

25-6286 SUPPORTIVE HOUSING SERVICES COUNTY
FISCAL YEAR 2025 QUARTER THREE REPORTS

Date: May 23, 2025

Department: Housing

Meeting Date: June 10, 2025

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Length: 45 minutes

ISSUE STATEMENT

Housing department staff will present the Supportive Housing Services (SHS) Fiscal Year 2025 (FY25) third quarterly reports from Clackamas, Multnomah, and Washington County covering the period from January 1, 2025, through March 31, 2025.

During the fourth year of implementation, counties have shifted focus from building capacity to sustaining housing services, while continuing to advance the priorities of SHS program. The Counties set quantitative regional program goals for placements into permanent supportive housing and rapid rehousing and for eviction prevention and shelter beds.

Since SHS programming started in July 2021 through the recent quarter's end on March 31, 2025, Metro-funded programs have:

- Housed **8,178** households in permanent supportive housing, rapid rehousing and other housing programs.
- Prevented **17,957** households from eviction or falling into homelessness.
- Expanded and/or sustained shelter capacity by **2,661** units.

Quarter three county report highlights:

- **Clackamas County** supported a total of 1,095 households into moving into permanent supportive housing and surpassed their annual work plan goals for eviction prevention and rapid rehousing. The County also met several qualitative objectives such as establishing and recruiting an inclusive decision-making advisory body, collaborating with housing services providers to improve data quality in the county's HMIS, and enhancing service provider capacity by utilizing a blended housing navigation and retention model. Notably, by the end of the quarter,

- **Multnomah County** achieved their annual work plan goals for permanent supportive housing, rapid rehousing, homeless prevention, and employment services. The newly renamed Homeless Services Department (HSD) launched a pilot project to improve SHS quarterly reporting resulting in reduced errors of under-reporting. The county also began convening regular meetings with key representatives from the Multnomah County Library and Behavioral Health Division to support outreach services for people using public spaces as de facto day centers. The county celebrated the opening of two new alternative shelters: Oak Street Village, which provides sleeping pods for up to 40 adults along with 24/7 on-site services, and St. Andrew's Village, which offers 10 sleeping pods for individuals 45 or older or those of any age with a physical disability. St. Andrew's Village also prioritizes those who identify as Black, Indigenous, and People of Color and members of the queer community, as well as unsheltered residents camping in the nearby area.
- **Washington County** celebrated the groundbreaking of the future year-round shelter in Hillsboro and opened the first SHS-funded access center in East Washington County, operated by Just Compassion. This is the first of four access centers planned to open in the county. Additionally, two transitional housing sites were acquired through partnerships with Transcending Hope and the Housing Authority of Washington County. Progress was also made on two key annual work plan goals focusing on supporting culturally specific providers and advancing racial equity. This was met by the county's Culturally Specific Organization (CSO) Cohort meeting for the first time to draft a charter. Lastly, Washington County adopted Multnomah County's RELT (racial equity lens tool) and were trained by Multnomah County staff to support capacity building.

With SHS program year four underway, Metro is focused on improving systems, monitoring funds and evaluating work to ensure that funds are meaningfully implemented to maximize community impact. County partners made significant strides in achieving their annual work plan goals to further advance their 10-year objectives for SHS.

Progress towards FY25 Work Plan Goals

Counties are required to submit annual work plans to Metro, which include a consistent set of regional metrics for tracking quantitative housing and program goals. Their progress toward these goals is summarized below:

	PSH	RRH	Prevention	Shelter
FY25 Goal	1,025 households	900 households	2600 households	2012 units
Progress to FY25 Goal (Q1-Q3)	1005 households	808 households	2887 households	2661 units
Region-wide Percent to Goal	98.0%	89.8%	111.0%	132.3%

At this time, Counties have provided Metro with progress data for Populations A and B for the third quarter of FY25. Metro staff will review this preliminary data with Council during the work session presentation and expect to have full programmatic data starting in the first quarter of FY26. Metro will work with Counties to integrate information from the data sharing agreement into the quarterly and annual reporting processes in FY26.

Financial Update

Revenue: Tax revenue for the first three quarters of FY25 totaled \$141.9 million including \$141.4 million in tax collections and \$506,759 in interest from the tax administrator. Cumulative revenue continues to trend lower than in previous FY23 and FY24 years at this same point in time; however, most of the tax revenue will be collected in April and May which can shift the revenue trajectory significantly. The Fall 2024 Forecast continues to be the target for the year end in July.

Forecasts, analysis, and a monthly revenue dashboard are available at <https://www.oregonmetro.gov/public-projects/supportive-housing-services-tax/tax-data-and-analysis>.

Spending: The counties reported spending \$281.2 million combined at the end of the third quarter year to date.

Time for Council questions and discussion will follow the presentation; however, County staff will not be in attendance or available for questions during the presentation.

ACTION REQUESTED

No Council action requests at this time.

IDENTIFIED POLICY OUTCOMES

Metro Council is strongly aware of the latest implementation progress for the SHS program to inform discussions of potential program reforms and extension.

POLICY QUESTION(S)

No policy questions for Council to consider. This presentation is informational.

POLICY OPTIONS FOR COUNCIL TO CONSIDER

There are no policy options for Council to consider; this presentation is informational.

STAFF RECOMMENDATIONS

No staff recommendations at this time.

STRATEGIC CONTEXT & FRAMING COUNCIL DISCUSSION

Metro's primary role in Supportive Housing Services implementation (SHS) is to provide accountability and oversight of tax revenue and progress towards commitments made to the voters and to convene and coordinate long-term regional solutions.

As Metro Council continues to consider reforms to regional Supportive Housing Services work, it is crucial to continue to advance Metro's oversight functions while considering changes to the program that would increase effectiveness and accountability.

Reports are submitted to Metro 45 days after the end of each quarter. Metro staff and the SHS Regional Oversight Committee analyze reports to ensure compliance to the Metro SHS Work Plan and intergovernmental agreements, and each county's Annual Work Plans. This analysis also provides critical feedback to the counties on progress and challenges for the year while there is time to adjust SHS implementation before the end of the fiscal year.

Metro share quarter three progress and financials to the Regional Oversight Committee at the upcoming meeting on June 23, 2025.

BACKGROUND

Approval of Measure 26-210 created a new tax that funds a regional system of care governed by four jurisdictions: Metro, and Clackamas, Multnomah and Washington counties. The tax took effect in January 2021 and will expire in 2031 unless reauthorized by voters.

In December 2020, the Metro Council adopted a SHS Work Plan to guide implementation. The Work Plan defines the fund's guiding principles, racial equity goals, priority populations, service areas, accountability structures and funding allocations.

Within the framework of the regional Work Plan, each county's specific SHS investments and activities are guided by local implementation plans informed by community engagement and approved by Metro Council in spring 2021.

SHS implementation is guided by the following regionally established principles:

- Strive toward stable housing for all
- Lead with racial equity and work toward racial justice
- Fund proven solutions
- Leverage existing capacity and resources
- Innovate: evolve systems to improve
- Demonstrate outcomes and impact with stable housing solutions
- Ensure transparent oversight and accountability
- Center people with lived experience, meet them where they are, and support their self-determination and well-being
- Embrace regionalism: with shared learning and collaboration to support systems coordination and integration
- Lift up local experience: lead with the expertise of local agencies and community organizations addressing homelessness and housing insecurity

Since the measure's passage, Metro Council has taken the following actions to direct implementation of the program:

- Creation and appointment of the **SHS Regional Oversight Committee**, to provide program oversight on behalf of the Metro Council;
- Approval of the **SHS Work Plan**, which provides an operational framework for the program;
- Approval of **local implementation plans** for all three of Metro's local implementation partners, as part of **intergovernmental agreements** which lay out the terms and conditions upon which Metro will disburse tax funds to local implementation partners; and
- Creation and appointment of the **Tri-County Planning Body** to strengthen coordination and alignment of program implementation across the Metro region.
- Review and approve recommendations presented by the **SHS Regional Oversight Committee** in the FY21-22, FY22-23, and FY23-24 annual regional reports.

ATTACHMENTS

1. Clackamas County FY25 Q3 SHS Report
2. Multnomah County FY25 Q3 SHS Report
3. Washington County FY25 Q3 SHS Report

[For work session:]

- Is legislation required for Council action? **No**
- If yes, is draft legislation attached? **No**
- What other materials are you presenting today? **None**