proceedings, managed multi-stakeholder coordination across jurisdictions, and built programs from scratch in environments where the existing infrastructure was inadequate. I know how government

works and how to work within it while pushing it toward better outcomes. I am also deeply familiar with Metro as an organization; I recently applied for the GAPD Coordinator position and spent significant time understanding Metro's structure, priorities, culture, and the specific challenges facing the Council and its staff. I am not coming to this body as an outsider.

I have been engaged in Oregon's civic and political life for most of my adult life. I volunteered on campaigns for Governor Barbara Roberts, Governor John Kitzhaber, Congressman Peter DeFazio, and State Senator Arnie Roblan. As a teenager I was elected Youth Speaker of the House through the Oregon YMCA Youth and Government program and later served as an adult advisor to that program. I understand how decisions get made in legislative and governmental settings, how coalitions are built across competing interests, and how to operate effectively in a politically complex environment while maintaining the independence of judgment that this appointment requires. I have served on nonprofit boards in governance roles, managed organizational budgets, and advocated for policy change at the local, state, and federal level. I know what it takes to do this work and I am prepared to do it.

The six months between the appointment and the swearing in of the newly elected councilor are not a placeholder period. They are an opportunity to establish relationships, learn the organization from the inside, contribute meaningfully to the Council's work on housing, transportation, and regional equity, and ensure that the transition to elected representation is smooth and informed. I would approach this appointment with the same seriousness and preparation I bring to every professional and civic commitment I make. I would show up, I would do the work, and I would represent District 4 with the care it deserves.

My vision for District 4 and for the region is grounded in a simple conviction: the Portland metropolitan area works best when it works for everyone who lives here, not just for those who arrived early or arrived with resources. That means housing people can afford without sacrificing transportation access or community connection. It means transit systems that reach the communities that depend on them most. It means land use decisions that welcome density and diversity rather than protecting the status quo at the expense of the next generation. It means a regional government that shows up for immigrant communities, for working families, for people experiencing homelessness, and for the young people who will inherit whatever we build or fail to build here. And it means preserving the natural areas, parks, and green spaces that make this region worth fighting for.

I am ready to do this work. I live in this district, I know its communities, and I have spent my adult life preparing for exactly this kind of public service. I would be honored to serve as the appointed District 4 Metro Councilor for the remainder of the current term, and to hand over the position to Councilor-elect Miles Palacios when he is sworn in on January 4, 2027.

Respectfully,

Joshua L. Manous

Josh Manous
Hillsboro, Oregon

EMPLOYMENT APPLICATION


Metro
**Oregon Metro
600 NE Grand Ave**
Portland, Oregon - 97232
<http://www.oregonmetro.gov> (<http://www.oregonmetro.gov>)

**Manous, Joshua, L
Councilor - District 4**
**Received: 6/18/26
01:32 PM**
For Official Use Only:

QUAL: _____

DNQ: _____

 Experience

 Training

 Other: _____

PERSONAL INFORMATION

POSITION TITLE:

Councilor - District 4

Job Number:

2026-0997-COU

NAME: (Last, First, Middle)

Manous, Joshua, L

PERSON ID:

[REDACTED]

ADDRESS: (Street, City, State, Zip Code)

[REDACTED]

HOME PHONE:

[REDACTED]

EMAIL ADDRESS:

[REDACTED]

DRIVER'S LICENSE:
 Yes
State: OR
**LEGAL RIGHT TO WORK IN
THE UNITED STATES?:**
 Yes No
HIGHEST LEVEL OF EDUCATION:

Some College

PREFERENCES

SHIFTS YOU WILL ACCEPT:

Day

WHAT TYPE OF JOB ARE YOU LOOKING FOR?

Regular

TYPES OF WORK YOU WILL ACCEPT:

Full Time

EDUCATION

SCHOOL NAME:

University of Oregon

LOCATION:(City , State)

Eugene, OR

DID YOU GRADUATE?
 Yes No
DEGREE RECEIVED:

No Degree

MAJOR/MINOR: Education		UNITS COMPLETED: 45
SCHOOL NAME: Oregon State University		
LOCATION:(City , State) Corvallis, OR	DID YOU GRADUATE? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	DEGREE RECEIVED: No Degree
MAJOR/MINOR: History		UNITS COMPLETED: 60
SCHOOL NAME: Marshfield High School		
LOCATION:(City , State) Coos Bay, OR	DID YOU GRADUATE? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	DEGREE RECEIVED: High School Diploma

WORK EXPERIENCE

DATES: from July/2018 to April/2025	EMPLOYER: Identity Theft Guard Solutions dba IDX	POSITION TITLE: ID Care Specialist II/Identity Recovery Specialist III
ADDRESS: (Street, City, State, Zip Code): 4145 SW Watson Ave STE 400 Beaverton, OR 97214		COMPANY URL: https://idx.us
PHONE NUMBER: (800) 298-7558	SUPERVISOR: Mary Littler - Recovery Team Manager	MAY WE CONTACT THIS EMPLOYER? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
HOURS PER WEEK: 45		

DUTIES:

- Conducted end-to-end investigations and complaint resolution for identity theft and fraud cases, gathering facts, reviewing records, interviewing complainants and third parties, and producing written findings and determinations.
- Managed 40 to 60 simultaneous active cases at baseline, with surge periods exceeding 100 concurrent cases, while conducting 12 to 28 intake assessments daily; maintained all deadlines and documentation standards throughout.
- Served as escalation specialist for emotionally distressed and high-risk clients; applied trauma-informed, one-voice de-escalation techniques to move volatile situations toward resolution without additional harm.
- Applied FCRA, FACTA, FDCPA, and elder abuse statutes to determine compliance, document findings, and explain obligations clearly to individuals navigating systems they had never encountered before.
- Produced all case correspondence and documentation to subpoena-ready standards; coordinated with law enforcement, district attorneys, courts, and government agencies across multiple jurisdictions.
- Investigated and resolved a wrongful arrest case spanning three counties and four jurisdictions; coordinated with law enforcement and DAs to build the evidentiary case resulting in all charges against the victim being dropped and all arrest and incarceration records expunged.
- Developed company's first Quality Assurance framework including monitoring tools, scorecards, and calibration methodology; presented as executive proposal for multi-site scalability.
- Conducted intake interviews, built case timelines, gathered evidence, and maintained accurate documentation in secure systems for high-volume caseload.

REASON FOR LEAVING:

company restructure after sale.

DATES:

from January/2016 to July/2018

EMPLOYER:

Fortior Solutions (formerly SureID)

POSITION TITLE:

Project Support Specialist III

ADDRESS: (Street, City, State, Zip Code):

5800 NE Pinefarm Ct #8563
Hillsboro, OR 97124

COMPANY URL:

<https://fortiorsolutions.com/>

PHONE NUMBER:

(503) 924-5300

SUPERVISOR:

Jim Robell - CEO

MAY WE CONTACT THIS EMPLOYER?

Yes No

HOURS PER WEEK:

40

DUTIES:

- Served as primary interagency contact between program managers, military base command staff, and law enforcement for access credentialing across 37 Department of Defense installations; coordinated sensitive security matters including negative entry list auditing under federal regulatory frameworks.
- Made access eligibility determinations under federal identity laws and DoD regulations; zero errors attributed to my decisions across three and a half years.
- Maintained all records in a proprietary secure database built to exceed federal data protection standards; produced written determinations and compliance reports.
- Automated Excel reporting using pivot tables and VBA macros, reducing reporting time by 60% and improving audit compliance.
- Reviewed documentation and verified eligibility under strict federal and DoD requirements; flagged discrepancies and escalated security concerns per protocol.

REASON FOR LEAVING:

left for opportunity with Identity Theft Guard Solutions/IDX

DATES: from May/2012 to December/2015	EMPLOYER: Comcast/Xfinity	POSITION TITLE: CAE IV
ADDRESS: (Street, City, State, Zip Code): 14243 SW Terman Rd Beaverton, OR 97005		
PHONE NUMBER: 503-617-1000	SUPERVISOR: various - various	MAY WE CONTACT THIS EMPLOYER? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
HOURS PER WEEK: 40		
DUTIES: <ul style="list-style-type: none"> • Provided high-volume customer service in a regulated environment, resolving complex account issues by researching records across multiple systems and documenting actions clearly for follow-through. • Processed customer payments and account credits accurately, generated receipts, and maintained clean transaction records and daily balancing with strong attention to detail. • Explained policies, procedures, and service requirements in plain language to customers and frontline staff, including in escalated or high-stress situations. • Supported quality and compliance expectations by reinforcing documentation standards, identifying repeat errors, and coaching staff on correct processes. • Assisted with training and process updates by developing or using job aids and reinforcing ethical service practices and consistent policy application. 		
REASON FOR LEAVING: I was seeking new opportunities.		
DATES: from January/2010 to May/2012	EMPLOYER: Sears Holding Corporation	POSITION TITLE: Sales Representative FitStudio by Sears
ADDRESS: (Street, City, State, Zip Code): 9800 SW Washington Square Rd Portland, OR 97223		
PHONE NUMBER: (503) 626-3110	SUPERVISOR: Letty Devera - Assistant Store Manager - Operations	MAY WE CONTACT THIS EMPLOYER? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
HOURS PER WEEK: 40	# OF EMPLOYEES SUPERVISED: 3	
DUTIES: <ul style="list-style-type: none"> • Provided high-volume customer service in a retail environment, including assisting customers in locating products in store and online and identifying appropriate products based on customer needs. • Performed cashiering and payment processing with accuracy; handled receipts and transactions while maintaining strong attention to detail and customer service standards. • Served as a subject matter resource for the store rewards program, communicating training materials and providing monthly program updates to approximately 200 store employees. • Provided on-the-job training to new cashiers through job shadowing, observation, and real-time coaching as they applied new skills. • Maintained professionalism with a wide range of customers, including those experiencing frustration or confusion, and ensured issues were resolved or routed appropriately. • Performed other duties as assigned in support of store operations and customer experience. 		

REASON FOR LEAVING: left for Comcast opportunity.		
DATES: from October/2007 to October/2009	EMPLOYER: Stream Global Services	POSITION TITLE: Learning and Development Site Manager
ADDRESS: (Street, City, State, Zip Code): 3601 SW Murray Blvd, STE 200 Beaverton, OR 97005		
PHONE NUMBER: 503-626-2800	SUPERVISOR: Wendy Bergeron - VP - Learning and Development for North America	MAY WE CONTACT THIS EMPLOYER? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
HOURS PER WEEK: 50	# OF EMPLOYEES SUPERVISED: 800	
DUTIES: <ul style="list-style-type: none"> • Directed site-wide training operations, including new hire onboarding, skill development, and update training for process and system changes in a high-volume environment. • Managed and coordinated a training team; scheduled coverage, assigned work, and ensured training deliverables were completed on deadline. • Developed and maintained SOPs, job aids, and written training materials to standardize documentation practices and improve process consistency. • Tracked training readiness and performance indicators; adjusted coaching and curriculum to address quality gaps and reduce repeat errors. • Partnered with operations leadership and internal stakeholders to implement policy and workflow updates and reinforce accurate, consistent execution. • Built and led a senior escalations team; managed queues, documentation standards, and deadline-driven work in a high-volume environment. • Coordinated urgent issue resolution across teams and stakeholders; maintained accurate records, clear handoffs, and complete documentation under time pressure. • Created and reinforced case ownership rules and written workflows to reduce repeat errors and improve consistency. 		
REASON FOR LEAVING: Learning and Development and Quality Assurance were combined under one manager for cost saving. I was least senior of the two managers.		
DATES: from February/2006 to January/2009	EMPLOYER: Sweethearts of Portland	POSITION TITLE: Vice President of the Board of Directions (1yr) and Board of Directors Member at Large (1yr)
ADDRESS: (Street, City, State, Zip Code): Portland, OR		
SUPERVISOR: none - n/a		
HOURS PER WEEK: 20		

DUTIES:

Provided board-level governance and strategic guidance for a nonprofit serving unhoused and LGBTQ+ youth in Portland, ensuring programming decisions centered equity, dignity, and community need.

Supported fundraising and community partnership development to sustain direct services for vulnerable youth populations.

REASON FOR LEAVING:

This was volunteer work and I needed to prioritize other life needs at the time.

DATES:

from June/2006 to September/2007

EMPLOYER:

Xerox (formerly Affiliated Computer Services)

POSITION TITLE:

Quality Assurance Manager

ADDRESS: (Street, City, State, Zip Code):

18277 SW Boones Ferry Rd Bldg A
Tualatin, OR 97062

PHONE NUMBER:

503-567-3910

SUPERVISOR:

Tracy Davis - Site General Manager

MAY WE CONTACT THIS EMPLOYER?

Yes No

HOURS PER WEEK:

50

OF EMPLOYEES SUPERVISED:

25

DUTIES:

- Led quality assurance and compliance initiatives in a high-volume contact center environment, including audits, scorecards, calibration sessions, and documentation standards.
- Reviewed records and work products for accuracy, completeness, and policy compliance; documented findings and delivered corrective feedback and coaching.
- Supervised managers and frontline staff; conducted performance reviews, created development plans, and addressed performance gaps with clear expectations and follow-through.
- Produced KPI, quality, and customer experience reporting; identified error trends and worked with leadership to implement process improvements.
- Developed and reinforced repeatable procedures and training supports to improve consistency and reduce errors across teams.

REASON FOR LEAVING:

Left for opportunity with Stream Global Services.

DATES:

from January/1996 to December/1998

EMPLOYER:

Coos County Community Action Group for HIV Prevention and Education

POSITION TITLE:

Co Chair

ADDRESS: (Street, City, State, Zip Code):

Coos Bay, OR

SUPERVISOR:

Linda Manous - Co Chair

MAY WE CONTACT THIS EMPLOYER?

Yes No

HOURS PER WEEK:

20

OF EMPLOYEES SUPERVISED:

6

DUTIES:

Co-led community outreach and education efforts targeting underrepresented populations including communities of color and undocumented agricultural workers, coordinating with county health staff and community partners to improve access to health services.

Demonstrated commitment to equitable, culturally responsive community engagement by developing outreach strategies tailored to populations facing language barriers, stigma, and systemic access challenges.

REASON FOR LEAVING:

This was a volunteer role with the county/state, and the county/state sponsored program ended.

CERTIFICATES AND LICENSES

Nothing Entered For This Section

SKILLS**OFFICE SKILLS:**

Typing: 60 WPM

OTHER SKILLS:

Use of Microsoft Suite of Applications including M - Intermediate - 10 years, 0 months
 Trauma Informed Communication - Intermediate - 7 years, 0 months
 Assessing Family Needs and Strengths: FANS-Trauma - Beginner - 0 years, 1 months
 Customer Management System/Data Base - Expert - 15 years, 0 months
 Customer Service (in-person/phone/email) - Expert - 14 years, 0 months
 High-accuracy Data Entry - Expert - 10 years, 0 months
 Records Management / Document Control (electronic) - Expert - 10 years, 0 months
 Microsoft Outlook - Intermediate - 15 years, 0 months
 Microsoft Word - Intermediate - 15 years, 0 months
 Microsoft Excel (sort/filter, formulas, pivots) - Intermediate - 10 years, 0 months
 Mail Processing / High-volume Mailings - Intermediate - 7 years, 0 months
 De-escalation / Conflict Resolution - Expert - 15 years, 0 months
 Policy & Procedure Interpretation to public - Expert - 10 years, 0 months
 Confidentiality / PII Handling - Expert - 15 years, 0 months

LANGUAGE(S):

Nothing Entered For This Section

SUPPLEMENTAL INFORMATION**Additional Information**

Completed trainings from the National Child Traumatic Stress Network (NCTSN):
 Adolescent Trauma and Substance Abuse
 Assessing Family's Needs and Strengths: Introduction to FANS-Trauma

REFERENCES**REFERENCE TYPE:**

Professional

NAME:

Matt Cokely

POSITION:**ADDRESS:** (Street, City, State, Zip Code)

Forest Grove, OR

EMAIL ADDRESS: [REDACTED]		PHONE NUMBER: [REDACTED]
REFERENCE TYPE: Professional	NAME: Bryan Wright	POSITION: Executive Vice President Tennessee Farm Bureau
ADDRESS: (Street, City, State, Zip Code) [REDACTED] [REDACTED]		
EMAIL ADDRESS: [REDACTED]		PHONE NUMBER: [REDACTED]
REFERENCE TYPE: Professional	NAME: Mary Littler	POSITION: Recovery Team Manager
ADDRESS: (Street, City, State, Zip Code) [REDACTED] [REDACTED]		
EMAIL ADDRESS: [REDACTED]		PHONE NUMBER: [REDACTED]
REFERENCE TYPE: Professional	NAME: Brent Vanloo	POSITION: Executive Leader of Software and Innovation
ADDRESS: (Street, City, State, Zip Code) [REDACTED]		
EMAIL ADDRESS: [REDACTED]		PHONE NUMBER: [REDACTED]
REFERENCE TYPE: Personal	NAME: Rick Osborn	POSITION: former Director of Comms Senate Democrats, Oregon Legislature. Coos County Commissioner elect
ADDRESS: (Street, City, State, Zip Code) [REDACTED]		
EMAIL ADDRESS: [REDACTED]		PHONE NUMBER: [REDACTED]

Agency - Wide Questions

1. **What is your preferred name? If different than name already provided.**
Josh Manous
2. **What are you pronouns? Select all that apply.**
He, him, his.
3. **Are you a current employee of Metro?**
No
4. **Are you a previous employee of Metro?**
No
5. **Do you have any relatives working here?**
No
6. **Would you like to be considered for veterans' preference? In order to be considered for veterans' preference, you must provide proof of eligibility by submitting a copy of your DD214 or DD215 or NGB Form 22 indicating your discharge status, e.g., honorable discharge (or other than dishonorable discharge). Disabled veterans must supply a DD214 or NGB Form 22 and a public employment preference letter from the US Department of Veterans' Affairs. To be considered for veterans' preference during the initial round of screening, you must submit the required documentation to the Metro Human Resources Department no later than 5:00 p.m. on the deadline (closing) date of the recruitment. You must submit this documentation each time you apply. You may attach the required document(s) to this application, or you may send the document(s) by e-mail to jobs@oregonmetro.gov (please include the word "veteran" in the subject line of your e-mail) or by fax to 503-797-1798. **Applicants who do not supply the required documentation will not be given veterans' preference.**
No**
7. **Do you now, or will you in the future require sponsorship for employment visa status (e.g. H-1B visa status)?**
No
8. **If you answered 'Yes' to the question above, please specify what type of sponsorship is needed.**
none
9. **At Metro, we strive to cultivate diversity, advance equity, and practice inclusion in all of its work. This means attracting and empowering a workforce that is inclusive of a broad range of human qualities. Workplace diversity is both a moral imperative and a business strength, essential to providing quality support and services to our region. By clicking on the "Yes" button I agree, should I become an employee of Metro I will fulfill Metro's core values of public service, excellence, teamwork, respect, innovation, and sustainability. Builds and maintains positive relationships and contributes to a positive team atmosphere; engages others in ways that foster respect and trust. Encourages and appreciates diversity in people and ideas – seeks to understand the perspectives of others. Provides excellent customer service – assists the public, public officials and agency partners, and other employees in a professional and courteous manner with the goal of meeting or exceeding expectations. Practices continuous improvement - researches new possibilities, contributes ideas and stays current in field of work. Demonstrates sustainable practices in applicable field and generally for resource use and protection. Works assigned schedule (if applicable) and exhibits regular and predictable attendance. Works in a safe manner and follows safety policies, practices, and procedures. Complies with Metro and Metro's visitor venues policies, procedures and applicable work rules, applicable law, and collective bargaining agreements as appropriate.**
Yes
10. **Where did you FIRST learn about this opportunity?**
Metro jobs website

11. **If you answered 'Other' in the question above, please specifically state where you first heard about this opportunity. Otherwise, enter N/A.**

governmentjobs.com

Job Specific Supplemental Questions

1. **Do you reside within the boundaries of District 4? You can verify your residential address here:**
<https://www.oregonmetro.gov/about-metro/metro-council/find-your-councilor>
Yes
2. **Period of Residence within the boundaries of District 4: Please form answer in the following answer format: 00 Years/ 00 Months**
10 Years / 11 Months
3. **Please confirm your residential address. If you lived at more than one address in the past 12 months, please list all addresses and dates of residence.**
[REDACTED]
4. **Are you registered to vote? You can check your voter registration at:**
<https://secure.sos.state.or.us/orestar/vr/showVoterSearch.do?lang=eng&source=SOS>
Yes
5. **Please verify your name as it appears on your voter registration.**
Joshua L Manous
6. **Please list volunteer or community projects, groups, boards, or civic organizations in which you have participated.**
Co-Chair, Coos County Community Action Committee for HIV Education and Prevention, 1996-1998. Vice President of Board, Sweethearts of Portland, 2006-2009. Oregon YMCA Youth and Government, Youth Speaker of the House; later Adult Advisor. Campaign volunteer: Governor Barbara Roberts, Governor John Kitzhaber, Congressman Peter DeFazio, State Senator Arnie Roblan, State Representative Michael Lehman. Author, Housing Opportunity and Mobility Expansion (HOME) Act, 2025-present. Volunteer, Habitat for Humanity, 2026.
7. **The role of Councilor of District 4 will begin service immediately upon appointment and serve until the newly elected Councilor for District 4 takes office in early 2027. If selected, are you available to serve this term of appointment?**
Yes
8. **Per Chapter V, Section 19(3) of the Metro Charter, a Metro elected officer may not be an elected officer of the state, city, county or special district (not including school district) during their term of office for Metro. If selected, are you able to comply with this appointment requirement?**
Yes
9. **Can you attend the candidate interviews and public hearing on July 9, 2026 at 10:00 a.m., either in-person at Beaverton City Hall or online?**
Yes

- 10. Please certify: I certify that the information I have provided in my application is, to the best of my knowledge, true and complete. I request and authorize you to disclose to Metro any documents or information that may be requested. I also authorize you to respond to any inquiry concerning my background in connection with the application for the position to Metro Councilor of District 4. I agree to hold you and your agents and employees harmless from all liability, which could relate in any way to the disclosure of information or an assessment or opinion of my suitability. I hereby release Metro as well as those contacted by Metro from any liability or damage, which may result from furnishing the information requested I hereby certify that I am an elector and resident withing the boundaries of Metro; that I will have been a resident for a continuous period of at least one year if and when I am selected, and that I am not an elected official of any other public body other than a school district, or, if an elected official, I will resign such office prior to appointment. If you certify all statements above, please enter your name in the space provided. If you certify all statements above, please enter your name in the space provided.**
- Joshua Levi Manous

By clicking on the 'Accept' button, I certify that the information I have provided in my application or resume is given freely and is, to the best of my knowledge, true and complete. I understand that any false or misleading answer or statement will result in my being eliminated from further consideration or will be sufficient grounds for immediate dismissal at any time. Metro is given authority to contact present or previous employers and/or academic institutions; I request and authorize you to disclose to Metro any documents or information that may be requested. I also authorize you to respond to any inquiry concerning my background in connection with an application for employment. I agree to hold you and your agents and employees harmless from all liability, which could relate in any way to the disclosure of information or an assessment or opinion of my suitability for employment, which may be provided. I hereby release Metro, as well as those contacted by Metro from any liability or damage, which may result from furnishing the information requested.

This application was submitted by Manous, Joshua, L

Signature _____

Date _____

6/20/2026

Metro President Juan Carlos Gonzalez and the Oregon Metro Council,

I am writing to express my desire to be appointed to the open Metro Councilor seat representing Oregon Metro Council District 4. As a candidate for this appointment, I bring with me a wealth of experience, a deep connection to Oregon politics, and a proven track record of public service as a local government official. I have previously worked in the state legislature, the governor's office, and the lobby as well as nonprofit administration. My portfolio of policy experience includes climate and environment, health care and human services, taxes, revenue, and education.

I am determined to invest in my community with a proven record of care and intention in the growth of our community. I am dedicated to Washington County, the Metro Region, and all Oregonians.

My vision for service begins, but does not end, with these three reasons: affordable and accessible housing, reliable transportation, and economic development that creates opportunity

- **Housing:** Oregonians living in multifamily housing experience instability caused by rising rents and displacement. Stable, affordable housing allows residents to stay rooted in their communities. Expanding access to affordable housing and strengthening renter protections will help address disparities that disproportionately impact communities of color.
- **Transportation:** Public transit throughout the tri-county area must be reliable and safe. Walkable sidewalks, proper street lighting, and accessible bus stops are basic investments that allow young people and working families to get to school, work, and community spaces safely. Transportation access supports economic mobility and makes civic participation, including voting, more accessible.
- **Economic Development:** We must create clear pathways into stable careers. Expanding apprenticeship programs, supporting unions, and encouraging responsible business growth will ensure that young people have access to living-wage jobs. This kind of growth is only possible through equitable partnership between labor, business, and government.

Oregon's future depends on whether we build systems that provide stability, opportunity, and access for everyone. These priorities reflect that commitment. I am motivated by the belief that local government is the most critical entity influencing the well being of everyday Oregonians.

Thank you for your time and consideration.

Sincerely,



Miles Palacios
Tualatin Hills Park and Recreation District, Board Director
Oregon Metro, Councilor-Elect District 4

EMPLOYMENT APPLICATION



Oregon Metro
600 NE Grand Ave

Portland, Oregon - 97232
<http://www.oregonmetro.gov>
(<http://www.oregonmetro.gov>)

Palacios, Austin, Miles
Councilor - District 4

Received: 6/20/26 09:09 AM

For Official Use Only:

QUAL: _____

DNQ: _____

Experience

Training

Other: _____

PERSONAL INFORMATION

POSITION TITLE:

Councilor - District 4

Job Number:

2026-0997-COU

NAME: (Last, First, Middle)

Palacios, Austin, Miles

PERSON ID:

██████████

Date And Month Of Birth:

██████

ADDRESS: (Street, City, State, Zip Code)

██████████
██████████
██████████

HOME PHONE:

██████████

EMAIL ADDRESS:

████████████████████

DRIVER'S LICENSE:

Yes

State: OR

LEGAL RIGHT TO WORK
IN THE UNITED
STATES?:

Yes No

HIGHEST LEVEL OF EDUCATION:

Bachelor's Degree

PREFERENCES

SHIFTS YOU WILL ACCEPT:

Day , Evening

WHAT TYPE OF JOB ARE YOU LOOKING FOR?

Regular

TYPES OF WORK YOU WILL ACCEPT:

Full Time

EDUCATION

SCHOOL NAME:

University of Oregon – Robert D. Clark Honors
College

LOCATION:(City , State) Eugene, OR	DID YOU GRADUATE? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	DEGREE RECEIVED: Bachelor's
MAJOR/MINOR: Political Science and Sociology		

WORK EXPERIENCE

DATES: from July/2021 to Present	EMPLOYER: Oregon Association of Student Councils	POSITION TITLE: Executive Director
ADDRESS: (Street, City, State, Zip Code): 707 13th Street SE, Suite 100 Salem, OR 97301		COMPANY URL: www.oasc.org
PHONE NUMBER: (971) 237-9855	SUPERVISOR: Miles Palacios - Executive Director	MAY WE CONTACT THIS EMPLOYER? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
HOURS PER WEEK: 60	# OF EMPLOYEES SUPERVISED: 6	
DUTIES: Plan and host leadership development focused programming for middle and high school students at camps and conferences across the state Provide Continuing Education Unit opportunities for educators Maintain a network of resources for Oregon student leadership programs Plan a budget ranging from \$250,000 – \$500,000/yr Manage and implement the Organization's Strategic Plan Prioritize equity development threaded throughout OASC programs Develop a legislative agenda and advocate on behalf of OASC members in the Legislature		
REASON FOR LEAVING: Looking for new opportunities		
DATES: from May/2026 to June/2026	EMPLOYER: Hospital Association of Oregon	POSITION TITLE: Government Relations Manager
ADDRESS: (Street, City, State, Zip Code): Tualatin, OR		
HOURS PER WEEK: 40		

DUTIES:

HAO is involved in a wide array of state and federal legislation, rule making, and litigation that involves healthcare in Oregon.

DATES:

from February/2025 to May/2026

EMPLOYER:

Oregon Legislature -
Senator Wlnsvey Campos

POSITION TITLE:

Chief of Staff

ADDRESS: (Street, City, State, Zip Code):

Salem, OR

HOURS PER WEEK:

40

DUTIES:

Led Representative's legislative agenda on health care policies and human services budgetary conversations. Collaborated with legislators, capitol, agency and governor's staff, stakeholders, and constituents on major budget topics related to the Joint Ways and Means Human Services Subcommittee. Advised on policy creation and community impact of legislation, including fiscal analysis of priority legislation and budgetary bills.

As Campos' chief of staff I took point on several policies, notably SB 1570 (2026), the Healthcare Without Fear Act.

I also renewed my membership as a member of the Oregon Legislative Staff Union, represented by IBEW Local 89.

DATES:

from August/2024 to
January/2026

EMPLOYER:

Association of Oregon
Counties

POSITION TITLE:

Government Relations Manager

ADDRESS: (Street, City, State, Zip Code):

Salem, OR

MAY WE CONTACT THIS EMPLOYER?

Yes No

HOURS PER WEEK:

40

DUTIES:

AOC Governance, Revenue, and Economic Development portfolio is actively involved in a wide array of state and federal legislation, rulemaking, and litigation that impact the governance of counties, such as finance and accounting, home rule, insurance, personnel and employment, economic development, public contracting, public records and meetings, assessment and taxation, and other policy issues that promote and support the efficient and effective operation of county government.

DATES:

from January/2021 to July/2021

EMPLOYER:

Representative Wlnsvey
Campos

POSITION TITLE:

Legislative Director

ADDRESS: (Street, City, State, Zip Code):

900 Court St NE
Salem, OR 97301

PHONE NUMBER: (971) 237-9855	SUPERVISOR: Wlnsvey Campos - State Representative HD 28	MAY WE CONTACT THIS EMPLOYER? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
HOURS PER WEEK: 40	# OF EMPLOYEES SUPERVISED: 1	
DUTIES: Led Representative's legislative agenda on health care policies, notably for a multi-million dollar Medicaid expansion Advised on policy creation and community impact of legislation Fiscal analysis of priority legislation and budgetary bills		
REASON FOR LEAVING: End of Legislative Session		
DATES: from June/2020 to December/2020	EMPLOYER: Friends of Deb Patterson	POSITION TITLE: Field Director
ADDRESS: (Street, City, State, Zip Code): Salem, OR 97301		COMPANY URL: www.DebPattersonOR.org
SUPERVISOR: Malea Kirkland - Campaign Manager	MAY WE CONTACT THIS EMPLOYER? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
HOURS PER WEEK: 50	# OF EMPLOYEES SUPERVISED: 2	
DUTIES: As Field Director, I recruit, train, communicate with, and lead the campaigns volunteers in all voter outreach efforts. Communicating with endorsing organizations for coordinated campaigning is also key to being successful in this role. Other duties include copywriting, media management, participating in campaign strategy conversations, and more.		
REASON FOR LEAVING: End of the general election.		
DATES: from February/2020 to June/2020	EMPLOYER: Friends of Ben Bowman	POSITION TITLE: Campaign Manager
ADDRESS: (Street, City, State, Zip Code): Tigard, OR 97223		
PHONE NUMBER: 503-819-0121	SUPERVISOR: NA	MAY WE CONTACT THIS EMPLOYER? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
HOURS PER WEEK: 60	# OF EMPLOYEES SUPERVISED: 1	

DUTIES:

Manages the candidate's volunteers in the day-to-day, a team of 60, and manages campaign staff, a Field Director and media specialist. Assisting the candidate in all matters related to the campaign, including: maintaining their schedule, coordinating call times, planning events, staffing at meetings, overseeing campaign budget, assisting in endorsement questionnaires, and anything else that is needed. Developed a field plan for Oregon Senate District 18, used by the Field Director to implement strategic canvassing efforts with our volunteers. Trained volunteers on voter contact and NGP VAN (mobile version, MiniVAN).

REASON FOR LEAVING:

The primary ended.

DATES:

from September/2018 to
March/2020

EMPLOYER:

Office of the Oregon
Governor

POSITION TITLE:

Operations and Policy Analyst 1

ADDRESS: (Street, City, State, Zip Code):

900 Court St NE
Salem, OR 97301

COMPANY URL:

<https://www.oregon.gov/gov/Pages/index.aspx>

SUPERVISOR:

Shelby Campos - Director of
Operations

MAY WE CONTACT THIS EMPLOYER?

Yes No

HOURS PER WEEK:

40

DUTIES:

Providing administrative support to the Carbon Policy Office and the Oregon Environmental Justice Task Force (EJTF). Duties include scheduling, preparing materials for meetings, staffing events and meetings, policy research and various other duties.

REASON FOR LEAVING:

Left to work in the 2020 campaign cycle as a Campaign Manager for State Senate primary race.

DATES:

from April/2019 to March/2020

EMPLOYER:

Office of the Oregon
Governor

POSITION TITLE:

Aide to the First Gentleman

ADDRESS: (Street, City, State, Zip Code):

900 Court St NE
Salem, OR 97301

COMPANY URL:

<https://www.oregon.gov/gov/Pages/index.aspx>

SUPERVISOR:

Dan Little - First Gentleman of
Oregon

MAY WE CONTACT THIS EMPLOYER?

Yes No

HOURS PER WEEK:

40

DUTIES:

Conducted research on state policies, legislation and non-profit organizations to advance the mission of the First Gentleman's "Roadmap to the Outdoors Initiative" and Oregon's Outdoor Recreation Policies. Other duties included staffing the First Gentleman at events & conferences, coordinating with outside entities on a variety of projects and attending National Conferences to further enhance his work.

REASON FOR LEAVING: Left to work in the 2020 campaign cycle as a Campaign Manager for State Senate primary race.		
DATES: from August/2017 to August/2018		
EMPLOYER: Office of the Oregon Governor	POSITION TITLE: Constituent Services Specialist	
ADDRESS: (Street, City, State, Zip Code): 900 Court St NE Salem, OR 97301		COMPANY URL: https://www.oregon.gov/gov/Pages/index.aspx
SUPERVISOR: Mary Moller - Director of Constituent Services/Director of Executive Appointments	MAY WE CONTACT THIS EMPLOYER? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
HOURS PER WEEK: 40		
DUTIES: My primary purpose is to be a conduit between Oregonians and agencies, providing services and resources available to constituents. In this role it is important to have an understanding of current policy and issues on a state and local level (and at times federal or international) to anticipate inquires and correspondence coming into the Governor's office. Tracking the topics of these correspondence and developing reports is also a crucial aspect of my role. Through the data tracking of current matters Oregonians are concerned with, I am able to provide informative data to the Governor's Policy Advisors, which is fundamental to the policy analysis conducted in the office. Another aspect of my role in the office is to act as a supervisor for our Constituent Services intern team.		
REASON FOR LEAVING: Promotion within the office.		
DATES: from January/2017 to June/2017		
EMPLOYER: State of Oregon	POSITION TITLE: Legislative Assistant II	
ADDRESS: (Street, City, State, Zip Code): 900 Court St NE Salem, OR 97301		COMPANY URL: https://www.oregonlegislature.gov/sollman
PHONE NUMBER: 503-986-1430	SUPERVISOR: Drew Cummins - Chief of Staff – Legislative Assistant I	MAY WE CONTACT THIS EMPLOYER? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No
HOURS PER WEEK: 40		
DUTIES: I worked as a Legislative Assistant to Oregon House of Representatives District 30 Rep. Janeen Sollman. My job was to handle constituent affairs, copy writing, event planning, correspondence, managing the office interns, scheduling, bill tracking and policy research, take meetings when needed, and to complete any other tasks as they come.		
REASON FOR LEAVING: End of the Legislative Session.		

CERTIFICATES AND LICENSES

Nothing Entered For This Section

SKILLS

OFFICE SKILLS:

Typing: 58 WPM
Data Entry: 17400 KPH

OTHER SKILLS:

Policy Research and Analysis - Expert - 10 years, 0 months
Public Speaking - Expert - 13 years, 0 months
Communications - Expert - 8 years, 0 months
Team Management - Expert - 5 years, 8 months
Event Planning - Expert - 13 years, 2 months

LANGUAGE(S):

English

Speak Read Write

SUPPLEMENTAL INFORMATION

Honors & Awards

UO Friars: Longest standing honors society at the University of Oregon

Volunteer Experience

Program Director – Capitol Ambassadors Program: This is a year-long program will introduce students to the state legislature and connect them with other students, elected leaders, and public officials from all over the state. As an Assistant Director, I work with our executive team to plan and run these events where the students will learn important information about the Oregon state legislature. Additionally, I assist in providing educational programming that will supplement their own growth as young Oregon leaders. In this past year, our students were able to work on a Health Care legislative concept, meet with Governor Brown to talk about the importance of gun safety, have round table discussions with both the Department of Education and the Department of Transportation, and have the opportunity to speak with legislators, stakeholders, and lobbyists.

Professional Memberships

New Leaders Council (NLC) is a hub for progressive Millennial thought leadership. Anchored by its six-month training program, the NLC Institute, NLC equips leaders with the skills to run for office, manage campaigns, create start-ups and networks of thought leaders. NLC leaders take their activism back into their communities and workplaces to impact progressive change.

Additional Information

ASUO Constitutional Court Justice – 2010 - 2011 Academic School Year: Constitution Court is a five-member body appointed by the Student Body President and confirmed by Student Senate. Associate Justices serve “lifetime” terms for the duration of their time as UO students. The court has the authority to rule on any rule promulgated under it. This review power covers almost any action by ASUO government bodies, programs, and in special cases such as elections, actions by individual students within Student Organizations. The Court has broad powers to impose sanctions in order to compel compliance with its rulings.

Broadly, the responsibilities of Constitution Court include:

- Uphold the ASUO Constitution and all related rules and bylaws; and
- Ratify rule changes; and
- Review appeals of lower courts (e.g. the ASUO Elections Board); and
- Apportion academic Senate seats.

Additional Information

Board Member for the Oregon Association of Student Councils (OASC), an organization focused on conferences, workshops and camps geared toward developing leadership skills in Oregon high schoolers throughout the state.


REFERENCES
Nothing Entered For This Section

Agency - Wide Questions

1. **What is your preferred name? If different than name already provided.**
Miles Palacios
2. **What are your pronouns? Select all that apply.**
He, him, his.
3. **Are you a current employee of Metro?**
No
4. **Are you a previous employee of Metro?**
No
5. **Do you have any relatives working here?**
No
6. **Would you like to be considered for veterans' preference? In order to be considered for veterans' preference, you must provide proof of eligibility by submitting a copy of your DD214 or DD215 or NGB Form 22 indicating your discharge status, e.g., honorable discharge (or other than dishonorable discharge). Disabled veterans must supply a DD214 or NGB Form 22 and a public employment preference letter from the US Department of Veterans' Affairs. To be considered for veterans' preference during the initial round of screening, you must submit the required documentation to the Metro Human Resources Department no later than 5:00 p.m. on the deadline (closing) date of the recruitment. You must submit this documentation each time you apply. You may attach the required document(s) to this application, or you may send the document(s) by e-mail to jobs@oregonmetro.gov (please include the word "veteran" in the subject line of your e-mail) or by fax to 503-797-1798. **Applicants who do not supply the required documentation will not be given veterans' preference.**
No**
7. **Do you now, or will you in the future require sponsorship for employment visa status (e.g. H-1B visa status)?**
No
8. **If you answered 'Yes' to the question above, please specify what type of sponsorship is needed.**
none

9. **At Metro, we strive to cultivate diversity, advance equity, and practice inclusion in all of its work. This means attracting and empowering a workforce that is inclusive of a broad range of human qualities. Workplace diversity is both a moral imperative and a business strength, essential to providing quality support and services to our region. By clicking on the "Yes" button I agree, should I become an employee of Metro I will fulfill Metro's core values of public service, excellence, teamwork, respect, innovation, and sustainability. Builds and maintains positive relationships and contributes to a positive team atmosphere; engages others in ways that foster respect and trust. Encourages and appreciates diversity in people and ideas – seeks to understand the perspectives of others. Provides excellent customer service – assists the public, public officials and agency partners, and other employees in a professional and courteous manner with the goal of meeting or exceeding expectations. Practices continuous improvement - researches new possibilities, contributes ideas and stays current in field of work. Demonstrates sustainable practices in applicable field and generally for resource use and protection. Works assigned schedule (if applicable) and exhibits regular and predictable attendance. Works in a safe manner and follows safety policies, practices, and procedures. Complies with Metro and Metro's visitor venues policies, procedures and applicable work rules, applicable law, and collective bargaining agreements as appropriate.**
Yes
10. **Where did you FIRST learn about this opportunity?**
Other
11. **If you answered 'Other' in the question above, please specifically state where you first heard about this opportunity. Otherwise, enter N/A.**
N/A

Job Specific Supplemental Questions

1. **Do you reside within the boundaries of District 4? You can verify your residential address here:**
<https://www.oregonmetro.gov/about-metro/metro-council/find-your-councilor>
Yes
2. **Period of Residence within the boundaries of District 4: Please form answer in the following answer format: 00 Years/ 00 Months**
11 years
3. **Please confirm your residential address. If you lived at more than one address in the past 12 months, please list all addresses and dates of residence.**

4. **Are you registered to vote? You can check your voter registration at:**
<https://secure.sos.state.or.us/orestar/vr/showVoterSearch.do?lang=eng&source=SOS>
Yes
5. **Please verify your name as it appears on your voter registration.**
Austin Miles Palacios
6. **Please list volunteer or community projects, groups, boards, or civic organizations in which you have participated.**
MPAC
THPRD
7. **The role of Councilor of District 4 will begin service immediately upon appointment and serve until the newly elected Councilor for District 4 takes office in early 2027. If selected, are you available to serve this term of appointment?**
Yes

8. **Per Chapter V, Section 19(3) of the Metro Charter, a Metro elected officer may not be an elected officer of the state, city, county or special district (not including school district) during their term of office for Metro. If selected, are you able to comply with this appointment requirement?**
Yes
9. **Can you attend the candidate interviews and public hearing on July 9, 2026 at 10:00 a.m., either in-person at Beaverton City Hall or online?**
Yes
10. **Please certify: I certify that the information I have provided in my application is, to the best of my knowledge, true and complete. I request and authorize you to disclose to Metro any documents or information that may be requested. I also authorize you to respond to any inquiry concerning my background in connection with the application for the position to Metro Councilor of District 4. I agree to hold you and your agents and employees harmless from all liability, which could relate in any way to the disclosure of information or an assessment or opinion of my suitability. I hereby release Metro as well as those contacted by Metro from any liability or damage, which may result from furnishing the information requested I hereby certify that I am an elector and resident within the boundaries of Metro; that I will have been a resident for a continuous period of at least one year if and when I am selected, and that I am not an elected official of any other public body other than a school district, or, if an elected official, I will resign such office prior to appointment. If you certify all statements above, please enter your name in the space provided. If you certify all statements above, please enter your name in the space provided.**
Miles Palacios

By clicking on the 'Accept' button, I certify that the information I have provided in my application or resume is given freely and is, to the best of my knowledge, true and complete. I understand that any false or misleading answer or statement will result in my being eliminated from further consideration or will be sufficient grounds for immediate dismissal at any time. Metro is given authority to contact present or previous employers and/or academic institutions; I request and authorize you to disclose to Metro any documents or information that may be requested. I also authorize you to respond to any inquiry concerning my background in connection with an application for employment. I agree to hold you and your agents and employees harmless from all liability, which could relate in any way to the disclosure of information or an assessment or opinion of my suitability for employment, which may be provided. I hereby release Metro, as well as those contacted by Metro from any liability or damage, which may result from furnishing the information requested.

This application was submitted by Palacios, Austin, Miles

Signature _____

Date _____