



600 NE Grand Ave.
Portland, OR 97232-2736

Council work session agenda

Tuesday, February 4, 2025 **10:30 AM** **Metro Regional Center, Council chamber,**
<https://zoom.us/j/615079992> (Webinar ID:
[615079992](https://zoom.us/j/615079992)) or 888-475-4499 (toll free)

This meeting will be held electronically and in person at the Metro Regional Center Council Chamber.

You can join the meeting on your computer or other device by using this link:

<https://zoom.us/j/615079992> (Webinar ID: 615 079 992)

10:30 Call to Order and Roll Call

10:30 Work Session Topics:

10:30 City-County Homelessness Response System: Working Together to Address the Homelessness Crisis [25-6200](https://www.metro.net/news/2025-02-04-homelessness-response-system-working-together-to-address-the-homelessness-crisis)

Presenter(s): Mayor Wilson, City of Portland
Jillian Schoene, Multnomah County

Attachments: [Staff Report](#)

12:00 Chief Operating Officer Communication

12:05 Councilor Communication

12:15 Adjourn

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សេចក្តីជូនដំណឹងអំពីការមិនរើសអើងរបស់ Metro

ការគោរពសិទ្ធិពលរដ្ឋរបស់ ១ សំរាប់ព័ត៌មានអំពីកម្មវិធីសិទ្ធិពលរដ្ឋរបស់ Metro ឬដើម្បីទទួលបានការបណ្តឹងរើសអើងសូមចូលទស្សនាគេហទំព័រ www.oregonmetro.gov/civilrights។ បើលោកអ្នកត្រូវការអ្នកបកប្រែភាសានៅពេលអង្គប្រជុំសាធារណៈ សូមទូរស័ព្ទមកលេខ 503-797-1700 (ម៉ោង 8 ព្រឹកដល់ម៉ោង 5 ល្ងាច ថ្ងៃធ្វើការ) ប្រាំពីរថ្ងៃ ថ្ងៃធ្វើការ មុនថ្ងៃប្រជុំដើម្បីអាចឱ្យគេសម្រួលតាមសំណើរបស់លោកអ្នក ។

إشعار بعدم التمييز من Metro

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**City-County Homelessness Response System:
Working Together to Address the Homelessness Crisis**
Work Session Topics

Metro Council Work Session
Tuesday, February 4, 2025

CITY-COUNTY HOMELESSNESS RESPONSE SYSTEM: WORKING TOGETHER TO ADDRESS THE HOMELESSNESS CRISIS

Date: 1/28/2025
Department: COUNCIL OFFICE
Meeting Date: 2/4/2025
Prepared by: Victor Sin, Policy Advisor

Presenter(s) (if applicable): Jillian Schoene, Director, Homelessness Response System; Portland Mayor Keith Wilson
Length: 2 hours

ISSUE STATEMENT

To ensure strong regional coordination across jurisdictions in addressing our region's homelessness crisis, two regional partners will share with Council their strategies for reducing the number of residents experiencing homelessness and improving service delivery in Multnomah County and the City of Portland.

Jillian Schoene, Homelessness Response System Director, will provide programmatic updates about joint efforts between Multnomah County and partner jurisdictions, including the City of Portland. Newly elected Mayor Keith Wilson will also present his blueprint for ending unsheltered homelessness within the City of Portland.

ACTION REQUESTED

No Council action is requested at this time.

IDENTIFIED POLICY OUTCOMES

Councilors have the opportunity to hear updates from and offer comments to jurisdictional partners directly.

POLICY QUESTION(S)

N/A

POLICY OPTIONS FOR COUNCIL TO CONSIDER

N/A

STAFF RECOMMENDATIONS

N/A

STRATEGIC CONTEXT & FRAMING COUNCIL DISCUSSION

N/A

BACKGROUND

On January 22, 2025, the Portland City Council heard a joint presentation from Mayor Wilson and Jillian Schoene on regional coordination to end unsheltered homelessness, including an overview of Mayor Wilson's blueprint, focused on two key initiatives: more overnight shelters and more day centers.

The blueprint emphasizes success being dependent on partnership among many government agencies, nonprofits, religious groups, advocates, and community leaders who champion fundamental issues like affordable housing, recovery from drug and alcohol addiction, social work, disability rights, community health, and mental health.

To ensure strong communication across regional governments, the presenters offer a similar presentation to Metro Council, as the Council continues conversations about integrated and expanded regional supportive housing services and affordable housing.

ATTACHMENTS

- Is legislation required for Council action? Yes No
- If yes, is draft legislation attached? Yes No
- What other materials are you presenting today?
- There are no attachments. Guests will deliver a PowerPoint presentation during the work session.

Materials following this page were distributed at the meeting.



City of
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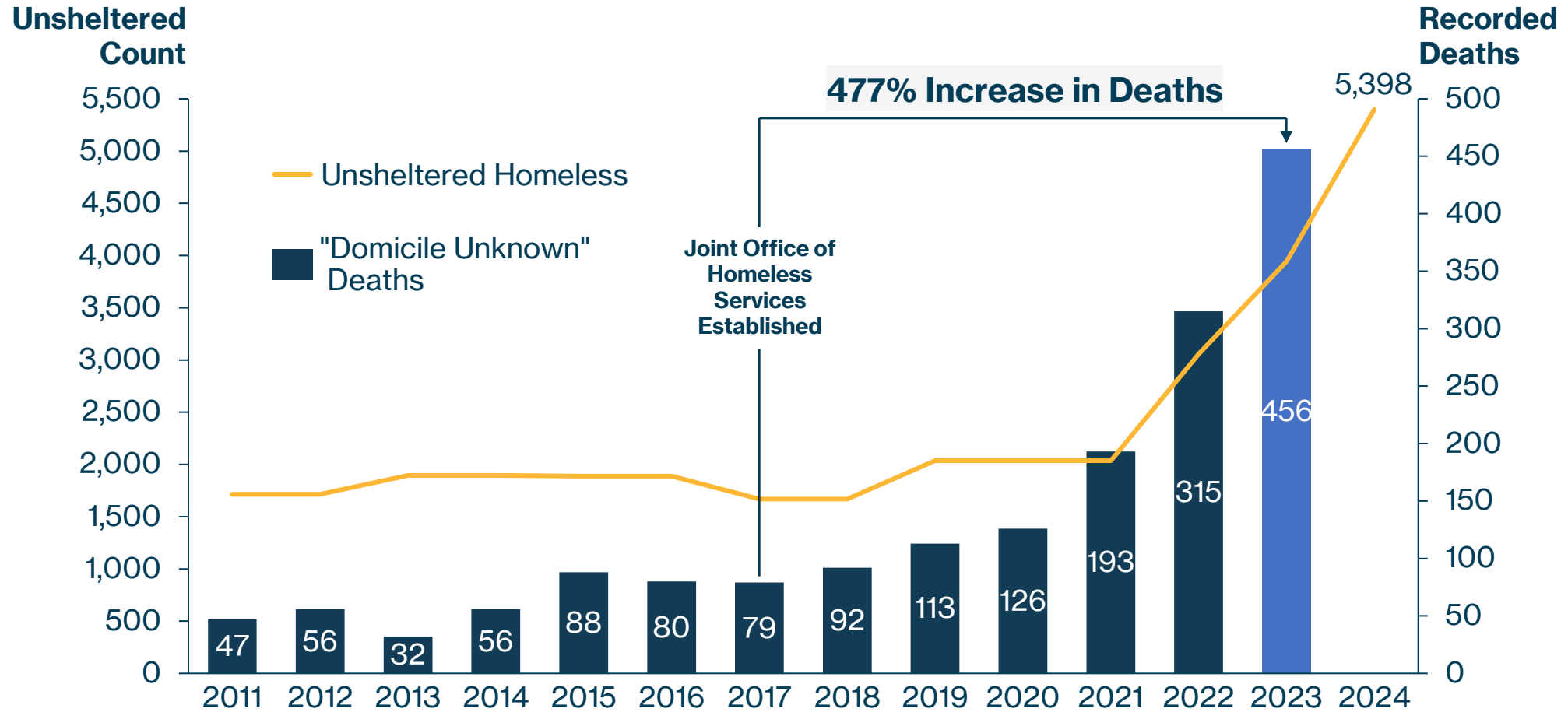
A Safe Bed for Every Neighbor, Every Night

A Blueprint for Ending Unsheltered Homelessness

Mayor Keith Wilson



Rising “Domicile Unknown” Deaths



Source: Review of deaths among people experiencing homelessness in Multnomah County, 'Domicile Unknown' report



**City of
Portland**

40% of fire calls are unsheltered homelessness

40% of gun homicide victims are homeless

53% of public defender clients are homeless

86% disapprove of Portland's homelessness strategy¹

82% support **adding more shelter beds**¹

Homelessness in our city **increased by 65%** from 2015 to 2023,
prompting **\$1.7 billion** in spending²

¹. [Oregonian November 11, 2024](#)

². [Portland.gov](#)



Portland's **compounding** livability and economic issues

Lagging **Job Creation**

Families and Workers **Choose Other Cities**

Fewer and Weaker **Small Businesses**

Increasing **Commercial Vacancies**

Less **Downtown Foot Traffic**

Declining **Livability**

Shrinking **Tax Base**



City of
Portland

The suffering are
not **nameless** or
faceless...

... we must shift
from **maintenance**
to **crisis response**





A Crisis Response Strategy...

- Prioritize Emergency Shelters
- Scale to Meet Need
- "No Wrong Door" Strategy
- Complement with Day Centers
- Prioritize Existing Laws

... Will Enable Us To:

- Pivot to "Built for Zero" Strategy



City of
Portland

What Happened

When Portland Defunded Emergency Night Shelters?



Modified 2017 Shelter Guidelines:

- Shelters converted to 24-hour model or **defunded**

Additionally

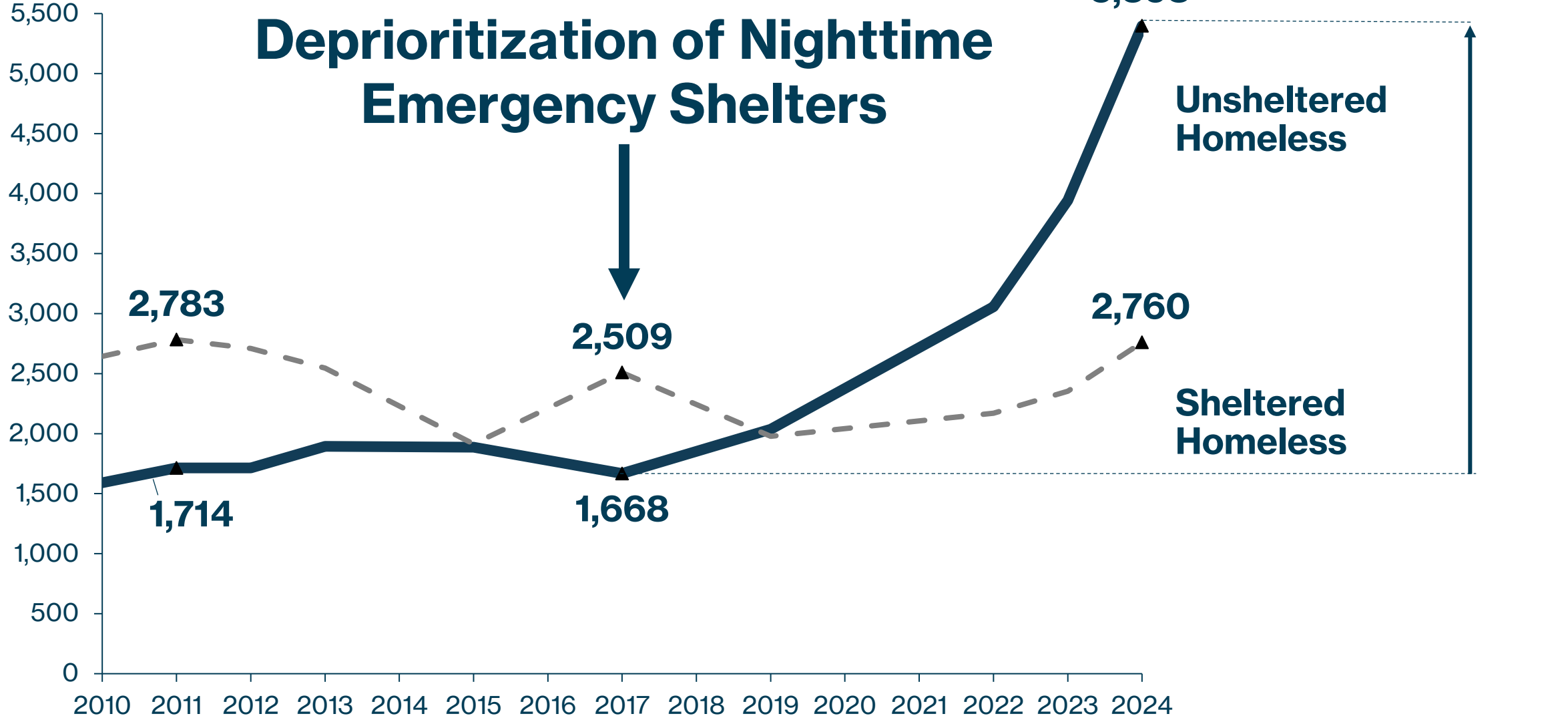
- 90-day stay limits **removed**
- Engagement with case manager **not required**
- Bed utilization rules **ended**

“There is no regulatory requirement from HUD or any other federal agency that shelters must operate 24/7. The cost of doing so is understandably very expensive. It requires three 8-hour shifts rather than one.”

*- Mark Johnston, President Obama’s Assistant
Secretary to Reduce Homelessness and
Shelter Portland Council Member*



Number of
Homeless





City of
Portland

The Blueprint

How Portland Must
Respond to the Crisis



- Rapidly stand up a network of **nighttime emergency shelters** so every unsheltered Portlander can find a safe bed
- Rapidly deploy a network of **day centers** to provide a ‘warm handoff’ to assess unique needs, provide individual service
- Ensure **support services** to help folks to the next best step

Nighttime Emergency Shelters Are:

- Cost-Effective
- Scalable
- Return to "Stay Limits"
- Near Transit Corridors
- Complemented by Day Centers



- Partner with **neighborhoods, businesses, non-profit organizations, and faith communities** to coordinate facilities
- **Better tracking** to better understand inflow and diffusion
- **Reunification** to help return people to their loved ones
- **Return to community norms** on camping, unregistered vehicles, and dangerous RVs
- **End the 72-hour posting requirement for *unestablished* encampments**, and no more moving camps and RVs from street to street



- 24-hour shelters have an **important role**
- They're also **far more expensive per bed**
- Relying *exclusively* on 24-hour shelters **defunds experienced operators** and **innovative solutions**
- We need solutions **without delay**
- We need a **safeguard** for individual setbacks



City of
Portland

Crisis Response Blueprint



City of
Portland

Incident Management Approach



EXTERNAL
PARTNERSHIPS



CITYWIDE
ALIGNMENT



MANAGEMENT
BY METRICS

Incident Management Structure

Executive Policy Group & Multi-Agency Coordination



Incident Command System



City & Regional Partner Agencies



City of
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Portland's Shelter Support System



**Year-
Round
Shelter**



**Enhanced
Outreach &
Services**



**Surge
Capacity**



**Disaster
Sheltering**

City of Portland & Multnomah County - Nighttime Emergency and Day Center Budget Estimate

SHELTER COSTS:

Nighttime Emergency Shelter Cost

Current City / County JOHS Model Examples - 24 Hour Shelters	Staffing Ratios	Cost Per Person Per Day
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Joint Office of Homeless Services - 24-Hour Congregate Shelter - (for comparison only)	1:25	\$75.00
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Safe Rest Village & Temporary Alternative Shelter Sites (for comparison only) Development Costs are in addition to Operational Budget		\$124.00
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Nighttime Emergency Shelter Costs Examples (open 9 pm until 7 am)	Staffing Ratios	Cost Per Person Per Night
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Church of Nazarene Nighttime Emergency Shelter - Operated by United Gospel Mission https://www.shelterportland.org/priorities . \$20 per hour wage	1:23	\$16.30
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Portsmouth Union Nighttime Emergency Shelter Forecast 100 Persons - Operated by Sunstone Way https://www.shelterportland.org/priorities . Per person per night rate based on 100-person shelter capacity, \$27 per hour wage, benefits, operating supplies, and \$8,000 monthly rent and utilities.	1:20	\$19.01
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City of Portland Nighttime Emergency Shelter Estimate Shelter Portland team increased cost to this amount to ensure goals and funding are met and exceeded	1:20	\$35.00
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Nighttime Emergency Shelter Cost Per Person Per Night Proforma Cost	1:20	\$35.00
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Day Center Cost

Day Center Costs Examples	Guests per Day	Cost Per Person Per Day
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Rose Haven Day Shelter https://www.shelterportland.org/priorities . Cost per person per day includes all costs with operating a day shelter	150	\$54.68
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PDX Saints Love / Shelter Portland Day Shelter https://www.shelterportland.org/priorities	150	\$27.25
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Day Center Proforma Cost		\$54.68
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NIGHTTIME SHELTER BUDGET

Nighttime Emergency Shelter Beds Needed Analysis:

TOTAL Unsheltered Homelessness - Multnomah County By Name List - 2024 **5,398**

	Target Percent	Shelter Beds Needed	Reduction
Shelter Beds Needed to End Unsheltered Homelessness	100%	3,000	5,398

Shelter Bed Commitments

Homeless Response Action Plan (HRAP) Commitment	33%	1,000	1,799
Public Private Partnerships	17%	500	900
<u>City of Portland / Multnomah County</u> Nighttime Shelter Beds Required	50%	1,500	2,699

Total Beds Needed to End Unsheltered Homelessness **1,500**

Nighttime Emergency Shelter Cost Per Person Per Night (see 'Shelter Cost' above) **\$35.00**

Total Nightly Costs (Total Beds Needed x Cost Per Person Per Night) **\$52,500**

Additional Costs to Be Considered:

Insurance	RV Disposal	Derelict Vessels	Reunification (bus rides home)
TriMet vouchers	Security	Portland Street Response (voluntary transport)	

Nightly Staffing Required - Staff to Guest Ratio ('Total Beds Needed' ÷ Staff to Guest Ratio) **1:20** **75**



Nighttime Emergency Shelter Budget Estimate - Monthly and Fiscal Year

Nighttime Emergency Shelter Flex Up / Flex Down - Nighttime shelter system use will decline over time as inflow decreases and outflow increases

Remaining Fiscal Year '25 - Total Budget Estimate

	Monthly Target	Nighttime Shelter Beds Flex Up & Flex Down Percent	Nighttime Shelter Beds (% x 'Total Beds Needed to End Unsheltered Homelessness')	Nighttime Shelter Cost Per Night (Nighttime Beds x 'Cost Per Person Per Night')	Number of Staff Required Per Night (Nighttime Shelter Beds Required ÷ 1:20)	Days Per Month	TOTAL Shelter Cost Per Month (Nighttime Shelter Cost Per Night x Days Per Month)
	February 2025	10%	150	\$5,250	8	28	\$147,000
	March	15%	225	\$7,875	11	31	\$244,125
	April	20%	300	\$10,500	15	30	\$315,000
	May	25%	375	\$13,125	19	31	\$406,875
	June	30%	450	\$15,750	23	30	\$472,500

FY 2024-25 - TOTAL Estimated Cost to Begin Flex Up \$1,585,500

\$750,000 currently funded by Multnomah County and City of Portland Winter Shelter Project

Fiscal Year 2025-26 - Total Budget Estimate

	Monthly Target	Nighttime Shelter Beds Flex Up & Flex Down Percent	Nighttime Shelter Beds (% x 'Total Beds Needed to End Unsheltered Homelessness')	Nighttime Shelter Cost Per Night (Nighttime Beds x 'Cost Per Person Per Night')	Number of Staff Required Per Night (Nighttime Shelter Beds Required ÷ 1:20)	Days Per Month	TOTAL Shelter Cost Per Month (Nighttime Shelter Cost Per Night x Days Per Month)	
Flex up nighttime Emergency Shelter network operations - HB 3115 time, place and manner restrictions phased out as we shelter our unsheltered								
July 2025		50%	750	\$26,250	38	31	\$813,750	
August		60%	900	\$31,500	45	31	\$976,500	
September		70%	1,050	\$36,750	53	30	\$1,102,500	
October		80%	1,200	\$42,000	60	31	\$1,302,000	
November		90%	1,350	\$47,250	68	30	\$1,417,500	
December		100%	1,500	\$52,500	75	31	\$1,627,500	
Community Safety Laws Enforced:								
Safety codes enforced - No tent camping, makeshift shelters, or sleeping in shopkeepers' doorways								
DMV codes enforced - No RV, car, truck, van, camper, boats that are inoperable, unlicensed, uninsured								
January 2026		100%	1,500	\$52,500	75	31	\$1,627,500	
February		100%	1,500	\$52,500	75	28	\$1,470,000	
March		100%	1,500	\$52,500	75	31	\$1,627,500	
Flex down nighttime emergency shelter system as vacancies increase								
April		70%	1,050	\$36,750	53	30	\$1,102,500	
May		70%	1,050	\$36,750	53	31	\$1,139,250	
June		70%	1,050	\$36,750	53	30	\$1,102,500	
FY 2025-26 - TOTAL NIGHTTIME SHELTER BUDGET ESTIMATE							\$15,309,000	

Fiscal Year 2026-27 - Total Budget Estimate

	Monthly Target	Nighttime Shelter Beds Flex Up & Flex Down Percent	Nighttime Shelter Beds (% x 'Total Beds Needed to End Unsheltered Homelessness')	Nighttime Shelter Cost Per Night (Nighttime Beds x 'Cost Per Person Per Night')	Number of Staff Required Per Night (Nighttime Shelter Beds Required ÷ 1:20)	Days Per Month	TOTAL Shelter Cost Per Month (Nighttime Shelter Cost Per Night x Days Per Month)
Flex Down							
	July 2026	70%	1,050	\$36,750	53	31	\$1,139,250
	August	70%	1,050	\$36,750	53	31	\$1,139,250
	September	70%	1,050	\$36,750	53	30	\$1,102,500
	October	60%	900	\$31,500	45	31	\$976,500
	November	60%	900	\$31,500	45	30	\$945,000
	December	60%	900	\$31,500	45	31	\$976,500
	January 2026	60%	900	\$31,500	45	31	\$976,500
	February	60%	900	\$31,500	45	28	\$882,000
	March	50%	750	\$26,250	38	31	\$813,750
	April	50%	750	\$26,250	38	30	\$787,500
	May	50%	750	\$26,250	38	31	\$813,750
	June	50%	750	\$26,250	38	30	\$787,500

FY 2026-27 - TOTAL NIGHTTIME SHELTER BUDGET ESTIMATE \$11,340,000

DAY CENTER BUDGET - One Per Every New Portland Council District

Fiscal Year - Day Center Budget Estimate

The Five S's: Safety, Security, Shelter, Sleep, and Services: Nighttime emergency shelters provide the first four ensuring guests are rested and ready for the next day. Day centers provide a "warm handoff" from the nighttime emergency shelters to connect guests with services.

Day Center Guests Served Per Day - New Capacity 150

Day Centers - Proposed - One Per Every New Portland Council District 4

Each district resident and councilor will have a neighborhood team resource for every homeless person and those at risk of becoming homeless

Total Day Center Guests Per Day - New Capacity (Day center guests per day per facility x Council Districts) 600

Day Center Costs (see 'Day Center Costs' above) \$54.68

Day Center Costs Per day ('Total Day Center Guests Per Day' x 'Day Center Costs Cost Per Person Per Day') \$32,808

FISCAL YEAR TOTAL DAY CENTER BUDGET ESTIMATE ('Day Center Cost Per Day' x 365 days) \$11,974,920

STORAGE UNITS BUDGET - One Per Every New Portland Council District

Fiscal Year - Storage Units Budget Estimate

Helping to keep a person connected with their belongings today is the springboard for their tomorrow

Storage Facilities - Proposed - One Per Every New Portland Council District 4

Each district resident and councilor will have a neighborhood team resource for every homeless person and those at risk of becoming homeless

Storage Units Per Facility - New Capacity 300

Multiple storage container sizes

Total Storage Units - New Capacity 1,200

Cost Per Storage Facility Per Month \$18,000.00

Storage Facility Cost Per Year \$216,000.00

FISCAL YEAR TOTAL STORAGE FACILITY BUDGET ESTIMATE ('Storage Facilities' x 'Storage Facility Cost Per Year') \$864,000



Total Biennium Cost

To FLEX UP to End Unsheltered Homelessness and Begin FLEX DOWN

<u>TOTAL FUNDING REQUIRED: NIGHTTIME SHELTERS + DAY CENTERS + STORAGE UNITS</u>							
Fiscal Year <u>2025-26</u> New Capacity Budget Estimate							
	Nighttime Emergency Shelters					\$15,309,000	
	Day Center - One per council district					\$11,974,920	
	Storage Unit Facilities - One per council district					\$864,000	
	FY 2025-26 New Capacity Budget Estimate						\$28,147,920
Fiscal Year <u>2026-27</u> New Capacity Budget Estimate							
	Nighttime Emergency Shelters					\$11,340,000	
	Day Center - One per council district					\$11,974,920	
	Storage Unit Facilities - One per council district					\$864,000	
	FY 2026-27 New Capacity Budget Estimate						\$24,178,920
<i>TOTAL FY 2025-2027 Biennium</i>						<i>\$52,326,840</i>	



City of
Portland

HRAP - Behavioral Health

Increase access to appropriate levels of behavioral health supports and reduce barriers to access.

+100 Psychiatric secure residential treatment beds and high-intensity services

+150 Residential substance use disorder, withdrawal, dual diagnosis beds

+20 Civil commitment beds

+20 Subacute and stabilization beds

+1 24/7 drop-off sobering center

+200 Assertive Community Treatment slots for people in severe mental distress



City of
Portland

We've Initiated a Crisis Response...



“I like it. I feel safe in there.”

“Being outside in the cold was no good. Easy to get sick, hard to get better.”

- Guest Quotes, Oregonian, January 11, 2025



... and We're Not Alone

Enormous risk if we do not act...

- ...but great opportunity if we do
- Every budget (city, county, state) will be positively impacted
- Portland alone is spending hundreds of millions managing the crisis

Regionalism Opportunity

- Multnomah County, Metro Council, Regional Mayors, Metro Representatives, and Senators are leaning in and want to partner

Portland's Success is Oregon's Success!

- A strategy that can be used in every struggling community in Oregon



**City of
Portland**

Homelessness Response System

Metro Council Presentation



February 4, 2025



Agenda

- Background
 - History, Context
 - Guiding Documents: Intergovernmental Agreement (IGA) and Homelessness Response Action Plan (HRAP)
- What is the Homelessness Response System?
- Homelessness Response Action Plan Status and Goals
- Current Priorities and What's Next



A shared vision for our Community.

- A community where homelessness is rare and brief.
 - A community where people take care of one another, foster opportunity, and support livability.
 - A community where services are equitable, coordinated, effective, just and accessible.
- [Homelessness Response Action Plan](#)



U.S. homelessness jumps to another record high, amid affordable housing shortage



From NPR: <https://www.npr.org/2024/12/27/nx-s1-5241115/us-homeless-hud-housing-costs-migrants> Staff for the Miami-Dade County Homeless Trust in Florida tally the number of people living unsheltered in downtown Miami, late on Jan. 26, 2024. The annual point-in-time count is a nationwide census mandated by the U.S. Department of Housing and Urban Development.

Rebecca Blackwell/AP



National Context

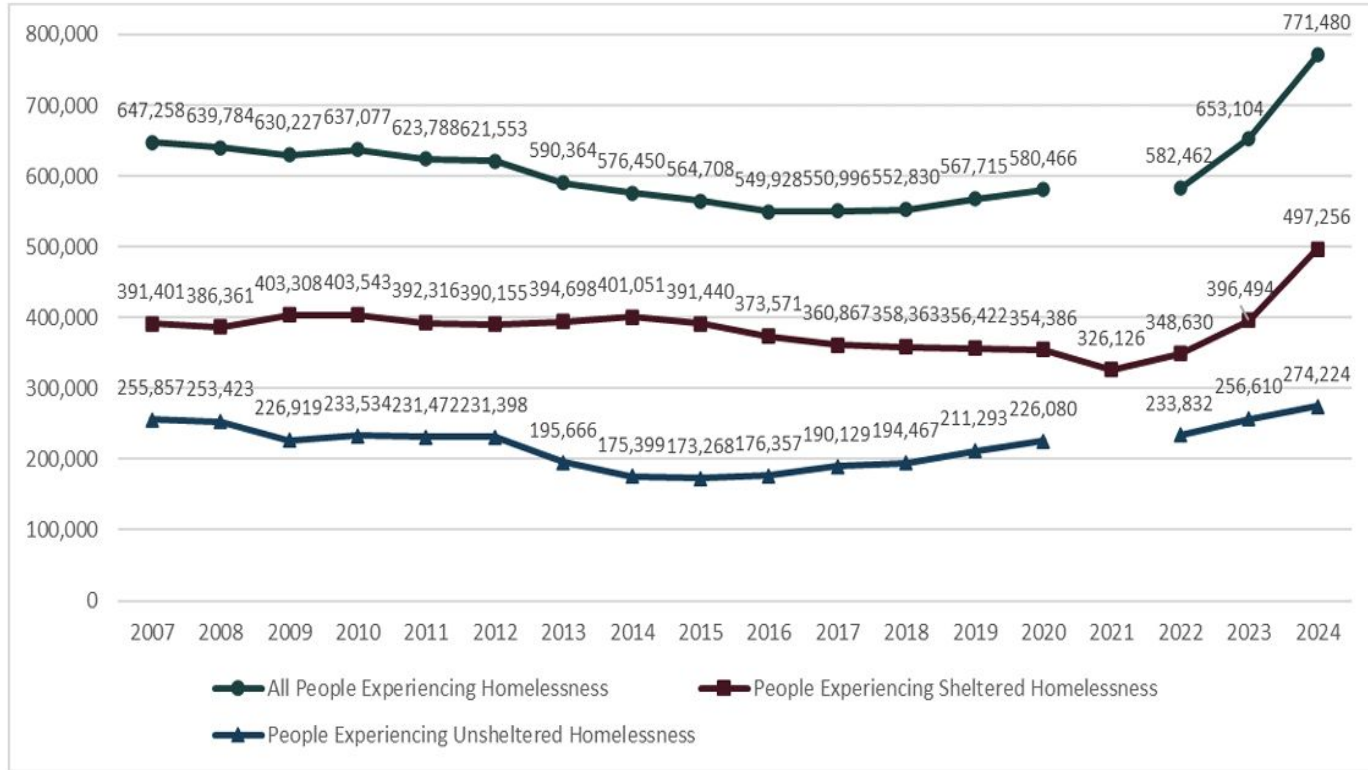
On a single night in January 2024, more than three-quarters of a million people (771,480 people) across the United States were experiencing homelessness.

- **Largest number in history of national data collection.**
- **18 percent** year-over-year increase vs. 2023 - **largest increase** since data collection began in 2007.
- **117,377** more people did not have a place to call home in 2024 than in 2023.

Source: The 2024 Annual Homeless Assessment Report (AHAR) to Congress. The U.S. Department of Housing and Urban Development 2024.
<https://www.huduser.gov/portal/sites/default/files/pdf/2024-AHAR-Part-1.pdf>



Exhibit 1-1: PIT Estimates of People Experiencing Homelessness by Sheltered Status, 2007-2024



Source: The 2024 Annual Homeless Assessment Report (AHAR) to Congress. The U.S. Department of Housing and Urban Development 2024. Accessed: <https://www.huduser.gov/portal/sites/default/files/pdf/2024-AHAR-Part-1.pdf> 01/08/2025

Local Context - Lagging Housing Production

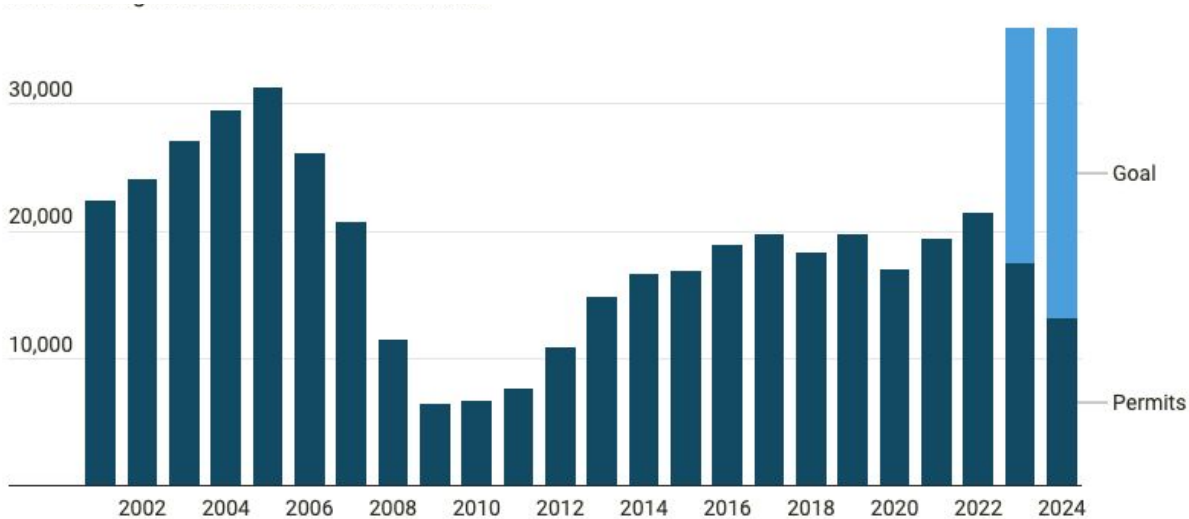


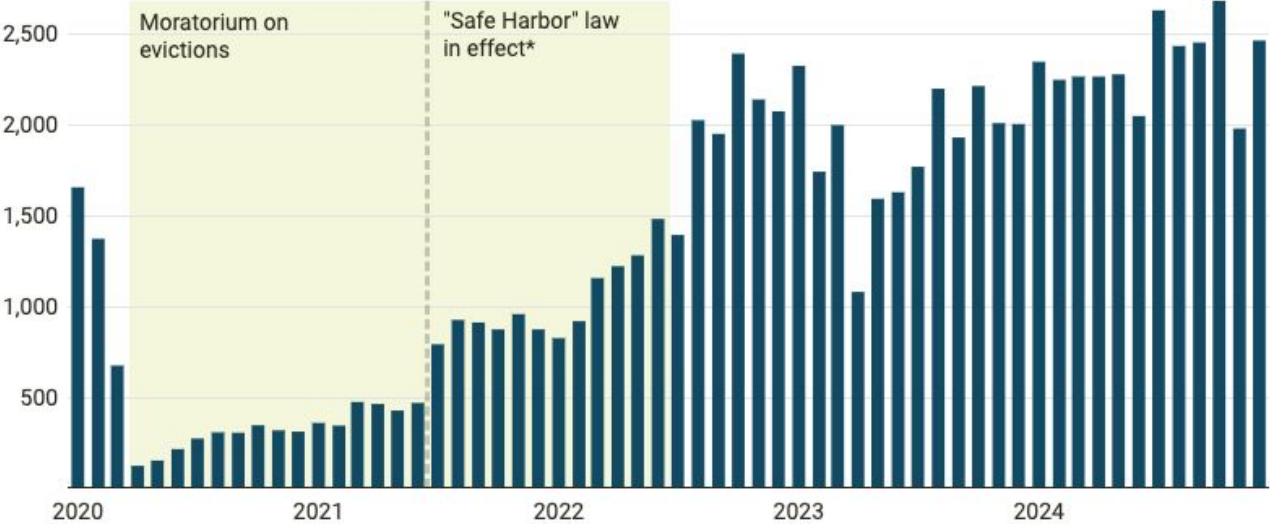
Chart: Tony Schick, OPB • Source: U.S. Department of Housing and Urban Development



Source: Bryce Doyle. "Oregon passed expensive legislation supporting renters facing housing crisis. Eviction cases are still climbing." 01/29/2025. Oregon Public Broadcasting. <https://www.opb.org/article/2025/01/29/oregon-housing-renters-land-lords-politics-homelessness-rent-renters-eviction/> Accessed 01/30/2025.



Local Context - Evictions Climbing



*Oregon's safe harbor law delayed evictions while renters applied for payment assistance.

Chart: Tony Schick, OPB • Source: Oregon Judicial Department, via Evicted in Oregon

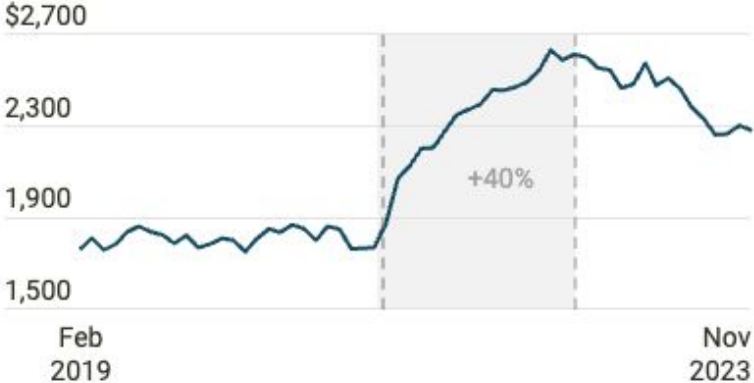


Source: Bryce Doyle. "Oregon passed expensive legislation supporting renters facing housing crisis. Eviction cases are still climbing." 01/29/2025. Oregon Public Broadcasting. <https://www.opb.org/article/2025/01/29/oregon-housing-renters-land-lords-politics-homelessness-rent-renters-eviction/> Accessed 01/30/2025.

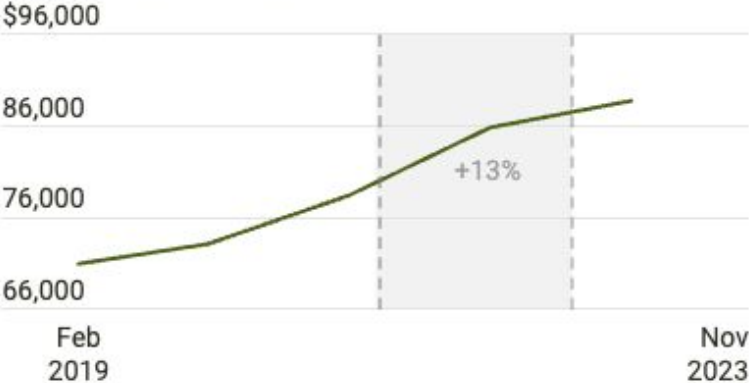


Local Context - Asking Rents Outpace Incomes

Median rent



Median household income



Medians are for all rental and household sizes. Income data from US Census Bureau.

Chart: Tony Schick, OPB • Source: [Rent.com Market Report](#)



Source: Bryce Doyle. "Oregon passed expensive legislation supporting renters facing housing crisis. Eviction cases are still climbing." 01/29/2025. Oregon Public Broadcasting. <https://www.opb.org/article/2025/01/29/oregon-housing-renters-land-lords-politics-homelessness-rent-renters-eviction/> Accessed 01/30/2025.



Homelessness Response System

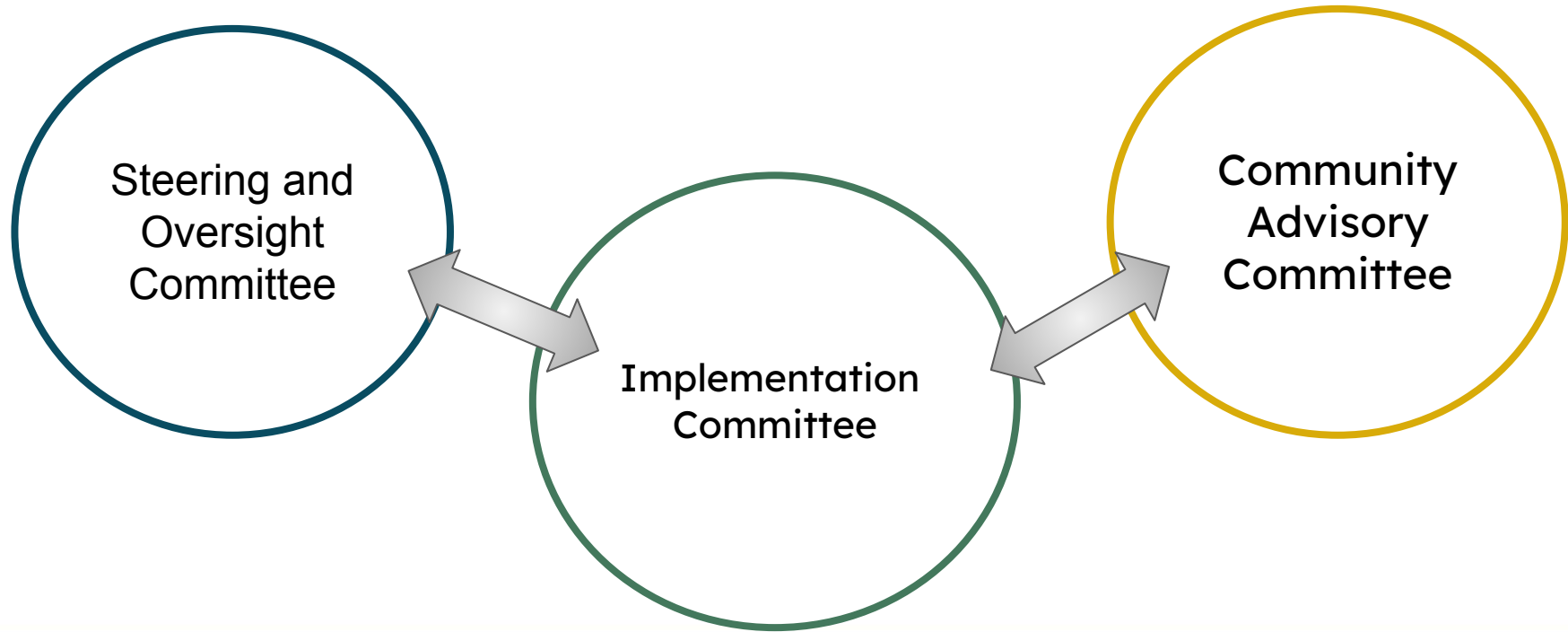


HRS Guiding Documents

- IGA between Multnomah County and the City of Portland, which establishes a Homelessness Response System
- Homelessness Response Action Plan
- Committee Charters



Homelessness Response System = Oversight



Transformational Work

Implementation Committee summarized quotes:

- More holistic approach to support systems, avoid duplication of effort
- Helps to narrow and focus the work
- If blocked or stuck, we work together to find a path forward
- Coalesce around set of shared goals and principles
- A plan that marries housing and health (concepts + resources)
- More work to be done to support East County connections
- Richer, more effective partnerships, creates accountability



Homelessness Response Action Plan Overview



HRAP Overview

The Homelessness Response Action Plan (HRAP) addresses the needs of people pushed into homelessness, including:

- Preventing homelessness
- Coordinating behavioral and physical health interventions
- Adding hundreds of shelter and recovery beds to provide safety off the street
- Housing placement



HRAP Structure

9 Goal Areas

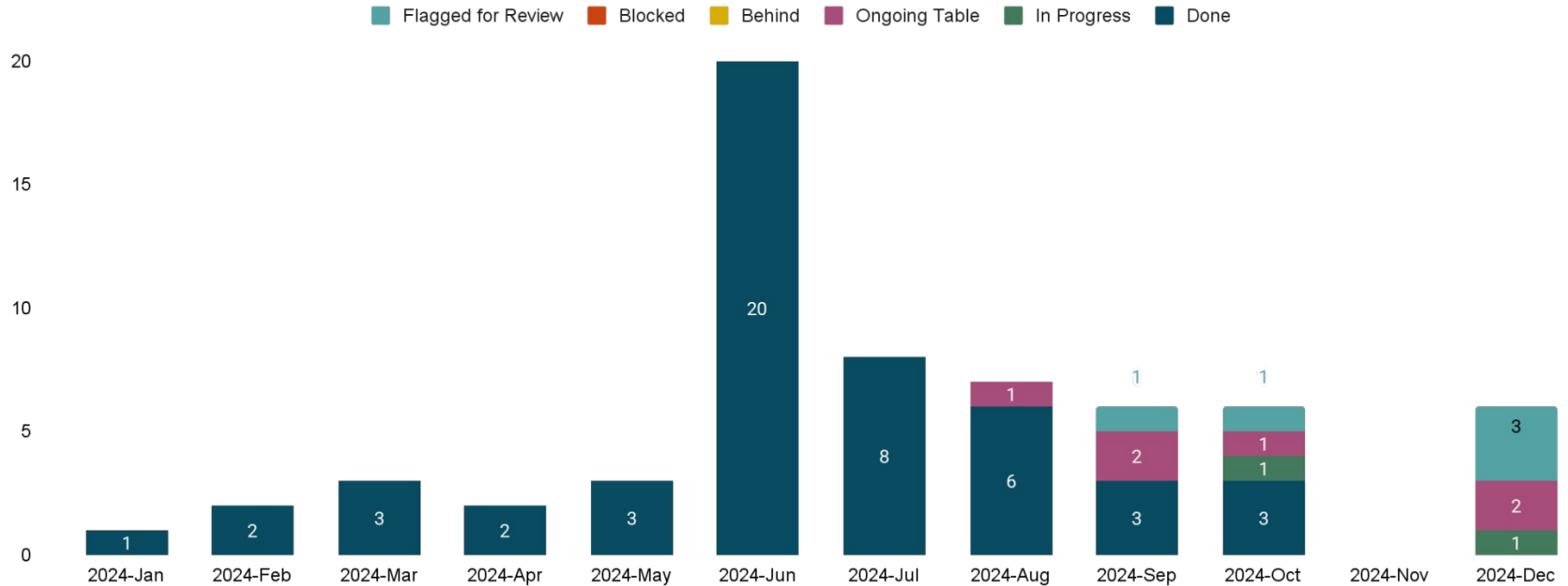
29 Strategies

120 Action Items



2024 Action Items Status Update by Month

2024 HRAP Action Item Status by Month Due



HRAP & LIP Goals

HRAP Goal

LIP Focus Area

Improve data and analytics across the system to measure progress and enhance use of physical and financial resources.

Establish system-wide housing navigation, care coordination and crisis intervention capability.

Increase access to appropriate levels of behavioral health supports and reduce barriers to access.

Improve existing 'by-name' list to meet requirements of the Built for Zero initiative; standardize data collection and analysis across the Tri-County region.

Support providers engaged in street outreach and emergency crisis support; behavioral health services for people in shelter and transitional housing



HRAP & LIP Goals

HRAP Goal

LIP Focus Area

Quickly increase the number of shelters using best practices and housing inventory. Define roles and responsibilities for shelter operators.

Increase the production of affordable housing.

Significantly increase both the number of culturally-specific providers and the number of BIPOC people served by the Joint Office of Homeless Services.

Add 2,350 permanent supportive housing units by June 2025, and place 2,500 people in permanent housing each year.



HRAP & LIP Goals

HRAP Goal

Establish rapid and long-term interventions aimed at preventing homelessness among at-risk populations.

Additional and future considerations for the Homelessness Response System

LIP Focus Area

Serve 1,000 new households with rent assistance each year.



HRAP & LIP Goals

HRAP Goal

Establish structure that aligns strategies, resources and outcome measurements; clarifies roles + responsibilities; includes government, partners, and private oversight.

Use the right dollars for the right service to boost federal match, reduce competition and create long-term stability.

Develop and implement a communication strategy.

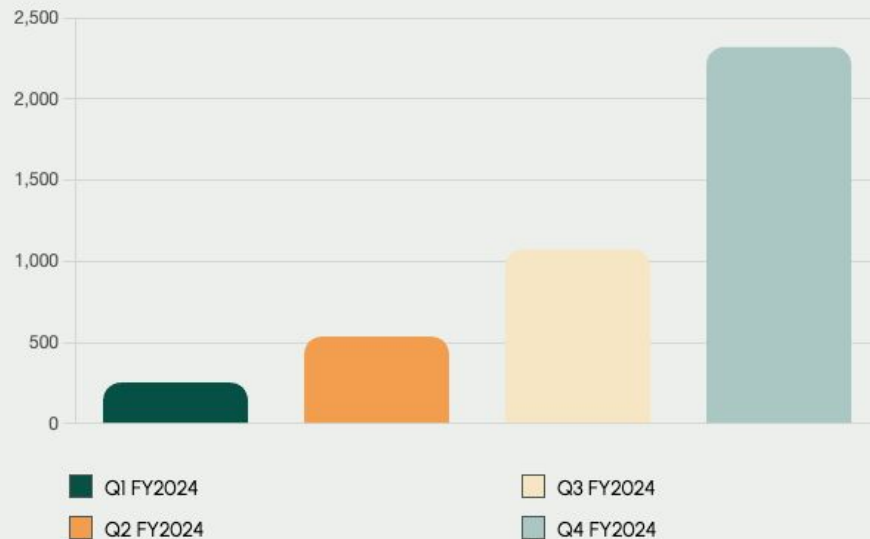


Local Implementation Plan - Dashboard

SHS Housing Placements

This chart shows the number of permanent housing placements that were made possible by the Metro SHS Measure funding (cumulative by quarter).

<https://johs.us/data-dashboard/>



HRAP Key Performance Indicators



Baseline number of people experiencing unsheltered homelessness identified as of January 2024 (5,398 on by-name list)



2,699 people – equivalent to half those on the list – placed in shelter or housing by the end of 2025



15% increase in exits from shelter to permanent housing by the end of 2025



75% of people retain permanent supportive housing 24 months after placement



HRAP Overarching Outcomes

End discharges to the street from behavioral health, health systems, and hospitals by December 2025.

End discharges to the street from carceral settings by December 2026.

End homelessness for youth aging out of foster care by December 2027.



HRAP Dashboard



Homelessness Response Action Plan



Overall Progress

Measure 1 Details

Measure 2 Details

Measure 3 Details

Measure 4 Details

Action Items

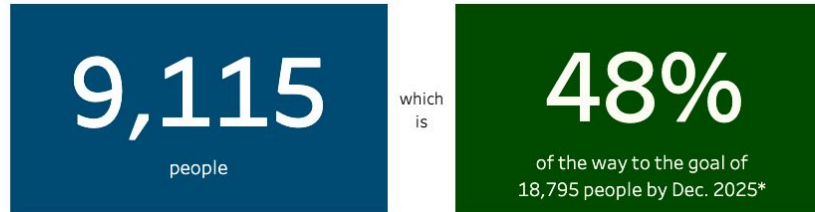
Data Through: September 30, 2024

Through the Homelessness Response Action Plan, Multnomah County, the City of Portland, and our many partners are supporting a system to address homelessness throughout Multnomah County. The plan's focused goals and outcomes shape our coordinated approach across systems and governments. It measures key metrics that help us assess the effectiveness of the work through better data collection and tracking, allowing for shared accountability and continuous improvement of our systems.

This dashboard tracks the progress on four key goals and broader set of Action Items in the Homelessness Response Action Plan. Click any of the tabs above for additional details on each goal.

[Click here to view the Homelessness Response Action Plan](#)

Since January 2024, the system has sheltered or placed in housing:



Link to HRAP Dashboard:

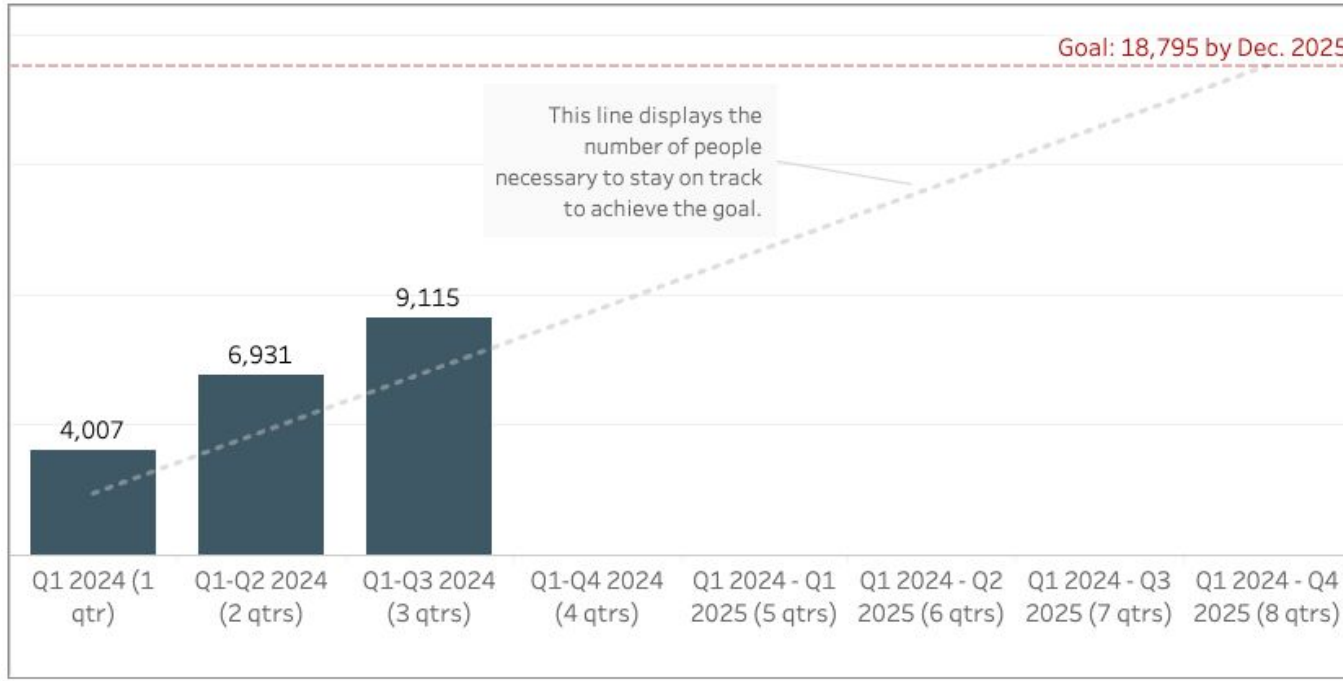
<https://public.tableau.com/app/profile/homelessness.response/viz/HRAPDashboard/LandingPage>



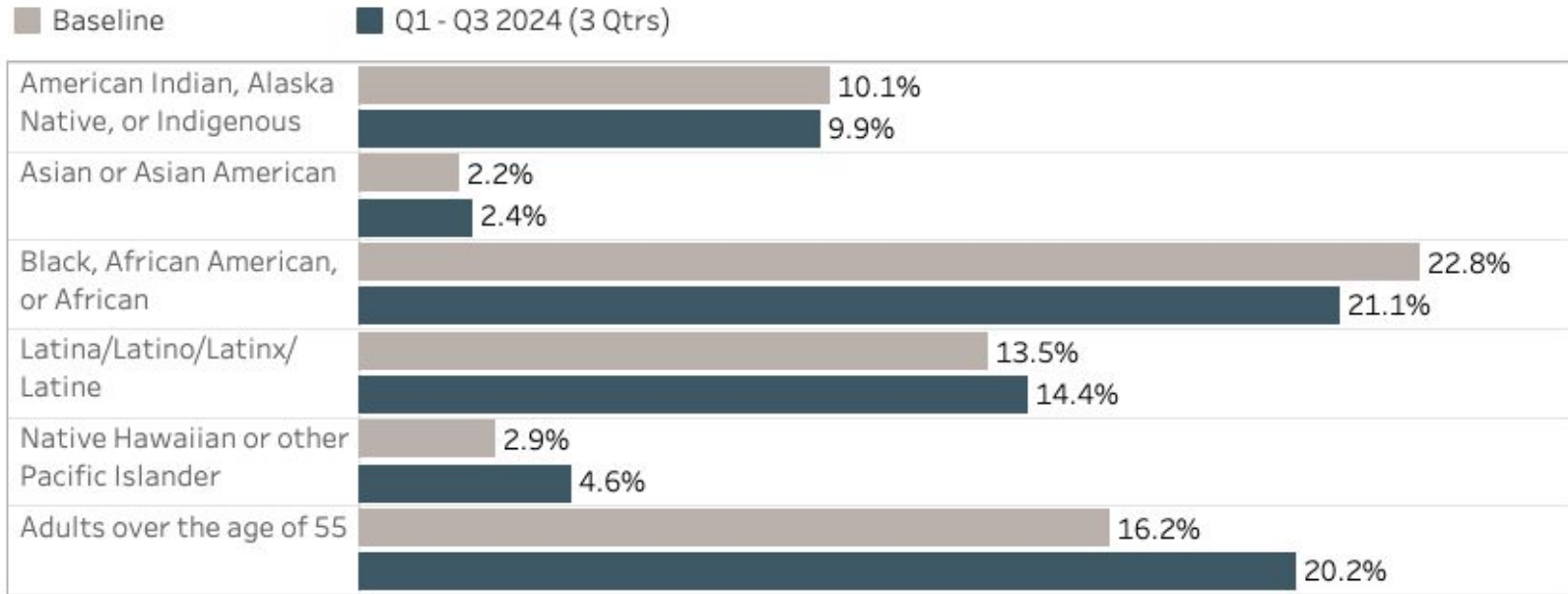
HRS - Metro Council Presentation



Measure 1: Shelter or Place in Housing and Additional 2,699 Unsheltered People

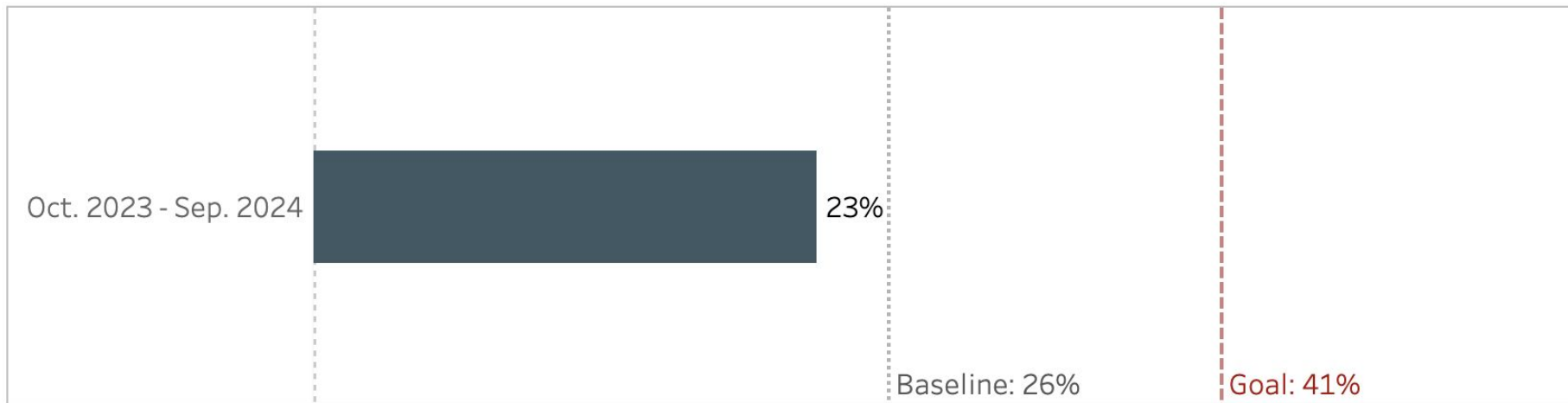


Measure 2: Reduce Unsheltered Homelessness for Priority Populations

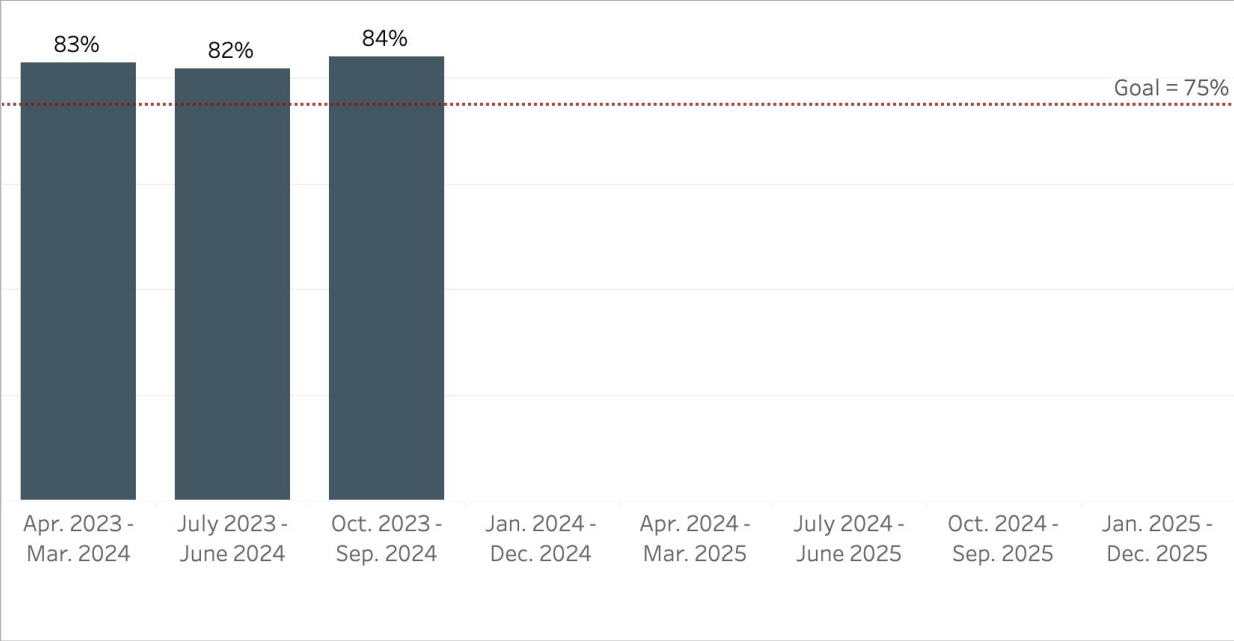


Measure 3: Increase Exits from Adult Shelter to Permanent Housing

Summary of Current Progress Towards Goal



Measure 4: Ensure People Retain Permanent Supportive Housing



Current Priorities & What's Next



Shelter Expansion: Update



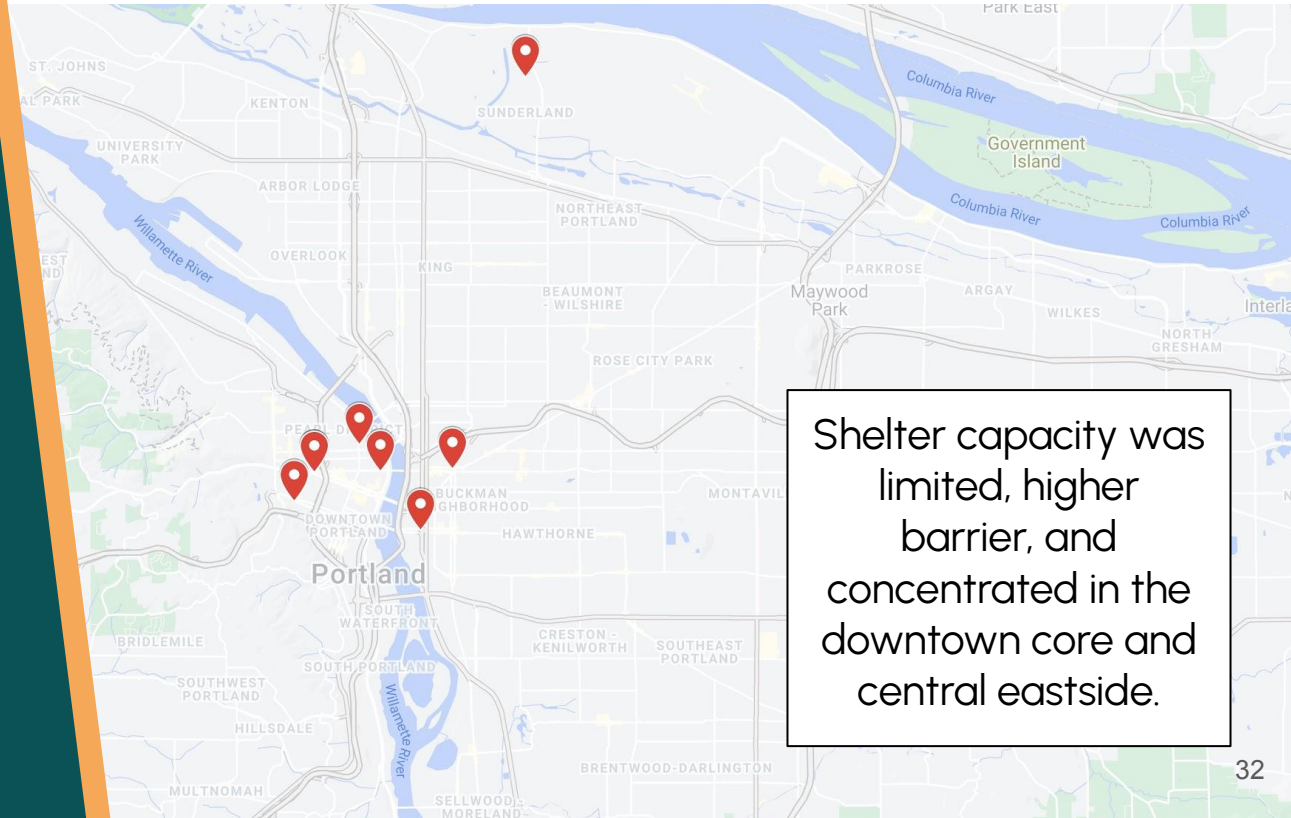


Shelter

A historic visualization of Multnomah County's shelter system in 2015.

Shelter System in 2015

BEFORE the state of emergency and the creation of JOHS.



Shelter capacity was limited, higher barrier, and concentrated in the downtown core and central eastside.



Shelter

A historic visualization of Multnomah County's shelter system over the past six years.

Shelter System in 2021

Transformed to lower barriers — open 24 hours, beds by reservation, adding villages, and welcoming partners, pets and possessions. COVID-19 meant spreading beds into new spaces, such as motels, to keep capacity.

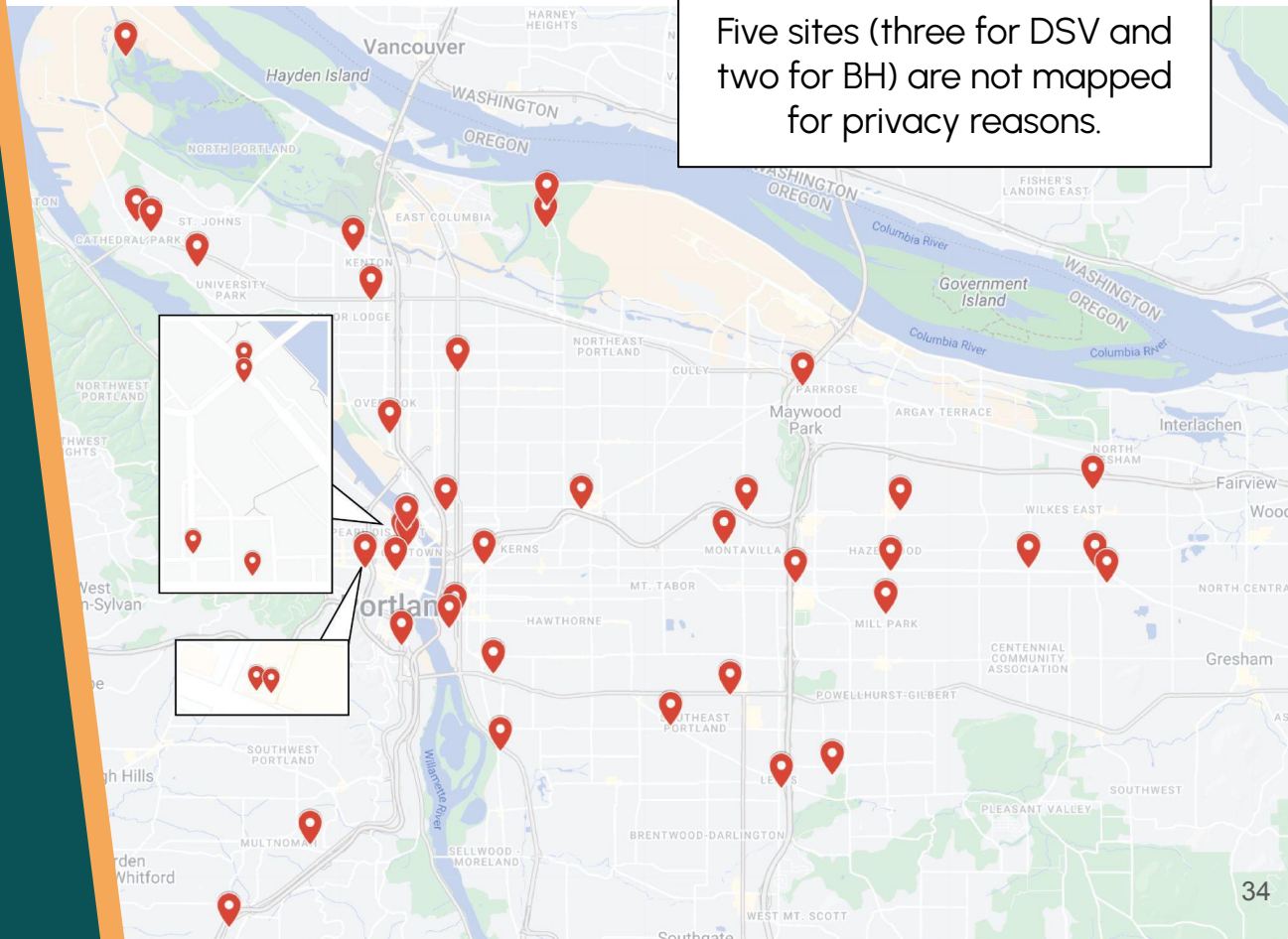




Shelter

A historic visualization of Multnomah County's shelter system over the past nine years.

Shelter System in 2024



Five sites (three for DSV and two for BH) are not mapped for privacy reasons.

Shelter Beds - Funded and In Operation

3,143



Community Sheltering Strategy Phase 1: Detail

Type	FY 2024 planned beds - Original	FY 2024 Planned Beds - Updated	Description	FY 24 Updated Planned Numbers (Detail)	Number open by 12/31/2024	Notes
Congregate - Year Round	88	88	Arbor Lodge	88	88	
Alternative	467	456	Arbor Lodge	18	18	
			New microvillage	30	10	Prior NOFA in FY24 resulted in 10 units. More added in the total amount to come from the FY25 solicitation in progress.
			Oak Street Village	29	0	Construction complete December 2024, open to guests early 2025
			Harrison	38	0	Open December 2025
			ECHRC**	28	0	Open December 2025
			TASS 2 (North Portland)	150	160	10 <u>more</u> units than planned
			TASS 3 (MSRV Expansion)	100	72	28 fewer units than planned
			Reedway Expansion	50	60	10 <u>more</u> units than planned (Total at Reedway = 120)
Clinton Triangle	21	21	21 <u>more</u> units than planned			
Totals	555	552*		552*	429	77% of 555 beds open by end 2024

31 unit added to current solicitation(s), also for December 2025 date

*will also include 90 beds of severe weather shelter.

CSS Phase 2

Updates

Family and DSV systems incorporating more capacity building and community engagement

Shelter Rebasing underway

FY 2025 Community Sheltering Strategy Unit Additions Update

System	Goal	Status
Adult - Original Strategy	90	<ul style="list-style-type: none">155 beds allocated over three providers/locationsOne location secured, one in LOI, one pending selection
Adult - FY 2025 Budget Addition	30	
Adult - adding units from FY 2024 plans	31	
Family	97	JOHS executive team reviewing allocation recommendations
DSV	45	
Youth	25	Africa House Day Services expanding to overnight shelter by end of FY
Total	319	

Questions



200 overnight shelter beds added to Portland's growing need



The Salvation Army is set to operate 200 new seasonal shelter beds in Portland, growing the number of shelter beds in the city to over 3,000.

Source: KGW - <https://www.kgw.com/video/news/local/homeless/200-overnight-shelter-beds-added-to-portlands-growing-need/283-618df05b-bcff-41c8-aae8-c608a0087ba5>

