

Meeting Minutes

Meeting: Supportive Housing Services Regional Policy and Oversight Committee
Date/time: Wednesday, June 10, 2026 | 3 p.m. to 6 p.m.
Place: Hybrid meeting (Metro Council Chambers; Zoom)
Purpose: Solicit feedback on SHS goals and regional KPI; learn about how the Regional Strategic Investment Fund is managed and engage in Q&A.

Members Present

Juan Carlos González (he/him/él) (Chair), Metro Council President
Duncan Hwang (he/him) (Vice-chair), Metro Council
Christine Lewis (she/her), Metro Council
Keith Wilson (he/him), City of Portland
Ben West, Clackamas County Board of Commissioners
Shannon Singleton (she/her), Multnomah County Board of Commissioners
Jerry Willey (he/him), Washington County Board of Commissioners
Joe Buck (he/him), City of Lake Oswego, Cities of Clackamas County
Travis Stovall, City of Gresham, Cities of Multnomah County
Adam Brown (he/him), Multnomah County District Attorney's Office
Andrew Rowe (he/him/el), Portland Metro Chamber
Angela Martin (she/her), Here Together
Mindy Stadtlander, Health Share of Oregon
Peter Rosenblatt (he/him), NW Housing Alternatives
Sahaan McKelvey (he/him), Coalition of Communities of Color
Zoila Coppiano (she/ella), Community Action
Gretchen Kent (she/her), Autzen Foundation
Margarat Salazar (she/her), Reach CDC
Mike Savara (he/him), Oregon Housing and Community Services

Alternates Present

John Serra (he/him), Tri-Met

Members Excused

Brigitte Rodríguez (she/her/ella), El Programa Hispano Católica

Mayor Beach Pace, City of Hillsboro

Metro Staff

Liam Frost (he/him), Housing Director

Lizzie Cisneros (she/her), Supportive Housing Services Oversight Manager

Nui Bezaire (she/her), Policy Advisor

Facilitation Team

Raahi Reddi (she/her), Facilitator, Estolano Advisors

Ellen Bini (she/her), Estolano Advisors

Note: The meeting was recorded via Zoom. Please review the recording and archived meeting packet for additional detail and presentation slides.

Summary of Recommendations for Metro Council Consideration

- Refine SHS goals to include greater specificity, measurable baselines and clearer linkage to outcomes.
- Incorporate prevention and population level measures into the framework.

Summary of Meeting Decisions

None at this time.

1. Call to Order and Declaration of a Quorum

Supportive Housing Services Regional Policy and Oversight Committee (SHS RPOC) Chair Juan Carlos González, Metro Council President, called the meeting to order at 3:05pm.

Chair González provided opening remarks. He stressed that the committee had 15 months to develop a long-lasting system change in program concepts that both the committee and communities can confidently support. To support a shift in focus to the time sensitive work, Metro Council will take on some of the committee's administrative oversight responsibilities.

Before concluding, Chair González shared that council has received feedback from the Native community about the lack of American Indian, Alaskan Native and Tribal representation on the committee and apologized for the omission. Housing staff will be working with Metro's Tribal Affairs program to establish a new voting position that should be seated by October.

Michael Garcia, Metro, called the roll and declared a quorum.

2. Staff Updates

Raahi Reddi, Estolano Advisors, welcomed everyone to the meeting and went over the safety protocols and gave a high-level overview of the agenda.

Liam Frost, Metro, reminded the committee that the quarter three reports are in the packet. He asked members send questions to the housing staff directly.

He shared that the new position will be created through a code change, which staff are planning to bring to council by the end of June. Once the ordinance is brought to the council, it takes a full 90 days until it goes into effect. There will be a competitive application process with specialized outreach and recruitment efforts led by the Tribal Affairs staff.

3. Consent Agenda

Motion: Chair Gonzalez moved to approve the May 13, 2026 RPOC meeting minutes, seconded by Mayor Joe Buck.

Action: The consent agenda was unanimously approved.

Amendment Requested: Commissioner Singleton asked for a correction to a typo in her comments on page 5. Metro staff confirmed the correction will be made.

4. Information/Discussion Items

4.1 SHS Reforms: Deep Dive on SHS goals and regional KPI

Chair González, Metro, gave a high-level overview of the purpose of this conversation. He reminded the committee that Metro Council had endorsed the draft five-year goals in December 2025 as part of the first set of SHS reforms. The committee will vote to recommend the package of goals, KPIs and Key environmental impacts (KEIs) to council in August. Metro Council is expected to vote on the final package in September. He stressed the importance of the committee's feedback and asked that the staff presentation be high-level to leave room for richer discussion.

Liam Frost, Metro, walked through the purpose of the regional goals and KPIs. The overarching goal is to figure out how to utilize existing local lenses to feed into a broader region-wide system. The three draft regional goals are:

- Reduce the length of time people experience homelessness
- Increase efficiency and effectiveness in housing placements and service connections; and
- Ensure housing stability and retention for people placed in housing.

Because of the high-level nature of the presentation, metrics have been left off the slides; however, they can be found in the committee's meeting packet.

For the following discussion and Q&A section, the committee was asked to answer three questions:

- What additional information do you need?
- How can the goals be improved?
- What is missing from the goals?

Discussion and Q&A

Note that the discussion was broken into two parts during the meeting; however, for the purposes of this summary, the full discussion is captured in this section.

- Comment: Commissioner Singleton stated that under the second goal there is a need to capture where people are going when they leave transitional or recovery programs because they are still experiencing homelessness when they are there.
- Comment: Mindy Stadtlander, Health Share of Oregon, shared that there were a couple of things that were important for the committee to consider. First, there should be an environmental measure of the overall population of folks who are houseless. She also stated

that transitional housing does not belong in the goal area one, as outreach and shelter are different than recovery housing programs due to the fixed lengths of stays. She shared that it would be critical to build off what the counties have already done to create measurable outcomes.

- Question: Andrew Rowe, Portland Metro Chamber, asked where the 85% retention rate came from.
 - Metro response: Liam Frost shared that there is an average of 85% in SHS permanent supportive housing (PSH) programs. He shared that between July and August, alongside county partners, Metro is working to establish a baseline measure.
- Question: Peter Rosenblatt, Northwest Housing Alternatives, asked if the housing goal is generic: are they still housed 12-24 months later or is it more specific to where they were placed into housing when they left.
 - Metro response: Liam Frost shared that there is inconsistency among the providers and that the hope is to establish regional consistency. He also reiterated that the purpose of the goals is to have more transparency and identify gaps in the system to make it more efficient.
- Question: Commissioner West, Clackamas County, asked how these goals will specifically be achieved. He advocated for the use of SMART goals and a framework with specific data and numbers tied to it. He suggested targeted populations with core action attached to them and that there needs to be clear ownership within the goal that is being measured.
 - Metro response: Liam Frost reassured the committee that housing staff would be coming back with baseline measures on the goals and how to improve upon those numbers. He shared that it is up to the committee to discuss subgoals or other frameworks.
- Question: Margaret Salazar, Reach CDC, asked to clarify where the measure around evictions went.
 - Metro response: Liam Frost affirmed that this was still a metric under the third goal and that there is a plan to bring the goals and KPIs as a package in August.
- Question: Angela Martin, HereTogether, asked to clarify whether the goals nest under the KEIs and KPIs.
 - Metro response: Liam Frost said that they will to an extent. The goals can change over time; however, the KPIs should be working in perpetuity to indicate if the system is working as efficiently as possible.
- Question: Sahaan McKelvey, Coalition of Communities of Color, asked what current, reliable metric there is to tell the committee how long people are experiencing homelessness.

- Comment: Peter Rosenblatt, Northwest Housing Alternatives, stated that it would be helpful to see the full package of goals and KPIs/KEIs together. He shared that it felt that there were things missing in the goals that could go elsewhere and vice versa. He also stated that while he agrees with the goals as they are presented, there is no system change coming from those goals; they are standard operating procedures for Clackamas County. He asked for a clearer idea of what the impact would be on the ground level at the three counties from a contractual standpoint.
 - Metro response: Liam Frost shared that the systems change doesn't have to be exclusively within the goals. He explained that there will be a process of inquiry, exploration, and investigation into why the system is not improving based on the goals that will then lead to conversations about systems change.
- Question: Andrew Rowe, Portland Metro Chamber, asked when there would be a discussion on the KPIs. He shared that he has created a matrix comparing all the KPIs across Metro and the counties, which he would like to be shared before the July meeting if Metro staff think it is helpful for the upcoming discussion.
 - Metro response: Liam Frost stated that the KPI conversation will continue in July.
- Question: Commissioner West, Clackamas County, asked for clarity around the definitions being used across the system including shelter, transitional housing, and stabilization, and asked how the transitions between these system stages will be measured and tracked.
- Comment: Mike Savara, Oregon Health and Community Services, asked for alignment between SHS goals and the existing continuum of care system performance measures and requested a crosswalk be done to understand any differences and avoid duplicative reporting requirements.
- Comment: Peter Rosenblatt, Northwest Housing Alternatives, emphasized his desire for the committee to raise the bar. He stressed the need to understand what the numbers are of people experiencing houselessness within the counties and see how the system is. He asked for clarification on whether the committee was taking the lowest common number or the highest for shared definitions.
- Comment: Commissioner Singleton, Multnomah County, emphasized the importance of capturing qualitative information alongside quantitative metrics and stated that providers should be able to explain why outcomes occur, particularly when goals are not met. She also requested that outcomes for individuals leaving recovery or transitional programs be tracked more clearly.
- Comment: Sahaan McKelvey, Coalition of Communities of Color, stated that the system should demonstrate how it is improving over time and not simply restate existing practices. He emphasized the importance of showing increased efficiency and better results within

limited resources. He also raised concerns about how missing data and untracked outcomes will be handled.

- Comment: Angela Martin, HereTogether, stated that achieving goals requires linking investments to expected outputs and outcomes and emphasized the need for financial clarity regarding what level of investment is required to achieve each goal.
- Comment: Mayor Joe Buck, City of Lake Oswego, proposed adding a fourth goal focused on public trust, noting that cities are providing services that are not currently captured in the system and that public perception depends on visible improvements in community conditions.
- Comment: Gretchen Kent, Autzen Foundation, stated that goals alone will not influence public perception and noted that broader messaging about homelessness and housing systems is necessary. She also questioned whether the goals are intended to influence voters in addition to tracking system performance.
- Comment: Commissioner West, Clackamas County, stated that elected officials share responsibility for the outcomes of the system and expressed concern about public dissatisfaction given the level of investment to date. He emphasized the importance of understanding system capacity, including housing units and workforce availability.
- Comment: Andrew Rowe, Portland Metro Chamber, noted the importance of clearly stating whether overall homelessness is increasing or decreasing, and suggested that the framework includes a clear overarching objective.
- Comment: Mayor Wilson, City of Portland, noted that of the three counties, Multnomah is noticing a steep increase in homelessness whereas the other counties are at a “functional zero”. He shared that while we discuss the topic of homelessness in the region, he would like to keep it local. He stated that he would like the committee to focus on cause and effect, and that now there may be a waterfall effect. He acknowledged his appreciation for the goals and the messaging; however, he stressed the need for a triage system. He stated that if there is going to be a KPI and goal attached, then there should be funding associated with that. He expressed his belief that there should be an agreement to act based upon shared standards and minimum care. He reiterated that if the cities or counties are to be held accountable, there needs to be a shared understanding of what are the causes, “triggers,” and how can the needs be met.

4.2 Regional investment fund and Tri-County Planning Body

Nui Bezaire, Metro, introduced the Regional Investment Fund (RIF), explaining that it represents approximately five percent of SHS funds and is intended to support regional system improvements, including coordination, data systems, workforce development and healthcare alignment.

For the following discussion and Q&A section, the committee was asked to answer three questions:

- What questions or areas of discussion would you like Metro to consider moving forward regarding RIF?
- What information stood out most to you and what additional information would you like us to include in future RIF-related presentations?
- What are some of your key considerations/values advocating for and implementing regional work?

Discussion and Q&A

- Comment: Commissioner Ben West, Clackamas County, described RIF investments in Clackamas County, including coordinated entry and housing programs, and requested transparency regarding how funds are being used in other counties.
- Comment: Andrew Rowe, Portland Metro Chamber, emphasized that RIF investments should prioritize regional infrastructure and cross-county standards rather than isolated programs.
- Comment: Margaret Salazar, Reach CDC, stated that regional systems for landlord coordination and eviction prevention resources are needed and questioned why these are not already consistent across counties.
- Comment: Angela Martin, HereTogether, suggested that the RIF could function as a centralized system improvement fund and raised questions about how “regional” is defined.
- Comment: Adam Brown, Multnomah County, stated that counties should clearly identify barriers and gaps that prevent implementation of regional programs.
- Comment: Commissioner Shannon Singleton, Multnomah County, stated that the RIF framework should allow flexibility to adjust programs over time and emphasized the need to integrate behavioral health supports into housing programs.
- Comment: Peter Rosenblatt, Northwest Housing Alternatives, questioned whether calls for clarity reflect dissatisfaction with current investments and suggested focusing the conversation on alternative uses of funds.
- Question: Zoila Coppiano, Community Action, asked what problem regionalization is intended to solve within the homelessness response system.

5. Public Communication on Agenda Items

Anna Kurnizki, Executive Director of Community Warehouse, requested that SHS-funded furniture bank services be coordinated regionally rather than through separate county contracts and stated that the current approach creates inefficiencies.

6. Closing & Next Steps

Next steps include Housing staff will work to incorporate feedback given by the committee on the SHS goals. In July, staff will present on the KPIs and KEIs.

- Next meeting: Wednesday, July 8, 2026 | 3-6 p.m.

7. Adjourn

The meeting adjourned at 5:55p.m.

Respectfully Submitted,

Finnegan Budd
Housing Department Program Assistant