



SHS Regional Policy Oversight Committee Regional Coordination & Alignment KPI Summary and Next Steps

June 2, 2026

Overview

Metro Council, as part of the SHS reform on updating SHS goals, key performance indicators (KPIs) and key environmental indicators (KEIs), has requested that a regional coordination and alignment KPI be established. This is the first time a SHS regional coordination and alignment KPI will be established and monitored.

At the May 13, 2026, SHS RPOC meeting, members reviewed the four KPIs that were identified in the 2025 Metro Council President's SHS Workgroup. The KPIs were printed on posterboard and displayed around the meeting room, with an interactive option available to members attending virtually. Committee members were asked to rank the KPIs using stickers with weighted scores (blue stickers were worth three points, yellow stickers were worth two points, and green stickers were worth 1 point). Each member received one sticker of each color. Members were also encouraged to suggest edits to the language on the posterboard.

In tallying the scores, two KPIs ranked above 30 points. This memo outlines the proposed language changes to the two top-scoring KPIs and how Metro staff would propose implementing and monitoring both KPIs.

As we progress this body of work and receive feedback from SHS RPOC and Metro Council, staff will refine the KPIs and how the KPIs are monitored.

Regional Outcome & Key Performance Indicator #3

Total score: 37 points

Original language from Metro Council President's Workgroup:

Regional outcome: Consistent data collection, reporting, methodologies and definitions will support effective evaluation and compliance.

Key Performance Indicator: A regional dashboard tracking progress on all regional key performance indicators will be updated quarterly.

Feedback SHS RPOC members provided:

On regional outcome: A Post-it it Note stated, "*Regional coordination should measure flow of individuals across the three counties by intervention.*" A request to



discuss this further was added. It was noted that this was necessary for regional comparability, and for dashboards/KPIs to mean anything. This was important for transparency and accountability, with the caveat that it should not become an excessive reporting burden and should still allow local operational flexibility.

On Key Performance Indicator: A note on the dashboard said that it should be updated in real time, not quarterly.

Proposed update language based on SHS RPOC member feedback:

Regional Outcome: Consistent data collection, reporting, methodologies and definitions, will support effective evaluation and compliance.

Key Performance Indicator: A regional dashboard tracking progress on all SHS regional key performance indicators and progress towards goals will be updated quarterly.

How Metro plans to implement the KPI:

Metro staff, via SHS reforms that were passed by Metro Council in December 2025, are in the process of implementing this KPI through the data oversight and monitoring functions being conducted by the Metro's Housing Department SHS Oversight team. This work includes receiving SHS data from the counties on a quarterly basis and implementing a data dashboard for public visibility, which is scheduled to launch in December 2026.

How Metro plans to monitor the KPI:

- Data dashboard for public transparency on SHS interventions
- Regularly scheduled monitoring meetings with the counties
- Quarterly reporting from county partners

Regional Outcome & Key Performance Indicator #4

Total score: 31 points

Original language from Metro Council President's Workgroup:

Regional Outcome: Regional decision makers and implementing jurisdictions will have the information they need to inform planning and priority setting.

Key Performance Indicator: Comprehensive data on needs, system capacity, system gaps and barriers will be available by 2027 and updated annually as needed.

Feedback SHS RPOC members provided:



On regional outcome: It was noted that this was necessary for regional comparability, and for dashboards/KPI's to mean anything. This was important for transparency and accountability, with the caveat that it should not become an excessive reporting burden and should still allow local operational flexibility.

On Key Performance Indicator: The word “*comprehensive*” and “*system*” was circled with a note linked saying that this must not just include SHS. A note next to that one expressed agreement and said it should include all money in the system. A separate note stated that regional coordination between systems was missing.

Proposed update language based on SHS RPOC member feedback:

Regional outcome: Regional decision makers and implementing jurisdictions will have the information they need to inform planning and priority setting (no change).

Key Performance Indicator: Comprehensive data on needs, system capacity, system gaps and barriers related to SHS goals and outcomes and will be available by 2027 and updated annually as needed.

How Metro plans to implement the KPI:

Metro will provide a yearly report to SHS RPOC that synthesizes analysis and progress towards SHS goals, KPIs and KEIs. This report will include an overview of the needs of the SHS funded programming, systems gaps and barriers related to the SHS goals, KPIs and KEIs.

- Metro will assess existing data available for all funding sources that is submitted via the county annual reports and share with SHS RPOC what data is currently available.
- Metro will work with the counties to assess feasibility on developing a framework for implementing a comprehensive report of systems data for the region's homeless funding sources.

How Metro plans to monitor the KPI:

- Metro releases a yearly report to SHS RPOC that includes data on needs, system capacity, system gaps and barriers related to SHS.



- Metro will check in with SHS RPOC members to assess if the report is providing members with the information, members need to inform planning and priority setting.